

General Info	
Hotel Name	Marhaba Club
official category	4 stars
Address	Zone touristique Boulevard 14 Janvier 2011, 4039 Sousse, Tunisia
Phone	+21673242170
Fax	+21673243867

Management Info			
GENERAL MANAGER	Mr. Maher Ben Chaoucha	E-mail	benchaoucha_maher@topnet.tn
DIRECTOR OF SALES	Mr. Karim Touhami	E-mail	contact@marhaba-resorts.com
FRONT OFFICE MANAGER	Mr. Farouk Hedaya	E-mail	reception.marhaba@topnet.tn
RESERVATION MANAGER	Mr. Hmaid Bouzaabia	E-mail	resa@marhaba-resorts.com
ACCOUNTING MANAGER	Mrs. Hajer Sfar	E-mail	facturationmarhaba@topnet.tn

Distance Info		
Airport	Habib Bourguiba Inter Airport Monastir (MIR)	19 km
Airport	Enfidha International Airport (NBE)	40km
Beach	Own beach	direct
Port El Kantaoui	Marina	08 km
Main centre	Sousse medina	2,5 km

General Facilities				
Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
Built year	Yes			1967
Renovated	Yes			2012 total renovation
Open all year	No			From 01/04 till 31/10
Number of floors (incl ground floor)	Yes			4
Total rooms/apartments	Yes			281, including 2 luxury suites
Number of blocks	Yes			1 block in 2 wings
A/C in public area	Yes			24/7 in all public areas 15.06-15.09. According to weather
Central heating in public areas	Yes			24/7 in all public areas 01.11-30.03. According to weather
Voltage	Yes			220
Elevator	Yes			2 in the lobby with access to both wings
Garden	Yes			Nice garden areas all over the hotel
Supermarket	No		Extra	Carrefour 1 km from the hotel
Minimarket in the hotel	No		Extra	30 m outside the hotel
Hairdresser in the hotel	NO			
Other shops in the hotel	Yes		Extra	Souvenir shop
Laundry Service	Yes		Extra	08.00-16.00.
ATM	No			30 m outside the hotel in Slim Center
Doctor / Nurse	Yes		Extra	Doctor 24/7 on request

Reception				
Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
Reception	Yes			24/7
Credit cards accepted	Yes			VISA, Master card. Only to pay with
Money exchange	Yes			Cashier in the reception. 09.00-16h
Safety deposit in reception	Yes		Extra	Behind the reception. Key system with 2 keys
Safety deposit in rooms	No			
Satellite TV	Yes			Arabic, English, French, Italian, German channels.
Languages spoken in Reception	Yes			Arabic, German, English, French, Italian
Internet Connection	Yes		Free	Wi-Fi in All The resorts
TV in public areas	Yes		Free	1 TV in the lobby

Restaurants & Bars				
Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
Indoor Bar	Yes	4	All in	Lobby bar, Cocktail bar,
Outdoor Bar	yes	1	All in	Pool bar
Beach Bar	yes	1	All in	drinks in the beach
Dining Room	Yes	1	Free	
A la carte - Free	No			
A la carte - Extra	yes			15/06 till 31/10 bocca beach
Disco / Night Club	No			4 disco/pubs 100 m outside the hotel
Live Music	No			
Show / Animation	Yes		Free	Folklore, Animation shows, Karaoke
Special Nights	Yes		Free	Events

Sports and facilities				
Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
SPA Center	Yes		Extra	With massages and other treatment packages.
Beauty Center	Yes		Extra	Small beauty center with manicure, pedicure, facials etc
Sauna	Yes		Free	one time /stay (hamam or sauna)
Hamam	Yes		Free	one time /stay hamam or sauna)
Gym	Yes		Extra	With direct access to the indoor pool. A/C
Billiard	Yes		Extra	1 table in the game room
Table tennis	Yes		Free	2 tables on the pool area
Mini golf	Yes		Free	course with 8 lanes behind the main pool
Tennis courts	Yes	8	Free	In Marhaba hotel
Tennis Equipment for rent	Yes		Extra	
Tennis lights	No			
Volleyball	Yes	1	Free	
Beach Volley	yes			From 01/04 till 31/10
Water Sports	Yes		free	
Golf Course & Distance	Yes		Extra	9 km to Kantaoui golf
Golf equipment for rent	No			

