



ROYAL HOLIDAY PALACE
Lara / ANTALYA

‘Ultra All Inclusive’

Fact Sheet
2019 - Summer

INDEX

<i>Subject</i>	<i>Page</i>
<i>Title</i>	<i>1</i>
<i>Index</i>	<i>2</i>
<i>Introduction</i>	<i>3</i>
<i>Location</i>	<i>4</i>
<i>Room Description</i>	<i>5</i>
<i>Food Information</i>	<i>6</i>
<i>Beverage Information</i>	<i>7</i>
<i>Pools</i>	<i>8</i>
<i>Entertainment</i>	<i>9</i>
<i>KidsClub (Guen Club)</i>	<i>10</i>
<i>SPA & Wellness – Meeting Rooms</i>	<i>11</i>
<i>UAI Concept Services (Free of Charge)</i>	<i>12</i>
<i>UAI Concept Services (Extra Charge)</i>	<i>13</i>
<i>Ultra All Inclusive Concept</i>	<i>14</i>
<i>Lunapark and Aquapark</i>	<i>15</i>
<i>Concept Policy and Procedures</i>	<i>16</i>
<i>Awards</i>	<i>17</i>

INTRODUCTION

Royal Holiday Palace, one of the Stone Group has been built on an area 53000 m² and opened in April, 2011. At a distance 17 km to Antalya City Centre and 15 km to Antalya International Airport.

Royal Holiday Palace is advantageous for guests due to the short transfer to Antalya Airport especially those with children. Hotel is waiting for guests with the chateau-style architecture, comfortable and stylish rooms.

The presentation of the food shows the importance and attention from the kitchen in all of the Restaurants. Offers different tastes of the world cuisine with theme nights, generous buffet, as well as Seafood, Italian, Grill, Fareast and Mexican Restaurants.

Royal Holiday Palace which contains a combination of history, mystery and comfort of today's modern architecture, is an ideal property for an unusual vacation.

It is possible for guests to find a place to relax and read a book in a quiet corner or enjoy the different activities of animation team in the magnificent garden of the hotel. Our outdoor pool is unusual with its charming design.

The professional animation team appeals to guests of all ages to spend their time entertaining with various daily activities, sport competitions, evening shows, musicals and kids activities.

Water slides and funfair with a variety of toys ensure guests a fantastic holiday.

At the Spa Center different kind of massages, algae therapy and skin care treatments help the guests to relieve tiredness. In addition there is a Turkish bath, sauna and steam bath available free of charge.



LOCATION

<i>Name</i>	<i>Royal Holiday Palace</i>
<i>Opening Date</i>	<i>April 2011</i>
<i>Category</i>	<i>5 Stars Hotel</i>
<i>Capacity</i>	<i>604 Rooms</i>
<i>Address</i>	<i>Lara Tourism Center, Antalya / Turkey</i>
<i>Distance to Airport</i>	<i>15 km</i>
<i>Distance to Antalya</i>	<i>17 km</i>
<i>Telephone</i>	<i>+90 242 352 25 25</i>
<i>Fax</i>	<i>+90 242 352 17 12</i>
<i>Web Site</i>	<i>www.stonegroup.com.tr</i>
<i>Info</i>	<i>info@royalholidaypalace.com</i>
<i>Sales</i>	<i>satispazarlama@stonegroup.com.tr</i>
<i>Reservation</i>	<i>reservation@stonegroup.com.tr</i>
<i>Season</i>	<i>12 Months</i>
<i>Location</i>	<i>Located on an area 53.000 m² in Lara Tourism Center</i>
<i>Board Type</i>	<i>Ultra All Inclusive</i>
<i>C/Out & C/in</i>	<i>C / Out 12:00 and C / In 14:00</i>
<i>Late c-out</i>	<i>Late check-out possible for an additional fee (dependent on hotel availability)</i>
<i>Credit Cards</i>	<i>Visa, Mastercard</i>
<i>Lift number</i>	<i>6 lifts for guests use</i>
<i>Floor</i>	<i>10 floors</i>
<i>Pets</i>	<i>Pets are not allowed</i>

