



HAYDARPASHA PALACE

— VILLA SIDE HOTELS —

HAYDARPASHA PALACE
Türkler/ ANTALYA

‘Ultra All Inclusive’

Factsheet
2019 - Summer

INDEX

<i>Contents</i>	<i>Page</i>
<i>Cover</i>	<i>1</i>
<i>Index</i>	<i>2</i>
<i>Presentation</i>	<i>3</i>
<i>Location</i>	<i>4</i>
<i>Room Information</i>	<i>5</i>
<i>Food Information</i>	<i>6</i>
<i>Beverage Information</i>	<i>7</i>
<i>Swimming Pools</i>	<i>8</i>
<i>Entertainment Program</i>	<i>9</i>
<i>Mini Club</i>	<i>10</i>
<i>SPA Wellness and Meeting Rooms</i>	<i>11</i>
<i>Facilities in UAI concept (without charge)</i>	<i>12</i>
<i>Facilities in UAI concept (with fee)</i>	<i>13</i>
<i>Ultra All Inclusive Concept</i>	<i>14</i>
<i>Concept and Principles</i>	<i>15</i>

PRESENTATION

Opening in summer 2016 ,Haydarpasha Palace ,with its 592 rooms spread over an area of 37.000 square meters ,is 100 km distance to Antalya International Airport which has its guests experience a magnificent holiday with its thematic architecture which is a reflection of historical train station, authentic decoration, comfort rooms and warm atmosphere.

Haydarpasha Palace that is in Alanya,Türkler the pearl of the Mediterranean coasts, offers its guests options of comfort, flavor and entertainment all together and gives them various opportunities to draw away from the rush of daily life in order to have a wonderful time.

A holiday experience full of entertainment awaits you at this hotel which will host outstanding shows and performances on its stage prepared by animation team throughout summer.

During your stay at Haydarpasha Palace, you can enjoy splendid tastes with elegant presentations... In addition to the main restaurant , which has a capacity of 1250 guests and a large terrace, 4 a'la carte restaurants(chargeable) which Ottoman, Italian, Seafood and Far East offering different tastes from the cuisines of different countries are the gastronomic privileges of our Palace... While being attracted to the tastes at the grand open buffet at La Gare Restaurant, you will also enjoy the elegant presentations in Pullman Patisserie. You can taste all unique tastes of world cuisines at the a'la carte restaurants and remember them for good...

Our pools are specially designed for our guests who would like to swim with having fun with their families in wet bubble,water slides or relaxing in infinity pool only special to adults.Kids water park area has a special place

Spa and wellness centre is here to make you to feel refresh and relax your body and mind in tranquility. There is a wide variety of indulgent treatments available from Turkish Baths to Thai massages.

LOCATION

<i>Name of the Hotel</i>	<i>Haydarpasha Palace</i>
<i>Opening year</i>	<i>2016</i>
<i>Category</i>	<i>5 Stars Hotel</i>
<i>Capacity</i>	<i>592 Rooms</i>
<i>Address</i>	<i>Türkler Mevkii- Alanya Antalya / Türkiye</i>
<i>Distance to GZP Airport</i>	<i>65 km</i>
<i>Distance to Alanya centrum</i>	<i>25 km</i>
<i>Telephone</i>	<i>+90 242 537 69 00</i>
<i>Fax</i>	<i>+90 242 537 69 06</i>
<i>Website</i>	<i>www.haydarpashapalace.com</i>
<i>E-mail</i>	<i>info@haydarpashapalace.com</i>
<i>Sales Office</i>	<i>sales@vshotels.com</i>
<i>Reservation</i>	<i>reservation@haydarpashapalace.com</i>
<i>Season</i>	<i>8 Month</i>
<i>Location</i>	<i>Alanya coastline on 37.000 m² area with specially designed landscape</i>
<i>Board</i>	<i>Ultra All Inclusive</i>
<i>C/Out & C/in</i>	<i>C / Out 12:00 and C / In 14:00</i>
<i>Late C/Out</i>	<i>Depends on possibility and extra cost</i>
<i>Credit Cards</i>	<i>Visa, Mastercard</i>
<i>Number of lifts</i>	<i>7 lifts for guests</i>
<i>Number of floor</i>	<i>5 floor</i>
<i>Pets</i>	<i>Pets are not allowed</i>

