

## PROPERTY INFORMATION FORM

**PLEASE TICK THE RIGHT ANSWER AND RETURN TO I VIAGGI DEL TURCHESI**

**Resort Name: GRAND EFE HOTEL**

Address:-

Telephone: 0232 797 6666

Fax: 0232

E-mail: info@grandefe.com

Web site: www.grandefe.com

Official category: 4 Star

General Manager name: Mümin tanyeri

Commercial Manager name: Mümin Tanyeri

Year opened: 1991

Last refurbished: 2016\_

Does your hotel have a Travelife logo: No

Does your hotel have any other reward?: No

Bronze/Silver/Gold

### BUILDING DETAILS

Total number of Rooms: 302

Total number of Apartments: -

Total number of Studios: -

Total number Suites: 2

Total number of Family rooms: 80 (40 Connect)

Distance of property from nearest town: 2 km

Distance of property from the hotel beach: 15 m

Distance of property from the airport: 45 km

Total number of Floors: 10

Total number of Lifts: 2

Total number of blocks: 2

Is there an Annexe? Yes

Annexe distance from main building: inside of Hotel

Nearest town: Özdere

Nearest beach: Own Beach

Nearest airport: ADB

### FACTS

#### PRIMARY POSITION FACTS

**Brochure Adjectives 1 - Please select adjectives that describe the 'primary' position of the property.**

Built up area	YES	Built-up	YES	City	NO
Close to transportation	YES	Hilly	YES	Isolated	NO
Level	NO	Main road	YES	Noisy	NO
On the beach	YES	Overlooking beach	YES	Quiet	YES
Aircraft noise	NO	Any poor views	NO	Disco / bar noise	NO
Excessive steps to unit	YES	Eyesores	NO	Road / traffic noise	NO

### OPERATORS

Is the property an exclusivity on Italian market for I Viaggi del Turchese? NO

If no, who are the other Tour Operators that use the property? All of operators.

### ROOMS

#### AIR CONDITIONING

Rooms have air conditioning?	Yes	Any cost? No	Individually	Yes
Rooms have central heating?	No	Any cost?	Individually	Yes / No
Rooms have ceiling fans?	No			

### CLEANLINESS / HEALTH

Hotel bathrooms have bidets?	No
Do all the hotel bedrooms have mosquito screens?	No
Hotel bedrooms have mosquito nets?	No
How often are the rooms cleaned?	Everyday
How often is the bed linen changed?	Two times in a week.
How often are the towels changed?	Every 2 days
Are bath towels provided?	Yes
Can the bath towels be used at the pool?	No
Are non smokers rooms available?	Yes
Do the rooms have moquette/carpet on the floor?	Yes Carpet

**FURNISHINGS**

All Rooms have a balcony/terrace?	YES	
Is a mini bar provided?	YES	If 'Yes', at what cost? FREE
Are Safety Deposit Boxes available in the room?	YES	If 'Yes', at what cost? FREE
Rooms have Fridge available?	NO	If 'Yes', at what cost?

**COMFORTS**

Rooms have direct dial telephones?	YES	If 'No', can you go through Reception?	Yes / No
Rooms have internet connection?	NO	If yes, at what cost?	
Rooms have the WIFI connections?	YES	If yes, at what cost?	FREE
Rooms/apartments have hair dryers?	YES	If 'Yes', at what cost?	FREE
Rooms/apartments have razor points?	YES	What is the voltage of the razor point(s)?	220
Rooms /apartments have a TV?	YES	If 'Yes', at what cost?	FREE
Rooms have Satellite TV?	YES	If 'Yes', at what cost?	FREE
Rooms/apartments have a Radio?	No		

**FAMILIES**

Are any rooms interconnecting?	YES	How many rooms interconnect?	80
Is there a separate sleeping area for parents in Family rooms?	YES		
Can twin rooms be changed in triple rooms with one added bed?	YES		
<b>Can we confirm triple rooms without request if the room is in allotment?</b>		<b>YES</b>	

**SPECIAL NEEDS GUESTS**

Property suitable for special needs guests?	Yes
If unsuitable, please give reasons:	

**NORMAL ROOMS TO BE USED FOR SPECIAL NEEDS GUESTS**

What is the wheelchair maneuverability like in the bedroom?	Good
What is the wheelchair maneuverability like in the bathroom?	Good
Are there handles for lifting in/out of the bath?	Yes
What is the wheelchair maneuverability like on the balcony/patio?	Good