ROOMS

Total 604 rooms:

461	Superior Standard Rooms
6	Superior Standard Disabled Rooms
47	Duplex Family Rooms
56	Family Rooms (with connection door)
7	Junior Suite
24	Deluxe Suites
2	Triplex Suites
1	King Suite

There are a balcony, carpet floor, electronic room key, chair or sofa, mini bar, satellite TV, direct dial phone, bathroom amenities, hairdryer, WC, bathroom with shower or bathtub, phone in bathroom, central air conditioner (depend on weather conditions, hourly), electronic safe, kettle (tea/coffee setup) in all rooms. Daily room cleaning and towel change, linen change at least 3 times per week. Baby cots are available upon request. All rooms are non-smoking.

Superior Standard Rooms 46 m², decorated with modern design. Sea, side-sea and land view. Minimum capacity 2 adults, maximum capacity 3 adults+1 child.

Superior Standard Disabled Rooms 46 m². Land View. Minimum capacity 1 adult, maximum capacity 2 adults.

Duplex Family Rooms 75 m², two-storeyed, 1 bedroom on each floor without separating door between. One room with 2 single beds, bathroom with shower whereas the other consists of 1 french size bed and bathroom with bathtub. Minimum capacity 2 adults +2 children, maximum capacity 4 adults. Sea and land view.

Family Rooms(with connection door) 60 m² . 2 separated bedrooms with connection door between. One room with 2 single beds and the other consists of 1 french size bed and 1 bathroom. Maximum capacity 4 adults. Sea and land view.

Junior Suite 60 m² . One bedroom and one living room. Bathroom with bathtube. Maximum capacity 2 adults +1 child. Land View.

Deluxe Suite 85 m² 2 bedrooms and one living room with connection door between. One room with 2 single beds, bathroom with shower, whereas the other consists of 1 french size bed and bathroom with bathtube. Most of these suites include a jacuzzi. Maximum capacity 4 adults. Land View.

Triplex Suites 114 m² , three-storeyed with 1 room on each floor. Totally 2 bedrooms and one living room. Bedroom on the top floor with a french size bed and bathroom with bathtube, bedroom on the middle-floor with 2 single beds and bathroom with shower, living room on the basement. Maximum capacity 4 adults. Land View.

King Suite 180 m², two-storeyed. 2 bedrooms, 2 bathrooms, jacuzzi, living room, kitchen, parquet floor. Maximum capacity 4 adults, with Sea View.

Honeymoon Concept On arrival day we send a fruit basket, a bottle of champagne and a dessert plate to the room. On the first morning after arrival day we serve breakfast service to the room.

Birthday and Wedding Anniversary Concept Fruit basket to the room on the first day.

FOOD SERVICES

Palace Main Restaurant

*07:00 – 10:00 open buffet breakfast
13:00 – 14:30 open buffet lunch
18:30 – 21:00 open buffet dinner
*Diet Corner during lunch & dinner
*All drinks will be served to the table (except breakfast)
*No service of alcoholic drinks during breakfast
During lunch & dinner; service of all local and some imported alcoholic drinks

Bambino Kids Restaurant

The restaurant for little guests has breakfast between 07:00 and 10:00 o'clock, lunch between 12:30 – 13:30 and dinner between 18:00 -19:00.

Turquoise Snack Restaurant

For a wonderful lunch with sea view join us between 12:30 and 15:00 (depends on weather conditions).

Palace Bistro & Patisserie

*10:00 – 11:00 late breakfast
16:00 – 23:30 Patisserie
00:00 – 07:00 Midnight snack Buffet*

Food Corners

Ice Cream, Coffee & Cake, Toast, Doner Kebab, Baked Potatoes, Dessert (waffle), Pizza, Sandwich and Fruit in the mini restaurants under the Amphitheatre are available for guests.

