

DİDİM BEACH RESORT &
ELEGANCE THALASSO



OUR HYGIENE APPLICATIONS

WE ARE READY FOR HEALTHY AND BEAUTIFUL DAYS

As the Didim Beach Resort Aqua & Elegance family , we have been Covid-19 since the first day under the consultancy of our Hygiene Board consisting of different experts planning measures and implemented them in our hotels. In addition to the precautions and changes determined in the legal legislation, we initiate many additional

hygiene steps on our own initiative.

In the first days of the epidemic, we strengthened our cleaning and hygiene routine in line with our emergency action plan.

To protect the health of our team and their relatives, we strengthened our internal communication, we provided regular information to all our stakeholders by following international publications. We continued to communicate with our guests through digital platforms. Then, first of all, by saying human health, we created our Hygiene Board with the participation of different experts in this period and we started to plan what will be done after Covid-19. In a short time, we embody all our measures and made our investments for physical transformation.

In the study you are reviewing, you will find all the measures we have put in place for a healthy and safe accommodation experience.

To be together as soon as possible and to meet on healthy and peaceful days.

Didim Beach Resort & Elegance



LEGAL PROCEDURES AND AUTHORITY RECOMMENDATIONS

At the very beginning of the Pandemic process, hotel we under the chairmanship of the general manager, which includes all

department managers, workplace established a Hygiene Committee in our physicians, health personnel, food engineers, and occupational health and safety specialists. This committee World Health Organization, the Ministry of official instructions and issued by the Health of the Republic of Turkey and the Ministry of Culture and Tourism

follows the suggestions, and ensures that all necessary measures are implemented in an up-to-date manner.



EXTERNAL AUDITING

Our hotel negotiated that we have internationally accredited hygiene organization by the relevant quality standards and in compliance with legal requirements, regular intervals, unannounced always made Food Check-Crystal, Hygienic Room Control, Hygienic Spa & Fitness Control, Legionella and Water Safety programs by organizations independent audit The newly created Safe Hotel Program (Outbreak disease risk management audit program) has also been added.



REGULAR TESTS & CONTROLS

- > We continue to keep all food product samples offered in restaurants in witness sample cabinets daily for necessary analysis.
- > By taking water samples from our pools daily, we continue to carry out all necessary tests and controls and record them.
- > For scientific control of applied hygiene measures, swab and ambient taken unannounced during regular inspections by the relevant hygiene institution petri samples and food samples are analyzed and reported by an independent accredited laboratory.



Disinfection Facilities

All areas of our hotel at the beginning of the process with ULV ray was disinfected and this practice will continue on a regular basis.

Apart from this, special teams that will only disinfect have within our hotels

been established. This specially equipped team will be constantly on a daily basis ULV beam disinfected by.

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ABOUT OUR EMPLOYEES

- All our employees will undergo the necessary health screening before starting work.
- Our employees will be able to start working after the necessary controls are made within the framework of official rules before starting work.
- The rules and recommendations of all relevant public institutions, especially the Ministry of Health, regarding Covid-19 have been added to our hygiene training programs that we are currently implementing.
- According to the decisions of TR Ministry of Health and related official authorities, all of our employees are required to wear masks and related protective equipment.
- There are sufficient disinfection units in the personnel common areas and these areas are rearranged according to the social distance rules.



CHECK IN & CHECK OUT

The protocols specified by the Ministry of Health of the Republic of Turkey will be applied to our guests during the entrance to our hotel and during their stay, and our guests who show the relevant symptoms will be taken to the health institutions by taking the necessary precautions.

During the entrance of the hotel to the hotel, our guests will will be asked to park.

our hotel Social distance measures were taken in order to avoid intensity during the entrance and exit procedures to and physical conditions were rearranged accordingly. Accordingly, check-in will be done taking into consideration the entrance distance to the lobby.

asked by the Ministry of Culture and Tourism of the Republic of Turkey will

A form containing questions be filled in at the time of check-in, and written information about the measures and practices taken at the hotel will be provided.

All relevant devices and materials used by our guests in the entrance and exit processes will be disinfected after each use. (Towel cards and room cards etc.)

During the entrance to the hotel, suitcases of our guests in accordance with the necessary hygiene rules

will be delivered safely to the front of the room doors. When leaving the hotel, the suitcases will be picked up from the room door and left on the vehicles of the guests.

Regarding Food Safety and Hygiene, all department managers in Purchasing, Goods Acceptance, Warehouse, Kitchen and Food production and presentation hold periodic evaluation meetings on the measures and processes taken and periodic trainings are organized for the personnel in this regard.

During the process followed by the purchased goods from the supplier to the warehouse, the necessary measures have been taken to ensure the least human contact with the goods.

SECURITY

Non-contact fire meters will be checked for visitors and employees at the entrance of the hotel.