**SPECIAL NEEDS ROOMS**

How many specially adapted rooms are there?	2	Is there the elevator in your hotel?	Yes
Are there any ground floor rooms available for special needs guests?	No		
<u>Do the adapted rooms follow the European laws?</u>	Yes		
Which facilities are provided in the room extra to a normal room? -			
Is the bathroom equipped with shower or bath?	Shower		
Are there handles for lifting in/out of the bath?	Yes		

**FOOD AND DRINK****BARS**

Bar total no: 2

Bar Type: 1 Indoor 1 Outdoor	When are the Bar open?	10 a.m
Is there a barbecue?	No	
Is there a pool bar?	Yes	
Is there a beach bar?	No	
Is there a snack bar?	Yes	
Other kind of bar?	No	

**RESTAURANTS**

Restaurants total no: 1			
Restaurant Type	Indoor	Is there a dress code?	No What is the dress code?
Are there steps into the restaurant?	No	Is there space for wheelchairs?	Yes
Is smoking permitted?	No	No smoking section?	Yes
Are there theme meal evenings?	No	What type of theme meals?	Open Buffet

**Breakfast:**

Continental? Yes  
 Buffet? Yes  
 Set menu? Yes / No  
 Opening times 7a.m  
 Two sittings? Yes / No  
 Sitting times  
 Served indoors? Yes  
 Served outdoors? Yes / No

**Lunch:**

A la carte? Yes / No  
 Buffet? Yes / No  
 Set menu? Yes / No  
 Opening times 12.30 p.m  
 Two sittings? Yes / No  
 Sitting times  
 Served indoors? Yes / No  
 Served outdoors? Yes / No

**Dinner:**

A la carte? Yes / No  
 Buffet? Yes / No  
 Set menu? Yes / No  
 Opening times 7 p.m  
 Two sittings? Yes / No  
 Sitting times  
 Served indoors? Yes / No  
 Served outdoors? Yes / No

**Miscellaneous:**

A la carte upgrade charge? No Meals taken as picnic? Yes / No Picnic charge?  
 Is there Italian Restaurant? No With charge? Yes / No  
 Is there Fish Restaurant? No With charge? Yes / No  
 Vegetarian? No

Is there a gluten-free menu or gluten-free food for celiacs? Yes on request

Other Restaurants available (please detail if there is a charge for them):

**ALL INCLUSIVE TREATMENT**

Please detail what the All Inclusive treatment includes: At Attachment

Please detail what the All Inclusive treatment does NOT include: At Attachment

**RECEPTION****Please give details about the Reception/ Entrance to the property:**

Is Reception available? Yes  
 Is it open 24hrs? Yes If no, what time(s) is it open?  
 Are safety deposit boxes available? No Cost:  
 What are the languages spoken at the reception English, German, Russian  
 Is there an wireless connection in the reception area? Yes Cost: Free  
 Is there an internet corner at the reception? No Cost:  
 Is money exchange available? Yes  
 Which credit cards are accepted? Visa-Mastercard  
 Are traveler's cheques accepted? No  
 Is the reception air conditioned? Yes Are the public areas air conditioned? Yes  
 Is a wheelchair ramp provided? Yes Where is the wheelchair ramp? Reception entrance  
 Are cats/dogs allowed? No Of which size? (Please specify the maximum weight)

**POOL AREA****Hotel Pool Areas - (do not include children's pool information in this section)**

Are sun loungers / mattresses provided? Yes At what cost? Free  
 Are umbrellas provided? Yes At what cost? Free  
 Are towels provided? Yes At what cost? Free  
 Is there a jacuzzi poolside? No Is there a Jacuzzi indoors? No  
 If no pool is available - can guests use another pool at a different property? Yes / No Property:  
 How far is it to the alternative pool? At what cost?

**POOLS**

Pool Total Number 1  
 Is the pool indoor or outdoor? Outdoor  
 Is the pool open all year round? NO Please specify the dates that the pool is open: 26/04 – 31/10  
 Is the pool fresh or seawater? Fresh Water Is the pool heated? NO  
 Is there a pool ramp? Yes Is there specific access for the disabled? NO  
 How many steps are there to the pool area? - Is there a sun terrace around the pool area? YES

**Any other useful information:**

**TRANSPORT**

Does the property have car parking for guests?	Yes	Is there a cost?	NO
Does the property have its own bus service to/from beach?		No	Is there a cost?
How frequently does it travel?			
Is there a public bus service?	Yes	Where is the nearest bus stop?	100m
How frequent is the service?	Every half hour		
Does it operate to the resort center?	Yes	and to the beach?	No
Does it operate to the major towns?	Yes	which towns?	İzmir
Is a taxi service available?	Yes	Where is the nearest taxi service?	On the gate of Hotel

**SPORTS****Tennis**

Is tennis available in hotel?	Yes	How many courts available?	
Is there a court fee?	Yes	What is the court cost per hour?	
What is the cost of floodlights?	20€	What is the cost of hiring racquets/balls?	
Is coaching available?	No	What is the cost of coaching per hour?	

