



OTIUM PYRAMISA BEACH RESORT - 2022 - ALL INCLUSIVE

OTIUM PYRAMISA BEACH RESORT - ALL INCLUSIVE		Category	Field	Concept	Opening Date / Renovation
		5 Star	120.000 M²	All Inclusive	2007 / 2020-2021
Tel:	+201205777084 +201225979930	Address:	Sahl Hashish Rd, Hurghada, Red Sea Governorate 84521		Languages Spoken
Tel:	+201205777085 +201205777086	Location:			Arabic/English/Russian/German/Çek/ Slovakian/Hungarian
Reservation E-mail:	reservation.sahl@pyramisahotels.com		Hurghada 26 km.	Airport 18 km.	
Sales Office E-mail:	sales@otiumhotels.com	Transfer:	Taxi (Extra charge)		Credit Cards
Web:	www.pyramisahotels.com				Visa / Master Card
PETS		Pets not allowed			

ROOM INFORMATION

Total Room Count: 794 Rooms

ROOM TYPE	Standard land view	Standard pool view	Standard sea view	Premium Land view	Premium Pool view	Premium Sea view	Select Land view	Select Pool view	Select Family Sea view	Senior Suit
Room Count	14	127	114	131	86	74	112	103	17	6
Room Area (balcony included)	40 - 44 m2	40 - 44 m2	40 - 44 m2	40 - 44 m2	40 - 44 m2	40 - 44 m2	40 - 44 m2	40 - 44 m2	40 - 44 m2	47 m2
Stay Count	2+2 / 3	2+2 / 3	2+2 / 3	2+2 / 3	2+2 / 3	2+2 / 3	2+2 / 3	2+2 / 3	2+3/5	2
land View	✓	-	-	✓	-	-	✓	-	-	-
Pool view	-	✓	-	-	✓	-	-	✓	✓	-
Sea View	-	-	✓	-	-	✓	-	-	-	✓
Bedroom	1	1	1	1	1	1	1	1	2	1
Connecting Door / Seperator	-	-	-	-	-	-	-	-	-	-
Shower/WC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Balcony	-	✓	✓	✓	✓	✓	✓	✓	✓	✓
Terrace*	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
Ceramic Floor	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct Phone Line	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
LCD TV 32 inches	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Satellite	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wireless Internet Access	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Mini Bar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Safe (Digital)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Fire Alarm	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea-Coffee Setup	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe	-	-	-	-	-	-	-	-	-	✓
Slippers	-	-	-	-	-	-	-	-	-	✓
Twin Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
French Bed	-	✓	✓	✓	✓	✓	✓	✓	✓	✓
Twin Bed + French	-	-	-	-	-	-	-	-	-	-
Additional Bed / Sofa (all the sofas will be renewed)	-	-	-	✓	✓	✓	-	-	-	✓



ALL INCLUSIVE CONCEPT

ALL INCLUSIVE CONCEPT	Local Alcoholic&Non-Alcoholic Beverages, Alcoholic&Non-Alcoholic Cocktails, Hot Drinks included into the Concept. * All Inclusive Concept Hours 10:00-00:00
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RESTAURANTS

BREAKFAST	HOURS	LOCATION	CONCEPT DETAIL
Kid's Buffet	07:00-10:00	Main Building	Kid's Corner at the Main Buffet
Main Restaurant	07:00-10:00	Main Building	Main Breakfast Buffet
	10:00-10:30	Main Building	Late Breakfast Buffet
LUNCH	HOURS	LOCATION	CONCEPT DETAIL
Kid's Buffet	12:00-14:00	Main Building	Kid's Corner at the Main Buffet
Main Restaurant	12:30-14:30	Main Building	Open Buffet Lunch including
DINNER	HOURS	LOCATION	CONCEPT DETAIL
Kid's Buffet	18:00-20:30	Main Building	Kid's Corner at the Main Buffet
Main Restaurant	18:30-21:00	Main Building	Open Buffet Dinner 5 Theme nights per week
SNACK SERVICE	HOURS	LOCATION	CONCEPT DETAIL
Nomad Tent	11:00-16:00	Beach	Turkish pancakes
Tea Coffee Time	16:00-17:00	Coctail Bar	Pastries, Cakes
Beach Snack Bar	12:00-16:00	Beach	Snacks - Open Buffet
ICE CREAM SERVICE	HOURS	LOCATION	CONCEPT DETAIL
Aqua Bar	14:00 -16:00	Aqua Pool	Ice Cream Service - cup
NIGHT SNACK SERVICE	HOURS	LOCATION	CONCEPT DETAIL
Night Buffet	23:00-00:00	Main Building	Soup, Snack, Limited Hot buffet choice
Mini Continental Breakfast	01:00-06:00	Main Building	Light Breakfast service

