



Hotel Fact Sheet

Hotel Identification	
Hotel Name	Old Palace Resort
Owning Company	Rowad Misr for Tourism Investment, Abdel Aziz Al Soud, Al Manyal, Cairo
Owner Name	Dr. Hamada Abol Enein
Bay	Sahl Hasheesh
Hotel Size	62000 m ²
Built Area	20 %
Hotel Style/Design	Palace Style
Date of opening	6/1/2008
Operating Months	Whole year
Number of room buildings	1 Main Building and 3 Annex Buildings
Number of floors	4
Number of rooms	292 Rooms
Hotel Category	5 stars
Vicinity to the Beach	Sea Front
Meal Plan	Ultra All Inclusive, All Inclusive, HB and BB

Hotel Correspondence	
Address	Egypt , Red Sea , Hurghada , Sahl Hasheesh
Telephone No.	002 018 311 0303
Fax No.	002 018 171 5977
E-Mail Address	info@oldpalaceresort.com
Web Page	www.oldpalaceresort.com
Cluster General Manager	Mr. Aldo Stinchetti
Hotel GM E-Mail	aldo.stinchetti@sharmdreamsgroup.com
Hotel Manager	Mr. Tamer Shaheen
Hotel GM E-Mail	tamer.shaheen@oldpalaceresort.com
Director of sales	Mrs. Reham El Henawy
Sales Manager E-Mail	rehame.elhenawy@sharmdreamsgroup.com
Front Office Manager	Mr. Momen Hanady
Front Office E-Mail	FO@oldpalaceresort.com
Reservation Manager	Mr. Youssef Abdel Razek
Reservation E-Mail	reservations@oldpalaceresort.com

Distances	To	Distance in Km	Driving Time By Minuet
Airport	Hurghada Airport	25	30
City Center	Hurghada	30	35
Nearest Bus Station	Super Jet-Upper Egypt-GoBus	35	40
Nearest City	Hurghada	30	35
Nearest Hospital	Nile Hospital	30	30

Lobby	
Lobby design	Palace Hall
Lobby Size	Medium (1150 M ²)
Number of seats	96

Reception	
Operating hours	24 Hours
Reception languages	English-German-Russian-Arabic Italian
Luggage Service	Available 24 hours
Limo & Car Rental Service	Available against charge
Safe Deposit Box	Available in Guest Rooms Free of charge
Early Check in -Late check out	upon Availability
Credit Cards Accepted	Visa-Master-American Express
Checks & Traveler Checks	Not Accepted at the reception
Money Exchange	At the ATM machine in the Lobby
Doctor	Resident in the hotel and against charge

Rooms	
Total number of Hotel rooms	292 Rooms
Number of Standard Rooms	83 Rooms
Number of Superior Sea View Rooms	94 Rooms
Number of Deluxe Rooms	32 Rooms
Number of Chalet Rooms	55 Rooms
Number of Junior Suites	12 Rooms
Number of Suits	16 Suites
Total number of King bed rooms	58 Rooms
Total number of queen bed rooms	55 Rooms
Number of twin bed rooms	179 Rooms
Number of connecting rooms	44 Rooms 22 CNQ 22 CNT
Total number of beds	584 Beds
Number of Sofa Beds	59 Sofa Beds
Number of non smoking rooms	100 Rooms
Number of disable rooms	2 Rooms
Rooms with Terrace	107 Rooms
Rooms with Balcony	185 Rooms
Maximum number of pax in room	2 Adult + 1 Child
Maximum number of pax in Suite	2 Adult + 2 Child
Standard/Superior Room size	37 M ²
Deluxe Room size	47 M ²
Chalet Room size	60 M ²
Junior Suite size	57 M ²
Suit size	68 M ²
Size of the sofa	180 cm X 120 cm
Rooms View	Sea, Pool or Garden View

Room Facilities	
Air-condition	Safe Telephone Café Tray
Hair Drier	Bath Room Mini Fridge Sat TV
Balcony or Terrace	Bathtub Upon Request Iron and Ironing Board

Beach	
Type of the beach	Sandy beach
Beach Length	160 M
Number of Sun Beds	294
Beach Towels and Sun Beds	Free
Paid Services	Water Sports, Diving, Wind Surfing, Bicycle Rental, Horse and Camel Riding

Shuttle Bus	
Times	2 per week
Charge	Once free for Ultra All inclusive and 8 US \$ per pax for all inclusive
Destination	Down Town
Reservations	At Reception