Turkish Tent

Open between 12:00 and 16:00 for traditional turkish pastry service (depends on weather conditions)

A LA CARTE RESTAURANTS

“Vapiano” Italian Restaurant

With delicious Italian tastes and ideal atmosphere Vapiano Restaurant is open for guests between 18:30 and 21:30.

“Hashi” Fareast Restaurant

Different kind of tastes are served from 18:30 until 21:30 in Hashi Restaurant.

“Lal” Grill Restaurant

While tasting Turkish unique tastes, to indulge yourself in a magical Turkish night with Turkish hospitality, Lal Restaurant is open between 18:30 and 21:30.

“Deep Blue” Seafood Restaurant

With an unmissable ambience and Seafood from the Mediterranean Sea, you can have an unforgettable dinner at the Deep Blue Restaurant between 18:30 and 21:30.

“El Torito” Mexican Restaurant

The tastes of Mexican Cuisine which we chose only for you may be tried at the Mexican Restaurant between 18.30 and 21:30.

BEVERAGES SERVICES

Pera Lobby Bar

Enjoy the relaxing atmosphere and rotation of the earth with a drink at Pera Lobby Bar. Open 24 hours.

Piano Lobby Bar

Enjoy the fine atmosphere of our lobby between 17:00 and 24:00.

Pool Bar

Taste our favourite cocktails at the Pool Bar between 10:00 and 24:00. Live Music and special animation activities are available on some days of the week.

Pier Bar

Feel the sun with a refreshing drink between 09:30 and 18:00 at Pier Bar.

Terrace Bar

Open between 17:00 and 24:00 at lobby terrace.

Turquoise Snack Bar

Offers variety of drinks between 10:00 and 16:30.

Amphi Bar

Located near the pool and serves between 10:00 and 21:30.

Oxygen Disco Bar

Enjoy the music played by our Dj from 23:45 to 02:30.

Bowling Bar

While playing Billiard or Bowling, enjoy a drink between 16:30 and 23:30.

POOLS

Specially designed for guests who are looking for different alternatives for sea and sun holiday.

OUTDOOR POOLS

You can enjoy yourself during the hot weather of the summer season in our pools which are cleaned and maintained daily to keep their hygienic condition. Have fun sliding on our various water slides.

Main pool 3700 m², 140 cm deep

Water Slides Pool 270 m², 110 cm deep

KIDS POOLS

Children can enjoy the kids pool and slides which are situated near the kids club.

Kids Pool 50 m², 35 cm deep

Kids Slides Pool 50 m², 85 cm deep

INDOOR POOL

To the guests who would like to enjoy their time swimming, we offer our heated Indoor Pool in cold winter months which is 300 m² large and 140 cm deep.

There is also an indoor kids pool that is 16 m² large and 35 cm deep.

Additional 2 whirlpools are available for guests, each is 15 m².

Our indoor pool is open between the date of 01.11. – 31.03.

ENTERTAINMENT PROGRAMME

You can enjoy the evening shows performed by the professional and international animation team and gain unforgettable memories. At the Amphitheatre with 1000 guest capacity, we have different shows every day for our guests from different countries.

Daily Activities

- ❖ *Morning GYM*
- ❖ *Dance Courses*
- ❖ *Intelligence Games*
- ❖ *Step Aerobic*
- ❖ *Table Tennis*
- ❖ *Boccia*
- ❖ *Beach Volley*
- ❖ *Water Gym (Pool)*
- ❖ *Water Polo*
- ❖ *Pool Games*
- ❖ *Dart*

Night Activities

- ❖ *Professional dance shows*
- ❖ *Musical Shows*
- ❖ *Professional Evening Shows*
- ❖ *Competitions*

After Show Activities

- ❖ *Live Music (on some days of the week)*
- ❖ *Disco Concept Days (Pier Party; one day per week)*

KIDS CLUB (GUEN CLUB)

Kids Club (Guen Club) For children between the age of 4 and 12. Children under the age of 4 should be accompanied by parents. Working hours from 10:00 till 12:00 and from 14:30 till 17:00.