A'LA CARTE RESTAURANTS

A'LA CARTE	HOURS	LOCATION	CONCEPT DETAIL
Pablo's A la Carte Restaurant	18:30 -21:30	Pool Area	Italian Cousine
Calavera A la Carte Restaurant	18:30 -21:30	Beach Area	Mexican Cousine
Stone Grill Restaurant	19:00-21:00	Pool Area	Grill Restaurant
Lebanese A la Carte	18:30 -21:30	Beach Area	Lebanon Cousine
Fish A la Carte	18:30 -21:30	Beach Area	Fish&Sea Food 5\$ per person additional payment
Barbeque A la Carte Restaurant	18:30 -21:30	Beach Area	Meat grill, Family picnic. 5\$ per person additional payment
Mongolian Restaurant	18:30 -21:30	Hotel Area	Show cooking on a fire 5\$ per person additional payment

* At Mongolian, Barbeque &Fish a la Carte Restaurants 5 \$ per person cover charge is taken, reservation required. Others one time for free

*A'la Carte services available 7 days of a week based on individual schedule

BARS

BARS	HOURS	LOCATION	CONCEPT DETAIL
Lobby Bar	10:00-00:00	Lobby Area	Alcoholic and Non-Local alcoholic Drinks Included into the Concept
Beach Bar	10:00-17:00	Beach	Alcoholic and Non-Local alcoholic Drinks Included into the Concept
Aqua Bar	10:00-22:00	Pool Area	Alcoholic and Non-Local alcoholic Drinks Included into the Concept
Pablo's Bar	10:00-17:00	Garden	Alcoholic and Non-Local alcoholic Drinks Included into the Concept
Arena Bar	20:30-23:00	Infront of Reception	Alcoholic and Non-Local alcoholic Drinks Included into the Concept
Coctail Bar	12:00 -00:00	Terrace	Alcoholic and Non-Local alcoholic Drinks Included into the Concept
Vitamin Bar	10:00-17:00	Aerobik Area	Smoothies, fresh juices, healthy shakes, extra charged

MINI BAR CONCEPT

Minibar is empty. There is an option chargeable minibar options

Coffee Tea set up with two bottle of water

PAID SERVICES

ACTIVITIES	HOURS	DESCRIPTION	ACTIVITIES	HOURS	DESCRIPTION
Telephone	24 Hours	with charge	Baby sitter	10:00-22:00	1h - 10 usd upen request
Room Service	24 Hours	with charge	Diving Center	08:00-17:00	with charge
Laundry - Ironing	09:00-16:00	(Self-Ironing is free of charge in the ironing room).	Vitamin Bar	08:00-17:00	with charge
A'la Carte Restaurants	18:30 -21:30	Reservation required, Mongolian and Fish cover charge 5\$ per person	Doctor service	24h	with charge
Burger Station	10:00 -22:00	with charge	Pharmacy	10:00-22:00	with charge
Beverages after 00:00 at the Lobby Bar	From 00:00	Alcohol and non alcohol drinks with charge			
SPA Center	09:30 -18:30	Turkish bath, sauna, peeling, massage, with cahрге			
Market - Accessories	10:00-23:00	with charge			
Hairdresser	10:00-23:00	with charge			
Limousine Service	24 Hours	with charge			
Souvenir- Boutique	10:00-23:00	with charge			

* All Shops in the Hotel a private and with charge.



KID'S CLUB					
Baby Play Corner (0-4 age)	Meeting Games	Kid's Show	Face and Body Paint	Chef kids school	Music Hats
Play Room (5-8 & 9-12 age)	Special Day Activities	Mini Disco (20:30-21:00)	Paper Games	Puzzle	Coloring
Play Ground outside (shaded)	Cartoon Watching	Baby Chair	Olympic Day	Beach Games	Musical Statues
Cake Baking	Children's Carnival *	Baby Changing Unit	Pirate's Day	Sand Building	Stretching
Mask Making	Children's Pool	Aquapark	Soft funny games	Baloon Day	Photo's of the Day
TOTAL AREA: 200 m					
Kid's Club Operating Hours: 10:00 -12:00; 14:30 -17:00		Children Carnival 2 times per week			