Shopping	
Within the Hotel	4 Shops (Mini Market, Souvenirs, Bazaar & Jewellery)
Out Side the Hotel	5 to 7 km from the hotel
Shopping Hours	Mall, Super Markets, Pharmacies, Photo Shops, Bazaars, Restaurants From 11:00 till Midnights

Restaurants & Bars

Restaurants	
El Kasr, Buffet Style AI, 290 seats	Operating Hours
	Breakfast Lunch Dinner
	7:00 10:00 13:00 15:00 18:30 21:30
Cucina, Italian A' la carte, 50 seats	Operating Hours 19:00 to 21:00
	Breakfast Lunch Dinner
	NA NA against charge except UAI one a week free
Poncho, Brazilian A' la carte, 30 seats	Operating Hours 19:00 to 21:00
	Breakfast Lunch Dinner
	NA NA against charge except UAI one a week free

Bars		
Sea Breeze Pool Bar	Number Of Tables	Number Of Seats
	12	48
Operating Hours	From 10:00 until Sunset in Summer & Winter and from 20:00 to 23:00 in Summer only	
Snacks	From 12:00 until 17:00	
Type of drinks	Soft drinks & Local Alcoholic drinks	
Ice cream	From 12:00 to 16:00	
Charge	Free	

Lobby Bar	Number Of Tables	Number Of Seats
	5	20
Operating Hours	24 H (Free in UAI), From 10:00 till 23:00 (free in All Inclusive)	
Snacks	From 16:00 until 18:00	
Type of drinks	Soft drinks & Local Alcoholic drinks	
Charge	out of operation hours for non UAI	

Jacuzzi Pool Bar	Number Of Tables	Number Of Seats
	3	10
Operating Hours	From 10:00 until Sunset	
Type of drinks	Soft drinks & Local Alcoholic drinks	
Charge	Free (UAI and All inclusive)	

Beach Bar	Number Of Tables	Number Of Seats
Operating Hours	From 10:00 until Sunset	
Type of drinks	Soft drinks & Local Alcoholic drinks	
Charge	Free (UAI and All inclusive)	

Sunset Shisha Bar	Number Of Tables	Number Of Seats
	9	36
Operating Hours	From 18:00 until 22:00	
Type of drinks	Soft drinks & Water Pipe	
Charge	Against charge	

La Bonita Disco	Number Of Tables	Number Of Seats
		60
Opening time	From 20:00 until closing	
Drinks & items provided	Soft drinks & Local Alcoholic drinks	
Charge	All inclusive until 23:00, against charge after 23:00	

Other Hotel Facilities

Swimming Pool	
Main Swimming Pool	
Size	1260 sq.m
Opening time	From 08:00 till Sun set
Depth	160 cm
Heating	Heated at the winter with temperature 26°C degree
No. of sun beds around the pool	100
Towel Service	Free against towel cards
Water Activity	Animation water gym, water polo

Jacuzzi Pool	
Size	150 sq.m
Opening time	From 08:00 till Sun set
Depth	120 cm
Heating	Heated at the winter with temperature 28°C degree
No. of sun beds around the pool	50
Towel Service	Free against towel cards

Conference Rooms		
Conference Room No. 1	80 sq.m, Max. Capacity 70 pax	Fully Equipped
Conference Room No. 2	117 sq.m, Max. Capacity 120 pax	
Conference Room No. 3	60 sq.m, Max. Capacity 40 pax	
Rooms 2&3 (combinable)	177 sq.m, Max Capacity 160 pax	

Business Center & Internet			
Internet Service (WIFI and cabled)	Available against charge, free in the UAI package		
Kids Club			
Kids club play ground size	250 sq.m		
Opening time	From 10:00 till 12:00 & 15:00 till 17:00		
Age	5-12 Years		
Languages	English, Russian		
Kids club animation	Available whole year		
Spa			
Opening time	From 10:00 until 20:00		
Charge	Against charge		
Services	Jacuzzi, Sauna, Steam Bath, Massage, Turkish Bath		
Beauty Saloon			
Opening time	From 10:00 until 20:00		
Charge	Against charge		
Services			
Free Sports			
	Opening time		Remarks
	From	To	
GYM	09:00	21:00	
Table Tennis	10:00	Sunset	1 tables
Others	Beach Volleyball, Bocce, water polo, darts and Speed Minton		
Sports against charge			Remarks
Billiard	2 tables		
Bicycle rental			
Riding (Horse, Camel)			
Diving			
Wind surfing			
Sailing/ Parasailing			
Canoe			
Pedal			
Water Ski			
Motor boats			