Daily Activities

- ❖ *Face Painting*
- ❖ *Table Games*
- ❖ *Cartoon Film*
- ❖ *Handwork – Hobby work*
- ❖ *T-shirt Painting (extra charge)*
- ❖ *Sand Painting (extra charge)*
- ❖ *Bowling*
- ❖ *Mini Basketball*

Evening Activities

- ❖ *Mini Disco*

Concept Days

- ❖ *Once in 2 Weeks on Thursday Indian Day.*
- ❖ *Once in 2 Weeks on Thursday Pirates Day.*
- ❖ *Once in 2 Weeks on Friday Cookies Day.*
- ❖ *Once in 2 Weeks on Friday Pizza Day.*

SPA & WELLNESS

Our tranquil Spa and Wellness centre is here for your use to relax and refresh your body and mind. There is a wide variety of indulgent treatments available from Turkish bath to Thai massages. Indonesian Bali masseuses gently press the energy points of the body to bring balance. The massuers use natural oils to help your skin to relax and feel revitalised, when you leave you will feel calmer than ever.

SPA and Wellness Services;

Free of charge:

- ❖ Turkish Bath
- ❖ Sauna
- ❖ Steam Bath
- ❖ Relax room

* Children under the age of 16 are not allowed to use without parents

With fee:

- ❖ Capsule Treatment
- ❖ Massage
- ❖ Skin Care
- ❖ Body Treatment
- ❖ Doctor & Nurse (09:00 -24:00)(24 hours available in emergency cases)

MEETING ROOMS

Technical Materials

- ❖ Barcovision
- ❖ Barcovision curtain
- ❖ Barcovision voice system
- ❖ Wired microphone
- ❖ Wireless microphone
- ❖ Stand microphone
- ❖ Overhead projector
- ❖ Head set
- ❖ Flipchart
- ❖ Board Pen
- ❖ File & pen

For further information please contact Sales & Marketing Department.

Lounge size and capacity details.

	Width	Length	M ²	Height	Banquet Style	Classroom Style	Theatre Style	U Style	I Style
Gravillea	41 m.	33 m.	1300 m ²	4,20 m.	1000	400	1000	100	70
Lespedeza	17 m.	14 m.	215 m ²	3,90 m.	*	100	140	90	40
Erica	14,5 m.	10 m.	140 m ²	3,90 m.	*	80	120	50	40
Albizia	14 m.	8 m.	110 m ²	3,90 m.	*	60	90	40	30

ULTRA ALL INCLUSIVE CONCEPT SERVICES

(FREE OF CHARGE)

Food & Beverages

- ❖ *Buffet Meal; Breakfast, Late Breakfast, Lunch and Dinner*
- ❖ *Midnight Snack Buffet*
- ❖ *Diet Buffet*
- ❖ *Children buffet (Main Restaurant)*
- ❖ *Theme buffets (Main Restaurant) (Several days in the week)*
- ❖ *Snack-Beach Restaurant serves between certain hours of the day*
- ❖ *Local and some imported alcoholic and non-alcoholic beverages (During the bar operation hours)*
- ❖ *Local, some imported alcoholic, non-alcoholic beverages during the lunch and dinner*
- ❖ *Patisserie between certain hours during the day*
- ❖ *Scooped Ice cream service at lunch and dinner*
- ❖ *Turkish tent where ayran and traditional Turkish pastries and tea are served*
- ❖ *Food Corners (serve at certain hours during the day) Pizza, Dessert (waffle), Doner Kebap, Coffee& Cake, Toasted bread, Ice Cream, Baked Potatoes, Sandwich and Fruits*

