



“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”

GENERAL HOTEL INFORMATION / ULTIMATE ALL INCLUSIVE CONCEPT

Name	: CRYSTAL PARAIISO VERDE RESORT & SPA
Class	: 5 *****
Address	: Belek-Boğazkent Mevkii Serik/Antalya
Telephone	: + 90 242 731 07 43
Fax	: + 90 242 731 07 42
E-mail	: info@crystalhotels.com.tr
Http	: www.crystalhotels.com.tr
Investor	: Galeri Kristal Turizm Pazarlama ve Ticaret Anonim Şirketi
CEO	: Umman ÇETİNBAS
Sales & Marketing Director	: Özcan ŞİRİN
Facility Area	: 42.000 m ² ; 10.000 m ² Hotel Area, 32.000 m ² Hotel Garden
Opening Date	: July 2004
Last Renovation	: 2015
Hotel Building	: 5 Floors of 8 Blocks and 2 Floors of 3 Blocks

Named after the **crystal** clear waters of the Mediterranean, our hotel is constructed 400 m to the beach of Belek-Boğazkent and is located only at 40 km from the Antalya International Airport, and at 50 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for families with children – offering a private fine pebble and sandy beach of 500 m length and 100 m width as well as a variety of pools and aquapark covering 1715 m². An area of 42.000 m², whereby 10.000 m² consists of hotel buildings and 32.000 m² consists of gardens, the guests will find five buildings of eight floors each and three buildings of two floors public area with a total capacity of 670 rooms.

In order to grant our guests a pleasant stay, our **“Ultimate All Inclusive”** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called “cezerye” and a glass of Turkish fresh fruit drink called “sherbet”. We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks for 24 hours and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment), a special SPA garden with Bali type massage units, special jet showers and relaxation beds with Jacuzzi in the SPA, special Jacuzzi and open massage sections in the SPA garden.

All our rooms are comfortably decorated and designed for a superb holiday stay. Room amenities: laminate floor or ceramic floor, balcony, key-card system, split air conditioning, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, Wireless-Internet, fire alarm and extinguishing system. Bath amenities: telephone, hairdryer and Shower bath, 220 volt electricity supply. Handicapped rooms are available.

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Head Office: Galeri Kristal, Havaalanı yolu, Serik Cad. No:371, 07230, Antalya/Türkiye

Tel: + 90 242 340 60 50 (pbx) Fax: + 90 242 340 53 36 www.crystalhotels.com.tr E-mail: info@crystalhotels.com.tr

TOTAL ROOM CAPACITY: 670

TOTAL BED CAPACITY: 2230

Standard Rooms:

There are 470 units (including 6 handicapped rooms and also special rooms for our non-smoking guests).

Maximum capacity : 3 pax
Room size : 26 m²

All our rooms have balcony. Room amenities: laminate floor or ceramic floor, key-card system, split air conditioning, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, Wireless- Internet, fire alarm and extinguishing system. Bath amenities: telephone, hairdryer and shower bath, 230 volt electricity supply. Handicapped rooms are available (6 rooms).

Family Rooms:

94 Family Rooms

Maximum capacity : 4 pax
Room size : 42 m²

2 rooms and their bathrooms have double washbasins, there is a double-way door between the WC and washbasin and all standard room amenities are available

Family Rooms

54 Family Rooms

Maximum capacity : 5 pax
Room size : 42 m²

2 rooms and their bathrooms have washbasin and all standard room amenities are available

Standard Rooms with Bunk Bed:

50 Family Rooms

Maximum capacity : 4 pax
Room size : 26 m²

1 French Bed and 1 bunk bed with standard sizes, ceramic floor and all standard room amenities are available

Suite Rooms:

2 Suite Rooms

Maximum capacity : 2 pax
Room size : 44 m²

They are consisting of 2 rooms and designed for 2 persons. There is a Jacuzzi in the suite rooms and all standard room amenities are available

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MEETING: It has all the necessary technical equipments, 150 persons capacity arranged in cinema form / 60 persons capacity in classroom form, and it has 220 m² saloon and 86 m² lobby area.