ROOMS

All rooms are with balcony, laminate floor, electronic door key card, couch and armchair, minibar, kettle, tea/coffee making facilities set up, satellite TV, direct dial phone, special bath set-up, hair dryer, WC, bathroom with walk-in shower, telephone in bathroom, slippers, air-conditioning and electronic safe. Daily room cleaning. Towel changing and bed sheet changing in each 3 days are provided. Baby cot is available for the room on request. Bathrobes are on request (extra cost). All rooms are non-smoking.

	ECO ROOM Land View	STAND ART ROOM Land View	STANDA RT ROOM Pool View	STAND ART ROOM Side Sea View	STAND ART ROOM Sea View	SUPER IOR ROOM Land View	SUPER IOR ROOM Side Sea View	FAMILY ROOM TYPE A ROH 1xBany o	FAMIL Y ROOM TYPE B ROH 2xBany o	FAMILY ROOM DUBLEX ROH 2xBany o
Number	76	71	90	19	48	70	26	44	36	112
Room Size	20-24m ²	26-32m ²	26-32m ²	26-32m ²	26-32m ²	34-38m ²	34-38m ²	39-47m ²	47-64m ²	43-78m ²
Occupation	2	2+1	2+1	2+1	2+1	3+1+1 (inf)	3+1+1 (inf)	4+1+1 (inf)	4+1+1 (inf)	4+1
Balcony	X	X	X	X	X	X	X	X	X	X
Laminate	X	X	X	X	X	X	X	X	X	X
Fire Detectors	X	X	X	X	X	X	X	X	X	X
Shower/Wc	X	X	X	X	X	X	X	X	X	X
Telephone	X	X	X	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X	X	X	X
Make up Mirror	X	X	X	X	X	X	X	X	X	X
Bathrobe(Chargeable)	X	X	X	X	X	X	X	X	X	X
Slipper	X	X	X	X	X	X	X	X	X	X
Bathroom Materials	X	X	X	X	X	X	X	X	X	X
Air conditioner	X	X	X	X	X	X	X	X	X	X
Interactive Satellite TV	X	X	X	X	X	X	X	X	X	X
Interactive Music - TV	X	X	X	X	X	X	X	X	X	X
Led Monitor / IP TV	X	X	X	X	X	X	X	X	X	X
Safe box	X	X	X	X	X	X	X	X	X	X
Minibar	X	X	X	X	X	X	X	X	X	X
Kettle	X	X	X	X	X	X	X	X	X	X
Coffe&Tea products	X	X	X	X	X	X	X	X	X	X
Local Drinks	X	X	X	X	X	X	X	X	X	X
Wi-Fi Speed	X	X	X	X	X	X	X	X	X	X
Wi-Fi Low	X	X	X	X	X	X	X	X	X	X

Honeymoon Concept

We serve the honeymoon couples with special room decoration, bathrobe, and breakfast service to room on first day, offering to room on arrival.

Birthday Concept

We serve the birthday cake and bottle wine to the guests who will celebrate their birthday occasion on that day.

Marriage Anniversary Concept

The Guests who will celebrate their Marriage Anniversary occasion are served a bottle of wine.

FOOD INFORMATION

RESTAURANT

La Gare Main Restaurant

serves as open buffet for breakfast, lunch and dinner. Our main restaurant offers national and international savors. It consists of indoor area including a separate place for children and open air terrace.

Beach Restaurant

invites you to lunch during the day time with its snack lunch, salad and fruit bar and rich varieties of snack.

Late- Breakfast /Late Night Buffet

is at service in Patisserie between the hours 10:00-11:00 for the guests who missed the regular breakfast. Open buffet choices are available. Also serves food and beverage throughout the night between 24:00-06:00.