**Squash**

Is squash available?	No	How many courts available?	
What is the cost of hiring racquets/balls?		What is the court cost per hour?	
Is coaching available?	No	What is the cost of coaching per hour?	

**Golf**

What is the name of the nearest course?		How far away from the property is it?	
Is it a 9 or 18 hole course?		What is the 'green fee' cost?	
What is the cost of shoe hire?		What is the cost to hire clubs?	
What is the cost to hire a 'caddy'?		What is the cost to hire a 'buggy'?	
What is the cost to hire a 'trolley'?		What is the cost for coaching?	
Is there any discount for complex guests?			
Is a handicap card required?	Yes / No	Any of above compulsory?	Yes / No
If so, which are compulsory?			

**Gymnasium**

Is there a gym available?	Yes	What is the cost per hour?	Free
Sauna	Yes	What is the cost per hour?	
Turkish bath	Yes	What is the cost per hour?	Free
Massages	Yes	What is the cost per hour?	

**Basketball**

Basketball available?	Yes
Adult cost	Free
Child cost	

**Bike Hire**

Bike hire available?	Yes / No
Adult cost	
Child cost	

**Pool table**

Pool table available?	Yes
Adult cost	2€
Child cost	

**Darts**

Darts available?	Yes
Adult cost	Free
Child cost	

**Mini Golf**

Mini golf available?	Yes
Cost adult	Free
Cost child	

**Table Tennis**

Table Tennis available?	Yes
Adult cost	Free
Child cost	

**Volleyball**

Volleyball available?	No
Adult cost	
Child cost	

**Bowls**

Bowls available?	No
Adult cost	
Child cost	

**Card/Board Games**

Games room available?	Yes
Card room available?	No
Board games available?	Yes

**Diving Centre**

Is it available?	No
Is it in the hotel?	
How far is it from the hotel?	

**Water Sports**

Are water sports available?	Yes	Please specify which sport:	
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**Other Organized Sports:****RESORT FACILITIES**

Facility:	In hotel	Distance from hotel	Facility:	in hotel	Distance from hotel
Bank	-	1 km	Chemist	-	
Church	-		Doctor	X	
Clothing Boutique	X		Discos	X	
Hairdresser	X		Hospital	-	
Mini Market	X		Newspaper	-	
Post Office	-	1km	Souvenirs	X	
Super Market	-	1km	Telephone	X	
TV room	X				

**BEACH**

Distance from property?

Name of nearest beach: Own Beach

How is the beach reached (walking, bus, .etc.)? -

What is the type of beach (sandy, with carried sand, gravel, pebbles, etc.)? Gravel

Are sun loungers / mattresses provided? Yes At what cost? Free

Are umbrellas provided? Yes At what cost? Free

Are towels provided? Yes At what cost? Free

**ENTERTAINMENT****What type of entertainment is available in the Hotel?**

Type of entertainment	Frequency	Location	Soundproofed?
Ballroom Dance	NO		Yes
Bingo	NO		Yes
Cabaret	Yes / (NO)		Yes
Disco (On Site)	Yes		Yes
Happy Hours	NO		Yes / No
Karaoke	NO		Yes / No
Live Band	NO		Yes / No
Night Club (On site)	NO		Yes
Video Shows	Yes		Yes
Folklore Shows	Yes		Yes / No
Conference room	Yes	How many people can it/they hold?	
Amphitheater	NO		

**ANIMATION**

Is there animation in your hotel? Yes

Is it international? Yes

Is Italian language spoken by the animation staff? No

Is the entertainment program at day? Yes

Is it at night? No

Is it suitable for children and adult? Yes

**CHILDREN FACILITIES**

Is an equipped play area available? Yes

Is there a separate child pool available? Yes

Are highchairs available? Yes

Is baby sitting available? No

Are cots available? Yes

Is there a Children's Club? Yes

Is the Club supervised? Yes

Childrens menu? No

Separate section of adult's pool? Yes

Cost? Free

Cost per hour?

Cost? Free

Cost? Free

**Specify age:** 4-12

Days / hours per week: 4 Hours

Baby food available?

Yes / No

THE PROPERTY INFORMATION FORM IS A DEVICE TO COLLECT INFORMATION REGARDING ACCOMODATION USED BY I VIAGGI DEL TURCHESE S.R.L. ALL INFORMATION HELD WITHIN THIS DOCUMENT IS CORRECT AT THE TIME OF COMPLETION.

**Signed by:****Date:****Stamp:**