Security personnel will record and record fire measurements at the entrance and exit of each guest and employee to the hotel.

There will be disinfectant, mask and glove units at the entrance of the hotel.

Security workers were trained on COVID-19.

Measures have been taken for employees to use hygiene materials at entry and exit, to reduce physical contact and to maintain social distance.

PURCASHING

The entire process to be followed in the Procurement, Acceptance and Storage processes of the enterprise is implemented according to the protocol prepared by the hotel management, it is supervised and recorded by the relevant manager.

Employees working in this department use personal protective equipment.

The suppliers, maintenance personnel, drivers who bring goods, etc., who enter the procurement and production of food products within the hotel temporarily. Precautions have been taken to ensure that the persons have any contact with the employees of the business, to carry out their operations by protecting the social distance rule and using protective equipment.

The purchases made by the purchasing unit are preferred from among the licensed suppliers with suitable qualities and packaged products.

Disinfection procedures of all products coming to the facility will be carried out.



GENERAL AREAS

- We that internationally known for chemical cleaning products in all our hotels work with a company is. With the detailed trainings given by our company to all our staff at regular intervals, an accurate cleaning process is performed using the appropriate cleaning agent for each area.
- The seating arrangement in all general areas and meeting rooms has been rearranged according to social distance.
- A sufficient number of photocell disinfectant apparatuses have been placed at all public areas and the entrance of the meeting halls.
- As usual, disinfection will be completed by the special disinfection unit after routine cleaning of common areas and meeting rooms, where we take great care for cleaning.
- Technical equipment (microphone, radio, telephone, monitor etc.) in the meeting rooms will be disinfected before the new use.
- Capacity utilizations of our elevators are limited to a maximum of 2 people at the same time and necessary markings have been made.
- The game and activity areas in the closed areas of our hotels will be closed temporarily.



GUEST ROOMS

In addition to cleaning already performed in accordance with high hygiene standards in all guest rooms, after cleaning ULV device by disinfecting with application maximum hygiene will be provided.

The filters of the air conditioners that are maintained regularly will be disinfected.

The materials and equipment to be used by the guests in the room will also be disinfected outside of the general cleaning before each use.



FOOD & BEVERAGE

- The seating arrangement in the restaurants has been rearranged according to the social distance rules and necessary markings have been made.
- In cases where it is necessary to reduce the density, the service hours will be divided into time slots according to the guests.
- Tables and chairs will be disinfected after each guest.
- Salt, pepper, sugar varieties and sauces will be arranged for single use.
- Forks, knives and spoons will be specially packaged to the guest after washing with detergents at the required temperature.
- In order to maintain a safe social distance, open buffet application our hotels continues at and will be made by our service personnel to our guests.
- The meals of children who will not have a child buffet will be served by the staff from the open buffet. Feeding chairs will be disinfected after each use.



SPA, POOLS & BEACH

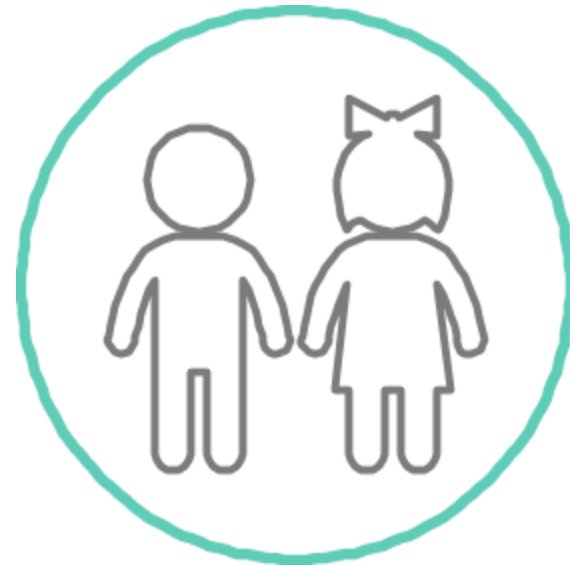
Seating groups and sunbeds in all areas are arranged according to social distance.

Pool and beach towels will be given to the guests in a packaged form.

In pools we always attach great importance to hygiene. Attention will be paid to the cleanliness and hygiene of the area.

Our Fitness Center and Wellness & Spa areas social distance will be served with and will be regularly disinfected.

All staff on duty will wear masks and gloves.



ENTERTAINMENT

- Animation activities will be maintained in the social distance rules and will continue in line with the circular issued by the Ministry.



SHOPS AREAS

Sales areas will be cleaned and disinfected regularly.

It will be arranged according to social distance rules, only people traveling together at the same time will be ensured and new guests will not be accepted until the guests go outside.

Wearing a mask will be mandator



Didim Beach
Resort & Spa