SWIMMING POOLS					BEACH	
POOL TYPE	m2	DEPTH	SLIDE	HEATING	FREE SERVICES	PAID SERVICES
Sunrise Pool	3.000 m²	0- 160 cm	x	x	Sunlounger, Deck Chairs, Umbrella	Free of charge
Aqua Park Pool	4.800 m²	0-160 cm	6		Children Play Ground	Free of charge
Children Aqua Park Pool	530 m²	40 cm	1	✓		
Children's Pool (2 unit)	95 m² - 113 m²	40 cm	x	x	900 m. Long Sand Beach	
Beach towels (against cards), Sunlounger, Deck Chairs, Umbrella services free of charge.						

SUMMER ANIMATION & SPORTS				
ACTIVITIES	HOURS	DESCRIPTON	FREE ACTIVITIES	PAID ACTIVITIES
Daily Activities	10:00-12:30 15:00-17:00	Darts, Daily Games,Boccia, Pool Games,beach volley, soccer	1 Tennis Courts (Hard Ground) Billiard	Tennis Equipments
Sports Activities	10:00-17:00	Volleyball, Table Tennis, Step Aerobic, Streching, Water gym, Zumba	Table Tennis	
Beach Party	21:00 -23:00	Twice in a week	Aerobic	
Pool Party	21:00 -23:00	Once in a week	Volleyball	
Evening Shows	21:30-22:30	Evening Shows	Beach Volley	
Live Music	Every Day	Arena	Darts	
Solo Performance of musical instrument	Every Day	Lobby Area	Zumba, step, aerobik	Vitamin Bar
Beach	Sunrise till sunset	Umbrella&sunbeds at the beach		

SPA & WELLNESS			
FREE SERVICES	HOURS	PAID SERVICES	HOURS
Fitness Center	09:30 -18:30	Massage - Peeling	09:00-19:30
* All Services in the SPA Center are with charge.		Manicure/Pedicure, Skin Care, Beauty Parlor	09:00-19:30

MEETING HALLS								
HALL	AREA	LENGTH	WIDTH	RECEPTION STYLE	THEATRE STYLE	CLASSROOM STYLE	GALA STYLE	U STYLE
GRAND HALL	834 m²	34,75 m²	24 m²	1000 pax	600 pax	400 pax	500 pax	200 pax
CORAL	43,88 m²	6,75 m²	6,5 m²	40 pax	60 pax	20 pax	40 pax	15 pax
EMERALD	43,88 m²	6,75 m²	6,5 m²	40 pax	60 pax	20 pax	40 pax	15 pax
PEARL	43,88 m²	6,75 m²	6,5 m²	40 pax	60 pax	20 pax	40 pax	15 pax
TURQUOISE	43,88 m²	6,75 m²	6,5 m²	40 pax	60 pax	20 pax	40 pax	15 pax
DIAMOND	106,31 m²	15,75 m²	6,75 m²	60 pax	60 pax	20 pax	40 pax	15 pax
TOPAZ	144,90 m²	15,75 m²	9,2 m²	80 pax	140 pax	80 pax	110 pax	40 pax
Technical Equipments:	Mobile Sound System, Wired Microphone, Collar Microphone, Table Microphone, Speakers Pulpit, Flipchart, DVD / CD player, Projector							

IMPORTANT INFORMATION	
Free Internet Access is available at the Lobby, pool and beach	
Pets are not allowed to hotel	
Guests below 18 years old and reserved soft all inclusive are not served alcoholic beverages	
All Outdoor activities are available for our guests depending on the weather conditions	
Dress code - Please do not enter the restaurants wearing shorts and beachwear	
Smoking is prohibited at indoor areas.	
The operational service days, hours and ways may be changed by the hotel management within the season as required by the weather conditions and seasonal requirements	



Welcome to OtiumPyramisa Beach Resort!

Our hotel is located in SahlHasheesh Region, 18 km far from Hurghada city centre.

All Inclusive Concept: Local alcohol and non-alcoholic drinks, hot and cold drinks, non-alcoholiccocktails served from 10:00 a.m. until 00:00. We do not serve alcohol to the guests under 18 years old. Please pay your extras on check out day at the reception. Cash payment at the place (restaurants, bars etc.) not acceptable.

We are at your service 24h!

