

Hotel Fact Sheet



Location and Surroundings:

17 km from the centre of Hurghada, 10 km From Hurghada Airport,
Cairo 450 km, Luxor 290 km.

Category: 5 Stars

Type of Catering: Luxury, Royal All Inclusive

Hotel Details:

- Total land is 102000 m²
- 3 Floors
- Total **593** Rooms
- 8000 M³ Swimming pools
- 1 heated pool (Winter time)
- 1 children pool
- 1 Jacuzzi (Spa Centre)
- Private beach 365 meter
- Internet cafe & **WIFI**
- Private parking
- Private jetty marine 500 meter

Guest Room Information

All rooms are comfortably furnished and have balcony or terrace, mini bar, LCD TV (satellite channels, music), Shower amenities, hair dryer, Bathroom, shower cabin, Extra Bed, Baby cot, Air-conditioning system (cold/ warm), safe box, daily room cleaning, towels, bed sheet change.

Standard Rooms

Surface area of 48m², decorated in soft natural tones. (One Bedroom, wardrobe, bathroom with shower cabin, balcony with garden, pool or sea side view, LCD TV 37 inches)

Swim Up Standard	Surface area of 48m ² , decorated in soft natural tones. (One Bedroom, wardrobe, bathroom with shower cabin, Terrace with pool access (Adults only), LCD TV 37 inches)
Superior Rooms	Surface area of 55m ² , elegantly decorated in soft natural tones. Non-smoking. (Bedroom, Sitting area, wardrobe, bathroom with Jacuzzi, balcony with garden, pool view, LCD TV 37 inches).
Family Standard	Surface area of 55m ² , elegantly decorated in soft natural tones. Non-smoking. (One Bedroom with extra 2 separate beds, Sitting area, wardrobe, bathroom with shower cabin & Jacuzzi , balcony with garden, pool or sea side view, LCD TV 37 inches).
Family Rooms	Surface area of 58m ² , designed perfectly for families (2 bedrooms with door between, wardrobe, 1 bathroom with shower cabin, balcony with garden-, pool view, LCD TV 37 inches).
Bungalow Rooms	Surface area of 48m ² , located in the middle of swimming pool surrounded by water (King Size bed, wardrobe, bathroom with shower cabin, terrace with pool access (Adults only Maximum 2 pax), LCD TV 37 inches).

Guest Services

- Internet cafe & wireless
- Satellite TV
- Mini-bar (Daily refilling)
- Hair dryer in the room
- Safe deposit boxes in the room
- Parking facility
- Laundry, Dry cleaning and valet service
- Clinic and resident doctor 24 hours
- Thebes hospital
- Reception desk (Multilingual 24 hours)
- Limousine service
- Handicap facilities for Guest with special needs

Restaurants, Lounges & Bars:

- **Cleopatra Restaurant (Main Dining)**
- **Antonio Restaurant (Main Dining)**
- **Japanese Restaurant (Ala carte with prior reservation)**

- **Chinese Restaurant** (Ala carte with prior reservation)
- **Indian Restaurant** (Ala carte with prior reservation)
- **Mexican Restaurant** (Ala carte with prior reservation)
- **Mongolian Restaurant** (Ala carte restaurant with prior reservation)
- **Italian Restaurant** (Ala carte with prior reservation)
(Titanic Beach Sister Hotel)
- **Lebanese Restaurant** (Ala carte with prior reservation)
(Titanic Beach Sister Hotel)
- **China Town Restaurant** (Ala carte with prior reservation)
(Titanic Beach Sister Hotel)
- **The Grill Restaurant** (Ala carte with prior reservation)

Guests are privileged to dine Twice per week in the ala carte restaurants upon prior reservation with the guest relation officer.

Bars:

- **Lobby bar**
- **Pool bar**
- **Beach bar**
- **Waves Disco bar**
- **Alexander bar** (Extra charge)
- **VIP Lounge bar**(Titanic beach sister hotel) for VIP guests only

Conference facilities

Banquet room with 400 seats capacity well fit for conferences and workstations.

Kids Cinema: Daily and Evening Meetings & workstations.

