



## PYRAMISA BEACH RESORT SHARM EL SHEIKH\*\*\*\*\*

Pyramisa Beach Resort Sharm El Sheikh is an all-inclusive five-star resort ideally located on the exotic sandy beach of Sharks Bay at the Red Sea, one of the finest snorkeling and diving spots in the world.

The Hotel area of 193000m<sup>2</sup> is impressive for its wonderfully landscaped grounds and green gardens, one of the largest swimming pools in Sharm El Sheikh, a wave pool and indoor pool and an aqua park all heated in the winter.

The amazing private beach is 700 meter long including both sandy and coral areas overlooking the clear blue waters, a fascinating undersea world and endless panorama of the bay with breath taking views of Tiran Island.

Everything has been considered for an ultimately pleasant first-class holiday experience complete with a wide range of dining options including 3 open buffet restaurants, 4 a-la carte restaurants, 2 cafés and 5 bars complemented by a broad range of sports and fun recreational activities.

### GENERAL HOTEL INFORMATION

- Hotel Rating: 5 Stars      - Area: 193,000 m<sup>2</sup>      - Check-in Time: 15:00      - Check out Time: 12:00 noon
- Year Built: 1997      - Number of Rooms: 512      - Number of Floors: 2      - Airport: Sharm El Sheikh Int'l Airport (10 minutes)
- Last renovation 2013

### ROOMS & SUITES

The Hotel offers a total of 512 comfortable and elegantly decorated units of different types. All rooms feature a balcony or a terrace overlooking the garden, side sea, pool view or sea view. It includes a seating area, a flat-screen TV, coffee and tea facilities and a safety deposit box. All bathrooms are fitted with amenities, a shower, or a bathtub, and a hairdryer. We offer a great number of connected rooms for families.

Room statistics:

27 Classic Rooms... (24 m <sup>2</sup> )	306 Standard Rooms... (33 m <sup>2</sup> )	120 Premium Rooms... (33 m <sup>2</sup> )	48 Deluxe Rooms... (38 m <sup>2</sup> )
02 Junior Suites... (65 m <sup>2</sup> )	02 Family Suites... (60 m <sup>2</sup> )	05 Ambassador Suite... (120 m <sup>2</sup> )	02 Presidential Suite.

The maximum occupancy of standard rooms is 02 adults + 02 children. Extra Bed is subject to the hotel availability at an extra charge

### HOTEL FEATURES & SERVICES

- 24-Hour Reception Desk & Concierge
- Laundry Service
- Free Wi-Fi in the public areas
- Safari Services
- Shopping Arcade
- Daily Housekeeping Service
- Free shuttle bus to the beach
- Wi-Fi in the rooms
- Personal photography service
- Free Parking Area
- Free Safe-Box in the rooms
- Limousine service
- Diving & Water sports center
- Babysitting
- Doctor Service

## DINING

### Al Sakiya

Main Restaurant, serving breakfast, lunch and dinner with an astonishing outdoor live-cooking area. Al Sakiya treats diners with a seven-day menu, complete with specialty nights hailing from across the globe.

### Waterfalls

Al Sakya's sister-restaurant; enjoy all the perks of our main restaurant, in an adults-only setting harmonized by calming waterfalls.

### Fusion

Al Sakiya's little neighbor with a special kids' buffet section

**Tandoori** "Prior reservation is required at our a la carte restaurants. Operating hours are from 18:30 to 22:00"

An authentic Indian restaurant offering state of the art a la carte service.

**La Speranza** "Prior reservation is required at our a la carte restaurants. Operating hours are from 18:30 to 22:00"

Our classic Italian a la carte restaurant serving the finest traditional Italian dishes.

**Royal Wook** "Prior reservation is required at our a la carte restaurants. Operating hours are from 18:30 to 22:00"

An authentic Chinese restaurant offering state of the art a la carte service.

## CAFÉS

### Le Gourmet

This cozy indoor café situated at the lobby bar. It offers rich assortments of fresh bakeries, fresh drinks, fresh fruits and desserts as well as premium tea, coffee. Operating from 10:30 to 12:00, and from 15:00 till 18:30

### The View

An outdoor café with spectacular views of the sea offering a great selection of delicious snacks during the day. Operating from 12:30 to 16:00

### Snack Factory

Serving snacks daily from 12:30 - 17:00

### Bedouin Tent

The outdoor Shisha Lounge located on an open terrace offers a wide variety of Shisha tobacco and oriental specialties. 14:00 - 02:00  
Guests can also enjoy any of our four pool and beach bars, or take advantage of our 24-hour room service, offering a wide variety of delightful selections.