Salon	Ebat m	Yükseklik m	Alan m²	Tiyatro	Sınıf	U Düzen	Banket Gala	Kokteyl
Salon A	18,2 * 11,20	2.90	220	150	60	40	50	150

SWIMMING POOLS:

AQUA PARK	OUTDOOR	INDOOR/ HEATED	FRESH WATER	IN THE GARDEN	CHILDREN POOL	DEPTH	M2	Opened Time
X	X		X		X	80 cm	68	27.04
	X		X	X		140 cm	1100	
		X	X			140 cm	91	
	X		X	X		140 cm	240	
		X	X		X	30 cm	21	
X	X		X	X		120 cm	150	27.04
x	x		x	x	x	35 cm	360	27.04

OTHER INFORMATIONS:

For our children (4-12 year of age) there is a Mini Club. The indoor pool will not be heated between the dates of 01.April and 31 October.

OTHER ACTIVITIES

Charged	Free of Charge
SPA center Hairdresser Shopping center Massage / Peeling Doctor Laundry Internet cafe	Turkish bath Sauna / Steam Room / Shock shower Indoor pool / Jacuzzi Car park Safe (suitable to put the notebooks) Chaise lounge, mattress and sun-shades on the beach and pool Beach towel (with towel-card and against deposit) Wireless internet connection – in the rooms, lobby and public areas internet is free

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FOOD AND BEVERAGE	
Charged	Free of Charge
Room service 24:00-10:00 Imported Drinks Mexica A'la carte Restaurant Sea Food A' la carte Restaurant	Turkish Cuisine and İtalien Cuisine A' la Carte Restaurants (1x per stay – per restaurant), Lobby Bar, Lobby Lounge, Palmeras Garden Bar, Relax Bar, Beach Bar, Pool Bar, Saphir Disco Bar, Cocktail Bar, Mini bar (soft drinks / checked and refilled daily)

SPORTS	
Charged	Free of Charge
Billiards Bowling Video games Table football Illumination for the tennis courts Tennis racket / Tennis ball Jet ski / Banana / Parasailing Canoe / Pedalos Surf (with license) Golf(reservation)	Tennis court Basketball field Beach volley Fitness hall Table tennis Water Ball / Aquarobic Darts Mini golf/Cinema

THE MEASUREMENTS THAT WE APPLY IN OUR HOTEL AGAINST THE GLOBAL WARMING

- Sun energy usage
- Natural Gas usage
- Garbage decomposing
- Usage of Recycling Materials
- Energy Savers in the rooms
- Lightening equipments with energy savings and sensors
- Sensor usage for the water saving

- Tennis Courts (with reservation in day time, hard floor)
- For the Golf Fields we are offering reservation services and transport possibilities against charges.
- No pets shall be allowed in our hotel.
- In all Crystal Hotels, smoking is not allowed in indoor areas.

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“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”
MEAL SERVICE HOURS AND THEIR UNITS

“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”

