General Info						
Hotel Name	Marhaba Club					
official category	4 stars					
Address	Zone touristique Boulevard 14 Janvier 2011, 4039 Sousse, Tunisia					
Phone	+21673242170					
Fax	+21673243867					

Management Info							
GENERAL MANAGER	Mr. Maher Ben Chaoucha	E-mail	<u>benchaoucha maher@topnet.tn</u>				
DIRECTOR OF SALES Mr. Karim Touhami			contact@marhaba-resorts.com				
FRONT OFFICE MANAGER Mr. Farouk Hedaya		E-mail	reception.marhaba@topnet.tn				
RESERVATION MANAGER Mr. Hmaid Bouzaabia		E-mail	resa@marhaba-resorts.com				
ACCOUNTING MANAGER	Mrs. Hajer Sfar	E-mail	facturationmarhaba@topnet.tn				

Distance Info						
AirportHabib Bourguiba Inter Airport Monastir (MIR)19 km						
Airport	40km					
Beach	direct					
Port El Kantaoui	08 km					
Main centre	Sousse medina	2,5 km				

General Facilities						
Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours		
Built year	Yes			1967		
Renovated	Yes			2012 total renovation		
Open all year	No			From 01/04 till 31/10		
Number of floors (incl ground floor)	Yes			4		
Total rooms/apartments	Yes			281, including 2 luxury suites		
Number of blocks	Yes			1 block in 2 wings		
A/C in public area	Yes			24/7 in all public areas 15.06-15.09. According to weather		
Central heating in public areas	Yes			24/7 in all public areas 01.11-30.03. According to weather		
Voltage	Yes			220		
Elevator	Yes			2 in the lobby with access to both wings		
Garden	Yes			Nice garden areas all over the hotel		
Supermarket	No		Extra	Carrefour 1 km from the hotel		
Minimarket in the hotel	No		Extra	30 m outside the hotel		
Hairdresser in the hotel	NO					
Other shops in the hotel	Yes		Extra	Souvenir shop		
Laundry Service	Yes		Extra	08.00-16.00.		
ATM	No			30 m outside the hotel in Slim Center		
Doctor / Nurse	Yes		Extra	Doctor 24/7 on request		





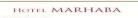
Reception						
Facility Name	Yes/No	Unit	Unit Charge	Notes & Opening Hours		
Reception	Yes			24/7		
Credit cards accepted	Yes			VISA, Master card. Only to pay with		
Money exchange	Yes			Cashier in the reception. 09.00-16h		
Safety deposit in reception	Yes		Extra	Behind the reception. Key system with 2 keys		
Safety deposit in rooms	No					
Satellite TV	Yes			Arabic, English, French, Italian, German channels.		
Languages spoken in Reception	Yes			Arabic, German, English, French, Italian		
Internet Connection	Yes		Free	Wi-Fi in All The resorts		
TV in public areas	Yes		Free	1 TV in the lobby		

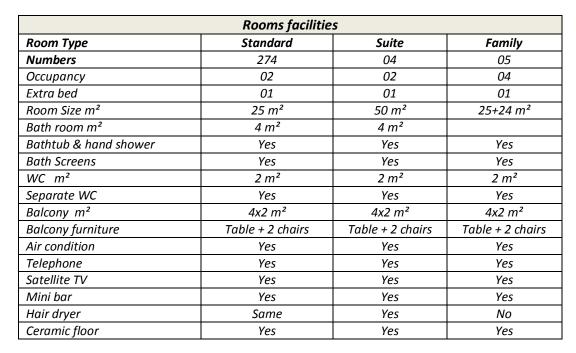
Restaurants & Bars						
Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours		
Indoor Bar	Yes	4	All in	Lobby bar, Cocktail bar,		
Outdoor Bar	yes	1	All in	Pool bar		
Beach Bar	yes	1	All in	drinks in the beach		
Dining Room	Yes	1	Free			
A la carte - Free	No					
A la carte - Extra	yes			15/06 till 31/10 bocca beach		
Disco / Night Club	No			4 disco/pubs 100 m outside the hotel		
Live Music	No					
Show / Animation	Yes		Free	Folklore, Animation shows, Karaoke		
Special Nights	Yes		Free	Events		