## ALL INCLUSIVE SYSTEM

### All-inclusive validity

All-inclusive guest bracelet gives you the access to enjoy the All-Inclusive system and claim all relevant benefits and privileges, therefore, wearing the wristband is mandatory for the entire stay at the hotel

The All Inclusive system is valid 24 hours, includes LUNCH-DINNER - BREAKFAST (the next day), starts with LUNCH on the day of arrival and ends with BREAKFAST on the day of departure.

"All Inclusive" system expires at 12:00 on the day of departure, therefore all services, including food and drinks, after 12:00 on the day of departure will be paid.

### Soft Drinks

Mineral Water, Soft Drinks (Cola, Sprite, Fanta), juice drinks from dispensers, tea, instant coffee, Bonjourno coffee from coffee machines, non-alcoholic cocktails

### Local Alcohol Drinks and Spirits (from 10:00 till 00:00)

Beer, Wine, Spirits (Gin, Vodka, Whiskey, Rum, Brandy, Tequila, Ouzo), and alcohol cocktails. All beverages from "AI" beverage list are served only by portions in glasses

### Extra Charged

- Fresh juices, milkshakes... - Turkish coffee, premium tea and coffee... - Imported alcoholic beverages... - Any drinks in cans and bottles

## ENTERTAINMENT

We deliver entertainment options for every hour of the day through an international animation team along with night show programs & competitions: sketch and playback nights, popular dance shows, live music, karaoke nights and so much more. We have a dedicated kids club offering activities for the little ones and an outdoor park filled with slides, swings and a jungle gym along with a daily evening kids disco

## SPORTS & LEISURE

The hotel offers 4 swimming pools, all heated in the winter. Outdoors we have our huge main Pool with a revitalizing bar, a pool by the beach and a pool with artificial waves and an Aqua Park (3 adventurous water slides for adults and 1 slide for kids) along with an indoor pool.

We offer a wide range of sports such as football, beach volleyball, beach bocce, human foosball, water-polo, water aerobics, Table-tennis, baby-foot, darts, billiards and bicycle rent. The property has one of the most famous Spas in the city offering Turkish bath, sauna, steam rooms, Jacuzzis, professional massage and a state-of-the-art gym.

Those interested in exploring our coral reef can visit our certified diving center or rent snorkeling gear. A variety of water sports are offered as well, including parasailing, banana boat and water skiing.

## CONFERENCE FACILITIES

Aton Theatre ( A & B )	400 seats
Hatchepsut Ball room	650 seats
Khufo meeting room	80 seats
Khfrae meeting room	80 seats
Menkaure meeting room	60 seats

For any further assist please contact the Sales Office

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Welcome to Pyramisa Beach Resort Sharm El Sheikh