FOOD AND BEVERAGE SERVICE HOURS AND UNITS

<u>HOURS</u>	<u>DINING</u>	<u>LOCATION</u>
07.00 – 10.00	BREAKFAST, OPEN BUFFET	-CRYSTAL RESTAURANT
10.00 – 11.00	BREAKFAST, CONTINENTAL	-CRYSTAL RESTAURANT TERACCE
12:00 – 16.30	SNACK BUFFET (POOL)	-POOL SNACK BUFFET
12:00 – 16.30	SNACK BUFFET (BEACH)	-BEACH SNACK BUFFET
12.30 – 14.30	LUNCH, OPEN BUFFET	-CRYSTAL RESTAURANT
11.00 - 18.00	CAKE, PIE, ICE CREAM	-FONTANA PATISSERIE
11.00 - 16.00	GÖZLEME (POOL)	-POOL SNACK BUFFET
11.00 - 16.00	GÖZLEME (BEACH)	-BEACH SNACK BUFFET
13.00 – 17.30	ICE CREAM SERVICE (POOL & BEACH)	-POOL SNACK & BEACH SNACK
16.00 – 17.30	CUISINE ATRAKTION	-POOL SNACK & BEACH SNACK
16.30 – 18.00	COFFEE - PIE	-POOL SNACK BUFFET
19.00 – 21.30	DINNER, OPEN BUFFET	-CRYSTAL RESTAURANT
18.30 – 19.30	DINNER, KINDER BUFFET	-CRYSTAL RESTAURANT
19.00 – 21.30	SEAFOOD A' LA CARTE	-AT BEACH(EXTRA COST RESERVATIONS REQUIRED)
19.00 – 21.30	TURKISH CUISINE A' LA CARTE	-BUFFALO TERRACE(RESERVATIONS REQUIRED)
19.00 – 21.30	ITALIEN CUISINE A' LA CARTE	-ITALYAN A' LA CARTE RESTAURANT (RESERVATIONS REQUIRED)
19.00 – 21.30	MEXICAN CUISINE A' LA CARTE	-MEKSIKA A' LA CARTE RESTAURANT (EXTRA COST RESERVATIONS REQUIRED)
23.00 – 01.00	NIGHT SNACK	-CRYSTAL RESTAURANT TERRACE
01.00 – 07.00	EARLY BREAKFAST	-CRYSTAL RESTAURANT TERRACE

**Turkish Cuisine and İtalien Cuisine A la carte Restaurant are reservation required, once free of charge during your stay.

**Sea Food A'la Carte restaurant reservation required and extra cost)

** Mexica Cuisine A'la carte restaurant reservation required and extra cost)

<u>HOURS</u>	<u>DINING</u>	<u>LOCATION</u>	<u>OPENED DATE</u>
24:00	LOBBY BAR	LOCAL DRINKS, İMPORTED DRINKS (10.00-24:00)	
11.00 – 18.00	FONTANA PATISSERIE	SOFT & WARM DRINKS	
20.00 – 24.00	PALMERAS GARDEN BAR	LOCAL DRINKS, İMPORTED DRINKS (20.00-24:00)	
10.00 – 17.00	RELAX POOL BAR	SOFT & WARM DRINKS-BEER	
10.00 – 24.00	POOL BAR	LOCAL DRINKS,İMPORTED DRINKS.	
10.00 – 17.30	BEACH BAR	SOFT & WARM DRINKS-BEER	
24.00 – 02.00	SAPHIR DİSCO BAR	LOCAL DRINKS.	
MİNİ BAR	ROOMS	SOFT DRINKS (CONTROLLED EVERY DAY)	

<u>HOURS</u>	<u>AKTİVİTİ</u>
08.00 – 19.30	WHIRLPOOL
08.00 – 19.30	TÜRKİSH HAMAM
08.00 – 19.30	SAUNA
08.00 – 19.30	JACUZI
08.00 – 19.30	İNDORPOOL
08.00 – 19.30	FİTNESSROOM

EXCLUSİVE LEİSTUNGEN

Servis:

Telephon, Fax, Bowling, Billiard, Game Machines, İnternet Cafe

Spor:

Tennis Ball Tennis Rackets, Lightening, motorised and unmotorised watersports

Wellness:

SPA und Beauty Center, Massage, Peeling

Getraenke:

İt is forbidden to serve alcoholical drinks under 18 years old persons

İmport Champagne, Wine, Luxury categorised liquor, Konjak und Whisky

Freshly squeezed Fruit

Alcoholic beverages will not be served in bottles.

İmported drinks are not served in restaurants.

Alcoholic drinks are not served at Breakfast

RoomService

İmported drinks are with charge between 24.00 and 10.00.

Services that are written above, times and activities can be changed from Hotel management by giving advance notice

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Slides _____ : The Slides are opened and closed according to weather forecast as of 27.04.

Beach _____ : can be opened and closed according to weather forecast as of 27.04

Water Sports _____ : can be oppened on 27.04

Alacarte Restaurant _____ : The Alacarte Restaurant on the Beach can be opened on 01.05

Gangway _____ : 27.04. (can be used)