Rooms

- ❖ *Electronic safe*
- ❖ *Daily housekeeping services*
- ❖ *Towels are changed every day*
- ❖ *Satellite TV*
- ❖ *Linen change at least 3 times per week*
- ❖ *Daily refreshed minibar (Soft drinks, water and beer)*
- ❖ *Kettle (tea/coffee setup) (Daily refilled)*
- ❖ *Slippers*

Sport & Entertainment

- ❖ *Tennis Courts daytime use (reservation is required)*
 - ❖ *Tennis Equipments*
 - ❖ *Table Tennis*
 - ❖ *Beach Volleyball*
 - ❖ *Fitness Center**
 - ❖ *Steam Bath**
 - ❖ *Turkish Hamam**
 - ❖ *Sauna**
 - ❖ *Dart*
 - ❖ *Aerobic*
 - ❖ *Aquapark*
 - ❖ *Lunapark*
 - ❖ *Water GYM*
- * Children under the age of 16 are not allowed to use without parents*

Entertainment

- ❖ *Daily animation activities*
- ❖ *Night animation shows*
- ❖ *Live music (on certain days of the week)*

Children Activities

- ❖ *Mini Club(Guen Club) (4-12 age)*
- ❖ *Mini Disco*
- ❖ *Children play ground*
- ❖ *Water Slides & Lunapark*

Others

- ❖ *Wireless internet normal speed in the Lobby area, public areas and in the rooms (with the guest's own device)*
- ❖ *Deck chairs and sun umbrellas*
- ❖ *Beach and pool towels (with deposit, second towel change on the same day with fee)*

ULTRA ALL INCLUSIVE CONCEPT **(WITH FEE)**

Food & Beverages

- ❖ *All fresh squeezed fruit and vegetable juices*
- ❖ *Imported champagne*
- ❖ *Room Service*
- ❖ *All drinks demanded in bottles*
- ❖ *Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.)*
- ❖ *Local and imported custom wines*
- ❖ *5 A la Carté restaurants (Italian, Seafood, Fareast, Mexican and Grill Restaurants) serve 6 days a week. Teppenyaki Menu in Fareast restaurant. Per person service fee, with reservation in advance.*

Sport & Entertainment

- ❖ *Tennis Court with floodlighting (with reservation)*
- ❖ *Tennis Courses*
- ❖ *All Water Sports*

Other Activities and Services

- ❖ *Babysitting (with reservation in advance)*
- ❖ *Hairdresser*
- ❖ *Shopping Area*
- ❖ *Massages and Peeling*
- ❖ *Beauty Center and Services*
- ❖ *Doctor and Nurse (medical service)*
- ❖ *Dry Cleaning and Laundry*
- ❖ *Business Center (print-out, fax, photocopying)*
- ❖ *Photo Services*
- ❖ *Rent a Car*
- ❖ *Game Room (Bowling, Billiards and Computer games)*
- ❖ *Telephone, Fax*
- ❖ *Birthday Cakes and Flowers*
- ❖ *Bathrobe*
- ❖ *Buggy Renting*
- ❖ *Pillow Menu*
- ❖ *Private Pavillions*
- ❖ *Wireless high speed internet in the Lobby area, public areas and in the rooms (with the guest's own device)*

ULTRA ALL INCLUSIVE CONCEPT

Foods

<i>Breakfast</i>	<i>07:00 – 10:00</i>	<i>Palace Restaurant</i>	<i>Floor -1</i>
<i>Late Breakfast</i>	<i>10:00 – 11:00</i>	<i>Palace Bistro</i>	<i>Lobby Floor</i>
<i>Lunch</i>	<i>13:00 – 14:30</i>	<i>Palace Restaurant</i>	<i>Floor -1</i>
<i>Dinner</i>	<i>18:30 – 21:00</i>	<i>Palace Restaurant</i>	<i>Floor -1</i>
<i>Midnight Snack</i>	<i>00:00 – 07:00</i>	<i>Palace Bistro</i>	<i>Lobby floor</i>
<i>Turquoise Snack*</i>	<i>12:30 – 15:00</i>	<i>Snack Restaurant</i>	<i>Beach</i>
<i>Patisserie</i>	<i>16:00 – 23:30</i>	<i>Palace Bistro</i>	<i>Lobby Floor</i>

