

# MARHABA RESORTS

HOTEL MARHABA CLUB

HOTEL MARHABA

MARHABA NEPTUNE

General Info	
<b>Hotel Name</b>	<b>Marhaba Resorts (Marhaba &amp; Marhaba Club)</b>
<b>Address</b>	<b>Boulevard 14 Janvier, 4039 Sousse, Tunisia</b>

Management Info			
<b>GENERAL MANAGER</b>	Mr. Maher Ben Chaoucha	E-mail	<a href="mailto:benchaoucha_maher@topnet.tn">benchaoucha_maher@topnet.tn</a>
<b>SALES MANAGER</b>	Mr. Karim Touhami	E-mail	<a href="mailto:contact@marhaba-resorts.com">contact@marhaba-resorts.com</a>
<b>FRONT OFFICE MANAGER</b>	Mr. Farouk Hedaya	E-mail	<a href="mailto:reception.marhaba@topnet.tn">reception.marhaba@topnet.tn</a>
<b>RESERVATION MANAGER</b>	Mr. Hmaid Bouzaabia	E-mail	<a href="mailto:resa@marhaba-resorts.com">resa@marhaba-resorts.com</a>
<b>ACCOUNTING MANAGER</b>	Mrs. Hager Sfar	E-mail	<a href="mailto:facturationmarhaba@topnet.tn">facturationmarhaba@topnet.tn</a>

Distance Info		
<b>Airport</b>	Habib Bourguiba Inter Air port Monastir	19 km
<b>Airport</b>	Enfidha International Airport	40km
<b>Beach</b>	Own beach	0 km
<b>Port El Kantaoui</b>	Marina	08 km
<b>Main centre</b>	Sousse medina	2,5 km

General Facilities				
Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
<b>Built year</b>	Yes			1967
<b>Renovated</b>	Yes			2012 total renovation and 2017 & 2018
<b>Open all year</b>	Yes			
<b>Number of floors (incl ground floor)</b>	Yes			3
<b>Total rooms/apartments</b>	Yes			Marhaba club 281rooms, marhaba 241rooms
<b>Number of blocks</b>	Yes			1 block (Hotel Marhaba club) 1 block( Marhaba hotel)
<b>A/C in public area</b>	Yes			24/7 in all public areas 15.06-15.09. According to weather
<b>Central heating in public areas</b>	Yes			24/7 in all public areas 01.11-30.03. According to weather
<b>Voltage</b>	Yes			220
<b>Elevator</b>	Yes			2 in the lobby with axcess to both wings
<b>Garden</b>	Yes			Nice garden areas all over the hotel
<b>Supermarket</b>	No		Extra	Carrefour 1 km from the hotel
<b>Minimarket in the hotel</b>	No		Extra	30 m outside the hotel
<b>Hairdresser in the hotel</b>	No			
<b>Other shops in the hotel</b>	Yes		Extra	Souvenir shop
<b>Laundry Service</b>	Yes		Extra	08.00-16.00.
<b>Doctor / Nurse</b>	Yes		Extra	Doctor 24/7 on request

www.MARHABA-RESORTS.COM

Société hôtelière touristique et balnéaire

S.A. au capital de 847.710<sup>DT</sup> - R.C.: B.110.832.199 - M.F.: 004595 J/A/M/000 - C.C.B.: STB SOUSSE N° 10.500.002.002297.6.788.51  
Zone Touristique, Boulevard 14 Janvier 2011 - Khézama - Sousse - Tunisia - Phone: (+216) 73 24 21 70 - Fax: (+216) 73 24 38 67 - E-mail: resa@marhaba-resorts.com

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## Conference

Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
Conference Facilities	yes			
Conference Capacity	yes			
Conference Equipments	Yes			

## Reception

Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
Reception	Yes			24/7
Credit cards accepted	Yes			VISA, Master card. Only to pay with
Money exchange	Yes			Cashier in the reception. 09.00-16h
Safety deposit in reception	Yes		Extra	Behind the reception. Key system with 2 keys
Safety deposit in rooms	No			
Satellite TV	Yes			Arabic, English, French, Italian, german channels.
Languages spoken in Reception	Yes			Arabic, German, English, French, Italian
Internet Connection	Yes		Free	Wi-Fi in All The resorts
TV in public areas	Yes		Free	1 TV in the lobby

## Restaurants & Bars

Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
Indoor Bar	Yes	3	Free	Lobby bar, Cocktail bar,
Outdoor Bar	yes	3		
Dining Room	Yes	1	Free	
A la carte - Free	Yes	1		10/06 till 30/09
A la carte - Extra	yes	1	YES	
Cafeteria	no	1	YES	
Disco / Night Club	No			4 disco/pubs 100 m outside the hotel
All Inc. at Beach	yes		FREE	drinks in the beach
Show / Animation	Yes		Free	Folklore, Animation shows, Karaokey
Special Nights	Yes		Free	Events

## Sports and facilities

Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
SPA Center	Yes		Extra	With massages and other treatment packages.
Beauty Center	Yes		Extra	Small beauty center with manicure, pedicure, facials etc
Sauna	Yes		Free	one time /stay (hamam or sauna)
Hamam	Yes		Free	one time /stay hamam or sauna )
Gym	Yes		Extra	With direct access to the indoor pool. A/C and.
Billiard	Yes		Extra	1 table in the game room
Table tennis	Yes		Free	2 tables on the pool area
Minigolf	Yes		Free	Small mini-golf course with 8 lanes behind the main pool
Tennis courts	Yes	4	Free	In Marhaba hotel
Tennis Equipment for rent	Yes		Extra	
Tennis lights	No			
Beach Volley	yes			Not November-March
Water Sports	Yes		free	
Golf Course & Distance	Yes		Extra	9 km to Kantaoui golf
Golf equipment for rent	No			

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## Friendly for handicaps /disabled

Facility Name	Yes/No	Unit	Charge	Notes & Opening Hours
Handicapped Rooms	Yes	2		Fully equipped bathroom.
Room door wide	Yes			75 cm
Bathroom door wide	Yes			90 cm
Hotel Suitable for handicapped	Yes			
Elevator door wide	Yes			90 cm
Ramps at hotel area	Yes			

## Pools

	Pool 1	Pool 2	Pool 3	Pool 4
Pool Name	Main pool	Child pool	Indoor pool	Relax Pool
Adult/child/mix	Adult	Child	Adult	Mix
Length	Irregular	9 m	26 m	Irregular
Width	Irregular	9 m	12 m	Irregular
Depth	0-130 cm	20 cm	100-300 cm	100-150 cm
m2	Irregular	81 m <sup>2</sup>	312 m <sup>2</sup>	Irregular
Indoor/outdoor	Outdoor	Indoor	Indoor	Outdoor
Fresh/salt	Fresh	Fresh	Fresh	Fresh
Shape	Irregular	Round	Rectangular	Irregular
Heated which periods	No	No	01.11till 30.03	No
Pool Towels	No	No	No	No
Water slides	Yes	No	No	No
Water slides Age	From 4 years	No	No	---
Sun chairs	Yes	Yes	Yes	Yes
Parasol	Yes	Yes	No	Yes
Sun terrace	Yes	Yes	No	Yes
Pool area sunny/shadow	Sunny	Sunny	Indoor	Sunny
Aqua park				yes