During your stay, our Reception Team will be at your service 24 hours in order to respond to all your requests and questions. To contact our Reception Team please dial "0". You can arrange luggage service one day in advance at the reception.

To contact with Guest Relation department please come at the lobby desk or call by number "701" between 08:00 -22:00.

On the day of your check-in, you can enter your room at 14:00 and on checkout the room should be left by 12:00. Please return towel cards and room cards to the reception on the day of your checkout. For lost key or towel card a fee of \$10 will be charged to cover the cost of the replacement card.

About your Room

The wardrobe has a free safe box, which you can use according to the instructions given in the user's manual. We strongly recommend you to keep your valuables in the safe box at all times The Management of OtiumPyramisa Beach Resort takes no responsibility for valuables left in your room. On checkout please leave the safe box open.

Mini Bar is refilled on daily basis and every day refilled by bottle of water between 09:00-17:00.

The rooms are cleaning between 09:00 – 17:00. If you prefer a certainly time of cleaning, please inform Guest Relation team.

Dining Services

Our bars and restaurants are at your service during following hours:

Vienna Lobby bar	10:00 – 00:00
Waterfall Aqua bar	10:00 – 17:00
Beach bar	10:00 – 17:00
Beach Snack Service:	12:00 -16:00
Ice Cream Service:	14:00 - 16:00 .
Cocktail Terrace Bar Tea Coffee Time	16:00 - 17:00

Six Continents Restaurant

Breakfast	07:00 – 10:00
Late Breakfast	10:00 – 10:30
Lunch	12:30 – 14:30
Dinner	18:30 – 21:30
Late Dinner	23:00 – 00:00
Light Breakfast Buffet	01:00 – 06:00

Kids Buffet (located in Main restaurant)

Breakfast	07:00 – 10:00
Lunch	12:00 – 14:00
Dinner	18:30 – 21:00

Energy drinks, fresh juices, bottled and canned drinks extra charged.

Operating hours for our restaurants and bars may vary depending on the weather conditions and operational preferences.

Please, do not enter the restaurant and lobby area with swimwear. It's not allowed to sunbath topless.

Our **A la Carte Restaurants** are at your service. Reservation required, please apply to Guest Relation 1 day in advance. During your stay you can visit 2 a la carte restaurants for free. More visiting extra charged.

You can benefit from our **free WI-FI Service** in the lobby.

Our **beach towel stand** is at your service between 10:00-12:00 at the swimming pool.

Sunbeds Reservation: Please do not make sunbeds reservation at the pool area and at the beach. Kindly note that Recreation team will remove beach towels /other belongings without attended guest until 10:00.

There is a staff at the beach between 09:00 -18:00

Aqua park and Slides: Slides are active every day between 11:00 -13:00 and 15:00 -17:00

If you need **ataxi service**, please contact the taxi service at the lobby.

Health and Beauty

In the **SPA Centre** relieve your tiredness with the massages offered by our professional SPA staff, and get rid of the tiredness of the year accumulated on your skin with skin care treatments. SPA Center is active between 09:30- 18:30.

Extra services! Laundry and Room Service are available upon your request with extra charge. Our Reception or Guest Relation team is at your service for detailed information.

Our **Doctor's Office** is available 24/7. This service is available for extra charge. For emergency case, please dial 0.

Other **charged services** offered in our facility and provided by external suppliers: pharmacy, market, jewellery store, boutique and gift shop are active between 10:00 -23.00.

There is also **ATM** machine at the entrance.

For children

Our Kid's Club is for our little guests and provides a safe and cheerful time for your children.

We organize daytime kid's activities to ensure that our little guests spend fun time between 10:00-12:30 and 14:30 -17:00. We also organize evening events for children between 20:30 – 21:00.

Special delicacies for children are available in the kid's corner located in the Main Restaurant.

Sports & Animation:

We offer you an enjoyable day with daytime activities held by our animation team until 17:00. Our sport activities and evening shows may be subject to changes depending on the weather conditions. You can find detailed information about the activities on the hotel's info boards.

Billiard is free at zone one level down from the lobby.

In addition, our **Fitness centre** is at your service 7 days a week from 09:30 until 18:30. Entry only with sport shoes.

For our guests we provide **atennis court** free of charge at daytime, equipment is extra.

Our **Live Music** available between 21:30-23:00.

In case of emergency, please follow the fire exit map behind your room door.

We wish you wonderful stay!