SPA & Sport Facilities

- 13 Massage rooms
- 2 Sauna rooms
- 2 Steam Bath rooms
- 1 Turkish Bath room
- 1 Jacuzzi (Outdoor)
- GYM Free of charge
- 2 Tennis courts
- Mini Golf

Diving Center

Offers different diving courses for beginners and professionals.

Windsurf Center

For Windsurf & Kite surf sport.

Aqua Center

For Snorkelling facilities and sea trips.

Recreation & Entertainment Facilities

Our guests can spend the day in such calmness that they could even hear the sound of the Red Sea, touch of the sun on their skin, or participate in entertainment and activities. For our dear guests for every age, for every taste, for every culture entertainment and recreation are provided. Varieties of events and activities, professional shows are endless in our marvellous amphitheatre with capacity of 700 persons and nearby the swimming pools. A world class professional entertainment team is waiting for our privileged guests.

Swimming Pools:

The swimming pools 8000 M³ are extended to everywhere in the resort, All rooms are surrounded by water, the depth range between 60 cm to 140 cm.

- 3 Main swimming pools including 1 heated (winter time)
- 8 Swim up pools (F & G Buildings)
- 47 private swimming pools (Bungalows including 5 pools)
- 1 children pool near the beach

Aqua Park

A huge Aqua Park ranking over 4000 meters swimming pool, for daily recreational activities.

- Open from 10:00 am to 17:00 pm
- 8 waterslides for adults as it is not allowed for the children to use the adult slides under the height of 120 cm
- 8 waterslides for children
- Pirates Ship
- Heated kids pool
- 1 Rafting river
- Waves pool

Kids

Kids Club: Kids from 4 till 12 years, under observation from our animation team.
Open 7 days a week

Kid's Playground: Designed as Titanic boat shape with multi games and kids pool.
Kids should be supervised by their parents all the time.

Entertainment Centre.

We offer our guests, children and adults a huge entertainment centre includes 2 Bowling stations, 2 Tennis Tables, 8 Billiard tables, 2 Tabletop football, 1 Play stations, 7 Video games & 3 Air hockey.

Animation

Professional multilingual team for daily scheduled activities water polo, pool gymnastic, Darts, Basketball...ETC and evening show, Belly dance , African show , Oriental show , international show, etc. performed at our amphitheatre and disco.

Disco

International cocktails, Local & imported alcoholic are served.

Transfer

Airport pick up upon request, Daily scheduled trips to city Center and back through titanic beach (sister hotel).

Shopping Arcade

Shopping Center includes a selective variety of shops that you can manage your shopping perfectly.

Languages

English, German, Russian, Polish

Credit cards

Master cards, Visa cards

Currency

EGP, EURO, GPR, USD

Attractive Extra services

The hotel offers free access at our nearby sister hotel Titanic Beach. You can use the recreational, food and beverage facilities including the specialty ala Carte Restaurants upon prior reservation with guest relation desk.



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Dear Valued Guest... It's our pleasure to welcome you to Titanic Palace Resort, we are honored that you have selected our Hotel for your holiday. Our professional and friendly staff is committed to ensuring that your stay is both enjoyable and comfortable.

Ultra All /Inclusive Program

Restaurants

Buffet's	Antonio/ Cleopatra	Cleopatra
Breakfast	From 07:00 Till 10:00	
late breakfast	Every day in the main restaurant from 10:00-11:00.	
Lunch	From 12:30 to 14:30	
Dinner	From 18:00 to 21:00 At Antonio	
Late Dinner	From 21:30 to 00:00 At the main restaurant	

Also you can visit main restaurants in **Titanic Beach** (**breakfast, lunch, dinner**)

Bars

Pool Bar	Beach Bar	Lobby Bar	Alexander Bar / Extra charge	Aqua bar
Day time from(10:00 to 17:00) Snacks Time 12:30 to 16:00	From 10:00 till 17:00 Snacks Time 12:30 to 16:00	24 Hrs, Late Snacks "Cold Sandwiches" " 00:00 to 06:00am Tea time – 16:00 to 18:00	Serving imported alcoholics & Fresh Juice, Pop Corn, Cotton candy & Ice cream with extra charge.	Day time from (12:00-17:00) (Extra charge) popcorn, Ice-cream, chocolates ,candy

Dear guests, enjoy all our A la Carte restaurants during your stay in our hotel (included in your All-Inclusive program, free of charge, without reservation). Kindly be informed there are 2 restaurants with reservation: Japanese – with Guest Relation desk in Titanic Palace, the Grill – with Guest Relation Desk in Titanic Beach.