Patisserie

is at service 7 /24 hours for our guests. Special made dessert recipes, savory pastry, cakes, pies, sandwiches and special flavored teas and coffees are available.

Infinity Corner

is at our guests' service which offers rich and tasty snacks between 11:00-17:00 (weather conditions dependent)

	PLACE	CHARGEABLE	FREE	CAPACITY	AIR CONDITION	FOOD SERVICE	DRINK SERVICE
MAIN RESTAURANT	(La Gare)		X	1250 pax	X	SELF	SELF/ORDER
OTTOMAN A'LA CARTE RESTAURANT	(Sofra)	X		80 pax	X	ORDER	ORDER
ITALIEN A'LA CARTE RESTAURANT	(Statione)	X		70 pax	X	ORDER	ORDER
FISH A'LA CARTE RESTAURANT	(White Hill)	X		50 pax	X	ORDER	ORDER
FAR EAST A'LA CARTE RESTAURANT	(Shuang)	X		44 pax	X	ORDER	ORDER
SNACK BAR BEACH			X	240 pax		SELF	SELF/ORDER
SNACK BAR POOL	(INFINITY)		X	200 PAX		SELF/ORDER	SELF/ORDER
PATISSERIE	(PULLMAN)		X	70 pax	X	SELF/ORDER	SELF/ORDER
BISTRO (Late Breakfast & Night Snack)	(PULLMAN)		X	70 pax	X	SELF/ORDER	SELF/ORDER

*** All a-la carte reservations are made by guestrelation department . P.p 8 euro**

BEVERAGE INFORMATION

Otto Lobby Bar

You can sip our varieties of local and international drinks and cocktails at the Bar with its spacious sitting areas and hours of service between 08:00-24:00, and will spend pleasant moments enjoying your chats with our hot drink offerings.

Pool Tower Bar

You will spend pleasant time enjoying the drinks within Ultra All Inclusive concept between the hours 10:00-24:00.

Beach Bar

Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach. At your service between the hours 10:00-18:00.

Infinity Bar

While having fun in pool, you can enjoy our soft and hot drinks. At your service between the hours 10:00-18:00.

Beach Amphi Bar

You can enjoy all kinds of drinks while watching our animation shows. At your service between the hours 21:30-23:30. Various types of snacks are offered in a day. Snack section is at your service between the hours 12:00-17:00.

Disco Bar

At your service between the hours 23:30- 02:00 with latest music and the rich bar menu at warm Mediterranean nights.

SWIMMING POOLS

Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.

OUTDOOR SWIMMING POOL

The largest pools of the region are waiting for those who want to enjoy the pool. Enjoy the warm summer months in our outdoor pool which is controlled and maintained in extreme hygienic terms. You can reach the peak of fun trying different water slide choices. There is also a jacuzzi which is 100 cm in depth and 20 m² in size, located in our outdoor pool area.

- ❖ **Big Pool** 1753 m² in size, 140 cm in depth
- ❖ **Infinity Pool** 250 m² in size, 140 cm in depth
- ❖ **Wet Bubble**
- ❖ **Water Slide Aqua Pools (8 in total)** 200 m² in size, 110 cm in depth

CHILDREN POOL

Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.

- ❖ **Children Water Slide Pool** 250 m² in size, 30 cm in depth
- ❖ **Children Aquapark Fun Pool** 200 m² in size, 30 cm in depth
- ❖ **Outdoor Children Pool** 200 m² in size, 30 cm in depth

INDOOR SWIMMING POOL

Our indoor pool, which is heated for the guests that would to enjoy the pool during the beginning of season until 10th of May, is 140 cm in depth.. A children pool, which is 30 cm in depth and 42 m² in size, is next to the indoor pool.

Our Indoor Pool is available for use .