Sports and facilities						
Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours		
SPA Center	Yes		Extra	With massages and other treatment packages.		
Beauty Center	Yes		Extra	Small beauty center with manicure, pedicure, facials etc		
Sauna	Yes		Free	one time /stay (hamam or sauna)		
Hamam	Yes		Free	one time /stay hamam or sauna)		
Gym	Yes		Extra	With direct access to the indoor pool. A/C		
Billiard	Yes		Extra	1 table in the game room		
Table tennis	Yes		Free	2 tables on the pool area		
Mini golf	Yes		Free	course with 8 lanes behind the main pool		
Tennis courts	Yes	8	Free	In Marhaba hotel		
Tennis Equipment for rent	Yes		Extra			
Tennis lights	No					
Volleyball	Yes	1	Free			
Beach Volley	yes			From 01/04 till 31/10		
Water Sports	Yes		free			
Golf Course & Distance	Yes		Extra	9 km to Kantaoui golf		
Golf equipment for rent	No					









Friendly for handicaps /disabled						
Facility Name Yes/No Unit Notes						
Handicapped Rooms	Yes	02	Fully equipped bathroom.			
Room door wide	Yes		75 cm			
Bathroom door wide	Yes		90 cm			
Hotel Suitable for handicapped	Yes		All the resorts			
Elevator door wide	Yes		90 cm			
Ramps at hotel area	Yes					

Pools								
	Pool 1	Pool 2	Pool 3	Pool 4				
Pool Name	Main pool	Child pool	Indoor pool	Relax Pool				
Adult/child/mix	Adult	Child	Adult	Mix				
Length	Irregular	9 m	26 m	Irregular				
Width	Irregular	9 m	12 m	Irregular				
Depth	0-130 cm	20 cm	100-300 cm	100-150 cm				
m2	Irregular	81 m²	312 m²	Irregular				
Indoor/outdoor	Outdoor	Indoor	Indoor	Outdoor				
Fresh/salt	Fresh	Fresh	Fresh	Fresh				
Shape	Irregular	Round	Rectangular	Irregular				
Heated which periods	No	No	01.11till 30.03	No				
Pool Towels	Yes	Yes	Yes	Yes				
Water slides	Yes	No	No	No				
Water slides Age	From 04 years	No	No					
Sun chairs	Yes	Yes	Yes	Yes				
Parasol	Yes	Yes	No	Yes				
Sun terrace	Yes	Yes	No	Yes				
Pool area sunny/shadow	Sunny	Sunny	Indoor	Sunny				
Aqua park								



PROGRAMME ALL INCLUSIVE

From 01/04/2019 until 31/10/2019

Restaurants

Breakfast "Buffet" Main Restaurants Marhaba from 7h00 to 10h30

Late Breakfast Snack Bar PALMERAIE from 10h30 to 12h00

Lunch Restaurant MARHABA from 12H30 to 14h30

Snacks Pool bar PALMERAIE from 15h00 to 17h00

Dinner Main Restaurants Marhaba

> From 6:30 p.m. to 7:45p.m. From 8:15 p.m. to 9:30 p.m.

Thematic buffet 2 times per week

Diner at the beach bar, on time per stay (under reservation at the reception)

Bars Selection of alcoholic and non alcoholic local drinks

Lobby Bar Marhaba, from 9:00 to 0:00 Lobby Bar Marhaba Club from 09:00 p.m. to 0:00 Palmeraie Bar from 10:00 to 0:00

Marhaba Club Pool Bar from10:00 a.m. to 6:00 p.m.

> One bottle of water per room upon arrival All soft drinks are Self Service

Animation and Other Facilities

Hammam and Sauna: Once per Stay (booking in the fitness center) **Towels:** Will be at the beach or pool with deposit at the pool

Sun beds at the pool and at the beach - Free

A varied entertainment program: Waterslide, free pool, water games, Mini Golf, Archery, and Volley Ball.

And live entertainment every night.

Bracelets is required