Ala Carte Restaurants (dinner)

CHINESE Titanic Palace	TANDORY Titanic Palace	TAPANYAKI Titanic Palace	SOMBRERO Titanic Palace	MONGOLIAN Titanic Palace	CAL /ITALIAN/ Titanic Beach	LEBANESE Titanic Beach	The Grill Titanic Beach
Menu carte (duck, beef, chicken, fish)	Indian Specialties Menu carte (spicy)	Japanese Specialties Life show (10 places only!!)	Mexican Specialties Menu carte	Outdoor Specialties	Menu carte	Typical Lebanese Specialties Menu carte	Grilled food - Menu carte (meat or seafood)
<u>Without reservation</u>	<u>Without reservation</u>	<i>RESERVATION</i>	<u>Without reservation</u>	<u>Without reservation</u>	<u>Without reservation</u>	<u>Without reservation</u>	<i>RESERVATION</i>

Restaurants with RESERVATION (**only for guests with min 7 nights of staying in our hotel**) have 2 Seats 1- from 18:30 2 - from 20:30

Restaurants WITHOUT reservation are open from 18:30 till 21:00

Japanese Restaurant can be booked once per stay!!!

Reservation time **from 09.00 till 12:00 daily** (as per hotel availability) with Guest Relation desk *** Make your reservation 2-3 days in advance

- **VIPs Guests with Blue bracelet** (Repeater guests more than 2 visits, guests whom make up selling for a higher category rooms) they can get our VIP Breakfast (Buffet) between (08:00 am till 10:00am), VIP amenities to be sent to the room, 3 meals per week in the ala carte restaurants also they have access to use the VIP lounge in titanic beach (sister hotel).
- **All inclusive:** Our guests can use all the facilities in both hotels (Titanic Beach & Titanic Palace) for example: all restaurants, bars, pools and Aqua Park.
- According to the local law "disco entrance and Alcoholic drinks will not be served to guests under age less than **18 years old**".
- **Hotel Taxi:** Desk reservation located at the lobby area. Please be informed that the hotel doesn't hold any responsibility for any accidents happen outside the hotel with outdoor taxi like stolen money or fight with drivers even in front of the hotel.
- **All inclusive Bracelets:** Please wear it during your stay to be recognized to our staff and give it back to the front office cashier upon check out on the departure day, in case damage bracelet you can get a free one from the front office cashier but if you lose it will be extra charge **20 Euro**.
- **Dress Code:** Please it's not allowed to enter the restaurants with swim wear "smart casual dress" is required.
- **Beach Towels:** You will receive your beach towel from the towel center located beside the pool bar or on the beach, Please don't forget to return your towel and take your towel card back. If you lost your towel or your towel card you will charge by **10.00 euro**. "it is not allowed to take any room towels from the room for pool or beach use"
- **Pillows and linen:** please it's not allowed to take any pillows or linen from the room to outside the hotel for excursions.