	SIZE	DEEP	HEATED	TIME	HEATED DATES	HEATED DATES
OUTSIDE POOL	1753m ²	1,40m	-	08:00-19:00	xxxxx	xxxxx
INFINITY POOL (+18)	250m ²	1,40m	X	08:00-19:00	17.03-10.05	15.10-20.11
OUTSIDE POOL(KIDS)	217m ²	0,30m	X	08:00-19:00	17.03-10.05	15.10-20.11
INFANT POOL	40m ²	0,30m	X	08:00-19:00	17.03-10.05	15.10-20.11
INDOOR POOL	200m ²	1,40m	X	08:00-19:00	17.03-10.05	15.10-20.11
INDOOR POOL(KIDS)	42m ²	0,30m	X	08:00-19:00	17.03-10.05	15.10-20.11
WATER SLIDES(ADULTS)	8 Slides		X	10:00-17:00	17.03-10.05	15.10-20.11
WATER SLIDES(KIDS)	5 Slides			10:00-17:00	17.03-10.05	15.10-20.11

ENTERTAINMENT **PROGRAM**

Our goal is to make you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team. Our entertainment area, with a capacity of 1000 people, is embellished with evening shows for the guests who comes from different countries of the World.

Daytime Animation

- ☐ *Morning GYM*
- ☐ *Dancing Courses*
- ☐ *Mind Games*
- ☐ *Step Aerobic*
- ☐ *Stretching*
- ☐ *Table Tennis*
- ☐ *Boccia*
- ☐ *Beach Volleyball*
- ☐ *Water GYM (in pool)*
- ☐ *Water Polo*
- ☐ *Pool Games*
- ☐ *Dart*

Evening Entertainment Program

- ☐ *Professional Dance Shows*
- ☐ *Musical Shows*
- ☐ *Professional Evening Shows*
- ☐ *Interactive Games*

Activities After Show

- ☐ *Live music (selected days in a week)*
- ☐ *Hit Parade*
- ❖ *Disco concept days (Pirate party, White party, Pink Party, Infinity Party...)*

MINI CLUB

Mini Club

is for children aged 04 – 12. It serves for the children which usually still need their parents for their demands. Working hours are between 10:00 and 12:00 in the morning and 14:30 and 17:00 in the afternoon.

Daytime Activities

- ☐ *Face painting*
- ☐ *Table Games*
- ☐ *Hobby activities*
- ☐ *Boccia*
- ☐ *Water GYM*
- ☐ *Pool Games*
- ☐ *Water Polo*

Evening Activities

- ☐ *Mini Disco*

Concept Days

- ☐ *Neptun day*
- ☐ *Pirate day*
- ☐ *Hawaii Day*
- ☐ *Olympics day*
- ☐ *Ghost day*
- ☐ *Newspaper day*
- ☐ *Athleticism day*
- ☐ *Water games day*

SPA & WELLNESS

Spa & Wellness Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is provided.

Spa & Wellness services;

Free Services

- ☐ *Turkish Bath (not allowed using for children under 16 years old) 09:00-11:00/13:00-15:00*
- ☐ *Sauna (not allowed using for children under 16 years old) 09:00-11:00/13:00-15:00*
- ☐ *Relaxation Rooms*

Extra Chargeable Services

- ☐ *Beauty and facials*
- ☐ *Massage*
- ☐ *Skin care*
- ☐ *Body care*
- ☐ *Doctor & Nurse (between 09:00-18:00),(Can be attained 24 hours in emergency cases)*

MEETING ROOMS

Technical Equipment

- ☐ *Projector*
- ☐ *Projector screen*
- ☐ *Projector audio system*
- ☐ *Wired microphone*
- ☐ *Wireless microphone*
- ☐ *Lectern microphone*
- ☐ *Overhead projector*
- ☐ *Head set*
- ☐ *Flipchart*
- ☐ *Board pen*
- ☐ *File and pen*

The Sales Office will provide you detailed information about Hall sizes and capacity details with paid and free services.