Food Corners

<i>Turkish Tent*</i>	<i>12:00 – 16:00</i>	<i>Snack</i>	<i>Beach</i>
<i>Doner Kebap*</i>	<i>12:00 – 14:00</i>	<i>Snack</i>	<i>Amphi area</i>
<i>Pizza*</i>	<i>12:00 – 14:00</i>	<i>Snack</i>	<i>Amphi area</i>
<i>Baked Potatoes*</i>	<i>14:00 – 16:00</i>	<i>Snack</i>	<i>Amphi area</i>
<i>Coffee&Cake*</i>	<i>16:00 – 17:00</i>	<i>Snack</i>	<i>Amphi area</i>
<i>Ice Cream*</i>	<i>13:00 – 15:00</i>	<i>Snack</i>	<i>Amphi area</i>
<i>Toasted Bread *</i>	<i>11:00 – 13:00</i>	<i>Snack</i>	<i>Amphi area</i>
<i>Dessert (Waffle)*</i>	<i>14:00 – 16:00</i>	<i>Snack</i>	<i>Amphi area</i>
<i>Sandwich*</i>	<i>12:00 – 14:00</i>	<i>Snack</i>	<i>Amphi area</i>
<i>Fruit*</i>	<i>12:00 – 14:00</i>	<i>Snack</i>	<i>Amphi area</i>

A la Carte Restaurants (with Service Fee)

<i>Lal Restaurant</i>	<i>18:30 – 21:30</i>	<i>Grill Restaurant</i>	<i>Lobby Floor</i>
<i>Vapiano Restaurant</i>	<i>18:30 – 21:30</i>	<i>Italian Restaurant</i>	<i>Lobby Floor</i>
<i>Deep Blue*</i>	<i>18:30 – 21:30</i>	<i>Seafood Restaurant</i>	<i>Beach</i>
<i>Hashi Restaurant</i>	<i>18:30 – 21:30</i>	<i>Fareast Restaurant</i>	<i>Lobby Floor</i>
<i>El Torito Restaurant</i>	<i>18:30 – 21:30</i>	<i>Mexican Restaurant</i>	<i>Lobby Floor</i>

Beverages

<i>Amphi Bar*</i>	<i>10:00 – 21:30</i>	<i>Amphi area</i>
<i>Terrace Bar*</i>	<i>17:00 – 00:00</i>	<i>Lobby Floor</i>
<i>Pier Bar*</i>	<i>09:30 – 18:00</i>	<i>Beach</i>
<i>Turquoise Snack Bar*</i>	<i>10:00 – 16:30</i>	<i>Beach (Beverage service)</i>
<i>Pera Lobby Bar</i>	<i>24 hours</i>	<i>Lobby Floor</i>
<i>Piano Lobby Bar</i>	<i>17:00 – 00:00</i>	<i>Lobby Floor</i>
<i>Pool Bar*</i>	<i>10:00 – 00:00</i>	<i>Pool area</i>
<i>Bowling Bar</i>	<i>16:30 – 23:30</i>	<i>Floor -1</i>
<i>Oxygen Disco</i>	<i>23:45 – 02:30</i>	<i>Floor -1</i>

* *Dependent on weather conditions.*

LUNAPARK & AQUAPARK CONCEPT

AQUAPARK (10:00 – 12:00 / 14:00 – 17:00)

For Adults (Children under the age of 7 need written permission from their parents)

Total 5 slides

❖ 1. Slide (Body Slide I)	Length 73,91m.	
❖ 2. Slide (Rafting Slide)	Length 97.02m.	Height 9,60m
❖ 3. Slide(Body Slide II)	Length 79,67m.	Height 9,80m
❖ 4. Slide (Multislide)	Length 40,70m.	Height 9,60m
❖ 5. Slide(Rafting Slide)	Length 40,21m,	Height 9,60m

For Children (Children under the age of 15 can use)

Total 3 slides

❖ 1. Slide(Compact Slide)	Length 10,72m.	Height 3,30m.
❖ 2. Slide (Wide Slide)	Length 10,60m.	Height 3,30m.
❖ 3. Slide	Length 23,67m.	Height 3,30m.