- **Arrival:** Please upon your arrival to your room be sure that everything working normal and if you find any thing not working or not in good condition immediately contact our reception desk to avoid any extra payment.
- **Hotel Taxi:** Desk reservation located at the lobby area from 10:00 am to 20:00 pm. Please be informed that the hotel doesn't hold any responsibility for any accidents happen outside the hotel with outdoor taxi like stolen money or fight with drivers even in front of the hotel.
- **Balcony / Terrace door:** please close your Terrace door when you go out side your room, in case you left it open the hotel will not be responsible for any lose.
- **Safe Boxes:** Free of charge in all rooms; please contact the reception if you have any requests about opening the safe. As the Hotel Management is **not held responsible for valuables left in Rooms Safety deposit boxes are provided free of charge in your Room**
- **Shuttle Bus:** To city center, please contact the reception desk at **Titanic Beach** "sister hotel" for reservation.
- **Bazaars:** The bazaars are located in the entrance area of the hotel and close to the lobby bar. Opening time is displayed at each shop.
- **Water pipe "Shisha":** It is not allowed to Smoke Shisha in the room or public areas, we have a special shisha Corner in front of the main restaurants.
- **Money Exchange** "there are 2 ATM Machines, one next to the telephone operator and the next one beside the shopping arcade.
- **Laundry:** We offer laundry service with extra charge, Please note that the "laundry list & laundry bag" you can find it in the cupboard.
- **Wake up Call:** Please contact the reception desk "8702" for any wake up calls request.
- **Breakfast & Lunch Box:** for your excursions, it can be order for the next day at the reception before **21:00**.
- **Food & beverage:** kids buffet for the children is available in Cleopatra restaurant, for any special food requests please contact our guest relation or the restaurant manager.
- Please it is not allowed taking any food outside the restaurants to your rooms.
- **Diabetic, allergenic and vegetarian guests:** Please advise us if you have diabetic, Allergic for glutamin towards any kind of food.
- Kindly be informed that we spray our hotel (Green areas) against mosquitoes and flies twice per day, This spray is environment friendly and with no risk to your health and wellbeing
- **Doctor, Pharmacy and-Hospital:** The hotel doctors 24/7 please contact the reception for any assistance clinic number is 8460.
- **Children policy:** The hotel Management wants to draw your attention that Children must be supervised from their parents and they must be guided by your presence around them please don't leave your children alone without supervision in the aqua park, pool and specially the room..
- **Bungalow & Swim up rooms:** Higher category rooms with extra charge, these kinds of rooms are for adults only, Children must be over than 12 years and taller than 120 CM, also the hotel has **Family Rooms**(2 bed rooms) and **Superior Rooms** with Jacuzzi especially designed for families with extra supplement paid at the reception cashier.
- **Kids Club:** From "04 up to 12 Y" accompanied by our animators, Enjoying by different activities for children beside the kids pool.
- **Note:** Children safety is parent's responsibility. *******Children under the length of 1.20 m can't use the adults slides**
Babysitter: is available for extra charge per hour with prior reservation with the reception or guest relation officer.
- **Tennis & Mini Golf:** From 08:00 till sunset free of charge with prior reservation with recreation team beside towel center. After sunset with extra charge for light.
- **Aqua Park & Swimming Pools:** Swimming pools working from 08:00 AM till sunset and aqua park slides from 10:00 AM till 17:30, Aqua park slides closed from 13:00 till 14:00 for cleaning and to be maintained.
- **Don't disturb flag: DND** red flag available at the towels center at the swimming pool & beach .
- **Electricity & Voltage:** The voltage at the hotel is 220v; when you enter the room please place your key card in the switch next to the room door for electricity.
- **T.V & Satellite:** SAT-TV is provided in your room through collection of international channels.
- **Air - Conditioning:** please put your key card into the switch next to the room door and turn on the electricity button in the commode beside the bed.
- **Animation and Sports:** A variety of sports and entertainment programs available, please check the daily program at the info board close to the lobby, daily kids shows.
- **Tel Extensions :** **Reception** 8702/8703 **Operator** 0 **Guest relation** 8711 **Clinic** 8460 **House keeping** 8722
- **WIFI:** available (Free of charge).please contact reception to have the code .
- **Key Card:** You will receive your room key from reception upon your arrival for broken key reception will give you a new one for free for lost key will be extra charge 5 \$.
- **Disco:** For adults only over 18 years old. It is not allowed for under age less than 18 Y to enter disco (open from 22:00 pm till 02:00 am).
- **Optional Service Additional Charge:** Games Center, Bowling ,Internet, Wi-Fi, Video games, billiard, Laundry Service, Diving Center ,Kite School ,Aqua Center ,Spa Centre, Fresh juice, International alcohol, phone calls, Ice cream.
- **Gym:** Located at the spa center (Free of charge). **Warning Dear Guest Kindly please don't use the ramps because it's for the disables only**
- **Check Out:** Check out time at 12:00 noon, for any late check out after 12:00 will be extra charge ,On the departure day please don't forget to leave your safe box open for the upcoming guests and please remember to hand over your room key, towel card, and all inclusive bracelets to the reception at 12:00 noon, and (last meal breakfast).

Hotel Management team wishes you a very nice holiday