ULTRA ALL INCLUSIVE CONCEPT (FREE OF CHARGE)

Food&Beverages

- ☐ Open Buffet; breakfast, late breakfast, lunch, dinner
- ☐ Midnight Buffet, Diet Corner, Children Buffet
- ☐ Themed Buffet in some days of the week
- ☐ Snack corners in certain hours of the day
- ☐ Local and Import drinks (Between the hours of opening and closing times of the bars)
- ☐ Local and some import drinks with or without alcohol at lunch and dinner
- ☐ Patisserie serves at 7/24 hours .
- ☐ Ice cream is served as open during the dinner and certain hours on snack corners.
- ❖ Beach Restaurant offers rich and very tasty snacks and dishes .(Pizza , Döner kebab rich salad buffet, Turkish pide varieties, brewed Turkish Tea, coffee varieties, ayran , etc.)
- ❖ On the food units by pizza, waffles, döner kebab, coffee & cake, fruit, ice cream, baked potatoes are offered at certain times of the day.

Room

- ☐ Safe electronic
- ☐ Minibar is refilled with soft drinks and beer every day
- ☐ Daily Room Cleaning
- ☐ Daily towel change
- ☐ Linen change every 3 days
- ☐ Kettle (Tea and Coffee Set up)
- ☐ Satellite TV
- ☐ Slippers

Sports and activities

- ☐ Table tennis
- ☐ Beach volleyball (depending on weather conditions)
- ☐ Fitness center(Under 16 years old children are not allowed)
- ☐ Sauna (Under 16 years old children are not allowed)
- ☐ Turkish bath (Under 16 years old children are not allowed)
- ☐ Dart
- ☐ Aerobics
- ☐ Aquapark
- ☐ Water gymnastics

Entertainment

- ☐ Daily animation activities
- ☐ Night animation shows
- ☐ Live music (specific days of the week)

Children activities

- ☐ Mini Club (for the children between the age 4-12)
- ☐ Mini Disco
- ☐ Children playground
- ☐ Aqua park

Others

- ☐ Free Wi-Fi connection in the lobby, room and hotel general area (with own device).
- ☐ Sun shades and sunbeds
- ☐ Beach and pool towels (first towel change is free, second change is chargeable in the same day).

ULTRA ALL INCLUSIVE CONCEPT (WITH FEE)

Food&Beverage

- ☐ *All fresh squeezed fruit and vegetable juices*
- ☐ *Import champagnes*
- ☐ *All local and import bottle drinks*
- ☐ *Luxurious drinks (12 years and older whiskies)*
- ☐ *Special production local & import wines*
- ❖ *A la carte restaurants (8 € Per Person)*

Sports and activities

- ☐ *All kind of water sports*

Others services and activities

- ☐ *Babysitting (Reservation needed)*
- ☐ *Hair dresser*
- ☐ *Shopping Center*
- ☐ *Massage & Peeling*
- ☐ *Beauty Center and care units*
- ☐ *Doctor and nurse services*
- ☐ *Dry cleaning and Laundry services*
- ☐ *Car rental*
- ☐ *Photo-shop*
- ☐ *Bowling, Billiards and game room*
- ☐ *Internet Cafe*
- ☐ *Telephone, Fax*
- ☐ *Cakes and flower orders apart from the birthday concept*
- ☐ *Bathrobe*

ULTRA ALL INCLUSIVE CONCEPT

Food

❖ Breakfast	07:00 – 10:00	La Gare Main Restaurant	-1 floor
❖ Late Breakfast	10:00 – 11:00	Patisserie	Ground floor
❖ Lunch	12:30 – 14:00	La Gare Main Restaurant	-1 floor
❖ Children Buffet		La Gare Main Restaurant	-1 floor
❖ Dinner	19:00 – 21:00	La Gare Main Restaurant	-1 floor
❖ Night snacks	21:00 – 23:30	Patisserie	-Ground floor
□ Patisserie	7 /24 hours	Patisserie	

Snack Corners

❖ Beach Rest.	12:00 – 17:00	Snack	On the beach
❖ Döner	12:00 – 14:00	Snack	Beach Restaurant
❖ Pizza	12:00 – 14:00	Snack	Pool area
❖ Baked Potatoes	14:00 – 16:00	Snack	Pool area
❖ Coffee & Cake	16:00 – 17:00	Snack	Pool area
❖ Ice Cream	14:00 – 16:00	Snack	Pool area
❖ Fruit	12:00 – 14:00	Fruit	Pool area
❖ Waffle	16:00 – 17:00	Snack	Pool area