Rooms facilities			
Room Type	Standard	Suite	Family
Numbers	274	04	05
Occupancy	02	02	04
Extra bed	01	01	01
Room Size m²	25 m ²	50 m ²	25+24 m ²
Bath room m²	4 m ²	4 m ²	
Bathtub & hand shower	Yes	Yes	Yes
Bath Screens	Yes	Yes	Yes
WC m²	2 m ²	2 m ²	2 m ²
Separate WC	Yes	Yes	Yes
Balcony m²	4x2 m ²	4x2 m ²	4x2 m ²
Balcony furniture	Table + 2 chairs	Table + 2 chairs	Table + 2 chairs
Air condition	Yes	Yes	Yes
Telephone	Yes	Yes	Yes
Satellite TV	Yes	Yes	Yes
Mini bar	Yes	Yes	Yes
Hair dryer	Same	Yes	No
Ceramic floor	Yes	Yes	Yes

Friendly for handicaps /disabled			
Facility Name	Yes/No	Unit	Notes
Handicapped Rooms	Yes	02	Fully equipped bathroom.
Room door wide	Yes		75 cm
Bathroom door wide	Yes		90 cm
Hotel Suitable for handicapped	Yes		All the resorts
Elevator door wide	Yes		90 cm
Ramps at hotel area	Yes		

Pools				
	Pool 1	Pool 2	Pool 3	Pool 4
Pool Name	Main pool	Child pool	Indoor pool	Relax Pool
Adult/child/mix	Adult	Child	Adult	Mix
Length	Irregular	9 m	26 m	Irregular
Width	Irregular	9 m	12 m	Irregular
Depth	0-130 cm	20 cm	100-300 cm	100-150 cm
m2	Irregular	81 m ²	312 m ²	Irregular
Indoor/outdoor	Outdoor	Indoor	Indoor	Outdoor
Fresh/salt	Fresh	Fresh	Fresh	Fresh
Shape	Irregular	Round	Rectangular	Irregular
Heated which periods	No	No	01.11till 30.03	No
Pool Towels	Yes	Yes	Yes	Yes
Water slides	Yes	No	No	No
Water slides Age	From 04 years	No	No	-----
Sun chairs	Yes	Yes	Yes	Yes
Parasol	Yes	Yes	No	Yes
Sun terrace	Yes	Yes	No	Yes
Pool area sunny/shadow	Sunny	Sunny	Indoor	Sunny
Aqua park				

PROGRAMME ALL INCLUSIVE

From 01/04/2019 until 31/10/2019

Restaurants

Breakfast "Buffet"	Main Restaurants Marhaba from 7h00 to 10h30	
Late Breakfast	Snack Bar PALMERAIE	from 10h30 to 12h00
Lunch	Restaurant MARHABA	from 12H30 to 14h30
Snacks	Pool bar PALMERAIE	from 15h00 to 17h00
Dinner	Main Restaurants Marhaba From 6:30 p.m. to 7:45p.m. From 8:15 p.m. to 9:30 p.m.	

Thematic buffet 2 times per week

Diner at the beach bar, on time per stay (under reservation at the reception)

Bars

Selection of alcoholic and non alcoholic local drinks

Lobby Bar Marhaba,	from 9:00 to 0:00
Lobby Bar Marhaba Club	from 09:00 p.m. to 0:00
Palmeraie Bar	from 10:00 to 0:00
Marhaba Club Pool Bar	from 10:00 a.m. to 6:00 p.m.

**One bottle of water per room upon arrival
All soft drinks are Self Service**

Animation and Other Facilities

Hammam and Sauna: Once per Stay (booking in the fitness center)

Towels: Will be at the beach or pool with deposit at the pool

Sun beds at the pool and at the beach - Free

A varied entertainment program: Waterslide, free pool, water games, Mini Golf, Archery, and Volley Ball.
And live entertainment every night.

Bracelets is required