LUNAPARK (15:00 - 17:00 / 19:00 – 21:00)

For Adults (Children under the age of 7 need written permission from their parents)

❖ Discovery	Maximum Capacity:	8 pax
❖ Ferris Wheel	Maximum Capacity:	8 pax
❖ Gondol	Maximum Capacity:	16 pax

For Children

❖ Dodgem	Maximum Capacity	8 pax
❖ Plane	Maximum Capacity	6 pax
❖ Swing	Maximum Capacity	12 pax
❖ Trampoline**	Maximum Capacity	4 pax

** Children under the age of 3 are not allowed to use the Trampoline. Max weight 60 kg per person.

* Aquapark and Lunapark are open dependent on weather conditions.

CONCEPT POLICY AND PROCEDURES

1. *All beverages will be served in glasses, there is no bottle beverage service.*
2. *All beverages will be served to the table by the service staff (except breakfast).*
3. *Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.*
4. *Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some imported drinks are not inclusive.*
5. *There are kettle, coffee/ tea facilities in all rooms.*
6. *There are soft drinks and beer in the Mini bar which are daily refreshed.*
7. *A la carte restaurants are available only with reservation in advance and with service charge.*
8. *A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.*
9. *Room service is extra charge.*
10. *All fresh fruit and vegetable squeezed juices are extra charge.*
11. *There is no alcoholic beverages service for those under the age of 18.*
12. *Pets are not allowed.*
13. *According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, slippers cannot be let into the restaurants.*
14. *Animation activities (place and times), food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.*
15. *Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.*
16. *Travel agencies need a confirmation from the hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.*
17. *It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room it will be charged to the guest.*
18. *All import drinks served are permitted by Customs Directorate.*
19. *According to the Turkish Law smoking is prohibited Indoor areas.*
20. *There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.*

AWARDS

2018

HolidayCheck Award 2018
Tripadvisor Certificate of Excellence

2017

Ben Swiss Club
Recommended on HolidayCheck
Odeon Starway World Best Hotels Awards
Booking.com Guest Review Awards

2016

Schauinsland Top Hotel Partner
Blue Flag - The International Award for beaches
Clean Pool Certificate
Thomas Cook Sunny Heart Nominee

2015

Green Star- Certificate of Environmentally friendly Accomodation Establishment
ISO 22000:2005 Food Safety Management Systems
Thomas Cook Proven Quality Award
Tripadvisor Certificate of Excellence
Zoover Award
Recommended on HolidayCheck
Clean Pool Certificate
Blue Flag - The International Award for beaches
Schauinsland Top Hotel Partner

2014

Green Star- Certificate of Environmentally friendly Accomodation Establishment
Highly recommended by Zoover Holiday Reviews
Tripadvisor Certificate of Excellence
Ben Swiss Club
Blue Flag - The International Award for beaches
Odeon Starway World Best Hotels Awards
Booking.com Award of Excellence
Tophotels Quality Award for Hospitality Excellence
Recommended on HolidayCheck

2013

Ben Swiss Club
Highly Recommended by Zoover Holiday Reviews
Coral Travel Top 100 World Best Hotels
Tripadvisor Certificate of Excellence
Blue Flag - The International Award for beaches

2012

Blue Flag - The International Award for beaches
Tripadvisor Certificate of Excellence
Thomas Cook Awards
Highly Recommended by Zoover Holiday Reviews

2011

Tez Tour Worldberry
Booking.com Award of Excellence