A la Carte Restaurants (Required extra charge for service)

❖ Sofra	19:00 – 21:00	Turkish- Ottoman Restaurant
❖ Shuang	19:00 – 21:00	Far East Restaurant
❖ Stazione	19:00 – 21:00	Italian Restaurant
❖ White Hill	19:00 – 21:00	Fish Restaurant

Beverages

❖ Amphi Bar*	21:30 – 23:30	Animation Area
❖ Beach Bar*	10:00 – 18:00	On the beach
❖ Infinity Snack Bar*	10:00 – 18:00	On the beach (beverages)
❖ OttoLobby Bar	08:00 – 24:00	Lobby floor
❖ Cuna Lobby Bar	00:00 – 08:00	Lobby floor
❖ Pool Bar*	10:00 – 24:00	Pool area
❖ Patisserie	7- 24 Hours	Ground Floor
❖ Disco	23:30 – 02:00	-1 floor

PRINCIPLES OF CONCEPT

- ☐ *Beverages are served in glass in all of our restaurants and inside bars. Bottles are not served.*
- ☐ *All beverages are served to tables by service staff (except breakfast)*
- ☐ *Service staff is allowed not to serve beverages to the guests who may harm himself, other guests or environment after consumption of some beverages.*
- ☐ *12 Years old and older import drinks and champagnes, VSOP, XO and other import cognacs, Premium vodkas and other import wines are not in Ultra All Inclusive Concept.*
- ☐ *There are 2 bottles of water, mineral water, fruit juices and beer in minibar. All the beverages are fulfilled every day without charge. Kettle, tea/coffee setup in the rooms.*
- ☐ *There is an obligation of reserving one day before for all a la carte restaurants and with fee .*
- ☐ *Beverages with alcohol are not served less than 18 years old .*
- ☐ *Pets are not allowed.*
- ☐ *Activities, places and hours of entertainment and opening and closing hours and places of the restaurants and bars can be changed due to weather conditions.*
- ☐ *Hotel can not be held responsible for mistakes due to publication of travel agencies such as catalog and introductory documents which are pressed before taking approval of the hotel.*
- ☐ *Free & Charged facilities can be changed by hotel management due to operation and circumstances of providing.*
- ☐ *Smoking is not allowed in closed areas(such as rooms, restaurants, lobby etc.) due to law of Turkish Government, numbered 4207 and dated 19.07.2009, which is related Damage Prevention and Control of Tobacco Products Law. Thank you to show sensitivity of this law.*
- ☐ *Wearing wristband is obligatory for the security and use of facilities.*
- ☐ *It is forbidden to use iron, waterpipe etc. in the rooms. In case of any damage of room materials will be charged from the guests.*
- ☐ *According to the dress code being applied in our hotel, guest wear clothes such as shorts, swimsuits and wet could not enter the restaurants.*
- ☐ *A'la Carte restaurants are extra and available depending occupancy.*

AWARDS

2016

- ❖ *Green Star- Certificate of Environmentally friendly Accomodation Establishment*
- ❖ *Tripadvisor certificate of Excellence*

2017

- ❖ *Green Star- Certificate of Environmentally friendly Accomodation Establishment*
- ❖ *Clean Pool Certificate*
- ❖ *Booking.com Award of Excellence*
- ❖ *Tripadvisor certificate of Excellence*

2018

- ❖ *Green Star- Certificate of Environmentally friendly Accomodation Establishment*
- ❖ *Clean Pool Certificate*
- ❖ *Booking.com Award of Excellence*
- ❖ *Tripadvisor certificate of Excellence*
- ❖ *Holiday check certificate of Excellence*
- ❖ *Tophotels certificate of Excellence*
- ❖ *Hotels.com certificate of Excellence*
- ❖ *Blue Flat certificate*