## All-Inclusive Information

<b>All Inclusive Privileges</b>	<p>Upon your check-in and receiving guest bracelet you can enjoy All Inclusive System. All hot &amp; cold, drinks are included. With AI System you are entitled to have free reservation in each A la Carte restaurant once per Stay- (prior reservation is a must).</p> <p>The official Check-in time is 15:00, the Check-out time 12:00 noon. AI System starts with the lunch on the day of arrival and ends with breakfast at the day of departure. AI System expires at 12:00 afternoon on the day of departure.</p> <p><b>Please do not pay cash in our F&amp;B outlets but upon Check-out at the Reception.</b></p>
<b>“El Sakiya” Main Restaurants</b>	<p>Breakfast 07:00am till 10:00 am – buffet style Lunch 13:00 till 15:00 – buffet style Dinner 19:00 till 22:00 – buffet style For assistance please contact Reception #00 It is not allowed to take food out of the restaurant; otherwise it will be against extra charge.</p>
<b>“Tandoori” Restaurant</b>	<p>Serving A la Carte (Once per Stay - prior reservation) Dinner 19:00 till 22:00 For assistance with table reservation for dinner, please contact Guest Relation #00</p>
<b>“Royal Wook” Asian Restaurant</b>	<p>Serving A la Carte (Once per Stay - prior reservation) Dinner 19:00 till 22:00 For assistance with table reservation for dinner, please contact Guest Relation #00</p>
<b>“Dragon” Lobby Bar</b>	<p>Beverages: - “Soft Drinks” 24 hrs. “Hard Drinks” 10:00 till 00:00 with 10 USD per Person and after Midnight will be with extra Charge. Snacks “Gourmet”: 10:30 till 12:00 / 16:00 till 18:00.</p>
<b>“The View” Open Terrace Cafe</b>	<p>Snacks 12:30 till 17:00</p>
<b>“Coconuts Bar” “Lime Bar” Beach Bars</b>	<p>Beverages 10:00 till 18:00</p>
<b>“Deep &amp; Sip” Pool Bar</b>	<p>Beverages 10:00 till 18:00 Ice Cream 14:00 till 16:00</p>
<b>Dress Code</b>	<p>Please note that swim wear is not to be worn in the Lobby &amp; Reception areas, or in the restaurants during breakfast, lunch or dinners. Please do not wear shorts, sleeveless shirts or slippers in the restaurants during the lunch and dinner periods.</p>
<b>Guest Relation</b>	<p>For any maintenance orders, room service, special requests or assistance, please contact Guest Relation #00</p>
<b>Entertainment</b>	<p>Daily animation program – sports &amp; leisure activities by the pool and beach (10:00 till 12:30 / 15:00 till 16:30). Kids Mini Disco (20:30 till 21:00) and evening Show program (21:00 till 23:00) on the scene located in front of “Waterfalls” Restaurant terrace. Detailed information available on the boards by main pool / beach.</p>
<b>Child Safety</b>	<p>Children are responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.</p>
<b>Kids Club Babysitter Service</b>	<p>Open Daily from 10:00 till 12:00 noon and from 15:00 till 16:30, for children 4-12 years old. A babysitter service is available upon request, against extra charge. Please contact Reception #00</p>
<b>SPA</b>	<p>Open daily from 09:00 till 20:00, for 16 and over years old, against extra charge.</p>
<b>Fitness Center (Gym)</b>	<p>Open from 09:00 till 21:00, free of charge. <b>It is not permitted to use Gym room without sport shoes.</b></p>
<b>Tenants</b>	<p>The hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops etc.)</p>
<b>Hairdresser</b>	<p>Open daily, upon reservation, against extra charge.</p>
<b>Pools / Beach Aqua-park</b>	<p>Available 4 pools – Main Pool, Indoor (heated in winter), Waiving, and Le Speranza (relaxing pool). Pools open daily 08:00 till 18:00 Aqua-park open daily 10:00 till 12:00 / 15:00 till 17:00 Beach 08:00 till 18:00 Shuttle Bus to the beach each 30 minutes starting from reception at 08:00. Children must be supervised by an adult at all times. Please familiarize yourself with the pool, slides &amp; beach information, rules on the board. <b>Please note:</b> <b>It is not allowed to reserve sun-beds at the pool and beach.</b> <b>It is not allowed to sunbath topless; please respect other guests staying in the hotel.</b></p>

<b>Beach Towels Exchange</b>	The Towel Card received upon Check-in entitles to one towel exchange per day. Kindly give the Towel Card back to the Reception upon Check-out. <b>Lost Towel Card will be charged 10\$ per card.</b>
<b>Red Flag</b>	To enjoy your day without interruptions by salesmen, please be advised to put the red flag by your umbrella. The red flags are available at the Towel Center.
<b>Diving Center</b>	Service against extra charge. Please contact Diving Center representative (desk located in the lobby) from 10:00 till 22:00.
<b>Safe Box</b>	Digital Safe Box is available in the room, free of charge. Instruction to the Safe Box is provided. Kindly leave the Safe Box door open before you Check-out from the hotel. <b>Management of Pyramisa Beach Resort Sharm El Sheikh accepts no responsibility for valuable items left outside the Safe Box or in an open Safe Box.</b>
<b>Laundry</b>	Service available from 09:00 till 17:00, against extra charge. For service please contact Laundry direct #7175
<b>Room Cleaning</b>	Times for room cleaning, bed linens, towels exchange and bathroom amenities replenishment: daily from 09:00 till 18:00. By using towels and bed linen more than once you help protect the environment. Please leave the towels on the floor / in bathtub in order to be exchanged. Signs "Make Up" & "Do Not Disturb" are available in the room. If you prefer a specific time for day time cleaning, please contact Guest Relation#00
<b>Breakfast &amp; Lunch Box</b>	Please order your Breakfast Box (free of charge) or Lunch Box (chargeable) one day before till 20:00. For assistance please contact Reception #00
<b>Limousine Service</b>	Available upon request at the desk located in the lobby, against extra charge.
<b>Doctor</b>	Doctor available 24h upon request, against extra charge. For assistance or emergency please contact Reception #00
<b>Internet Service</b>	Free Wi-Fi Service (Pyramisa-Public) available in the Lobby area, Main Restaurant and main pool. High-speed Wi-Fi service (Pyramisa-Guest) against extra charge. For more information please contact reception #00
<b>Wake-Up Call</b>	To arrange your wake up-call please contact Reception #00
<b>Payment</b>	You may choose to pay your bill either by cash or by credit card (Visa Card, Master Card)
<b>Check-out Time</b>	Please let Reception know one day before departure the time we can collect your luggage. At departure day please bring back the room key card to the Reception and settle your account for any extra pay. Please note: we do not accept coins. Please be aware, the room key card will automatically be invalid after 12:00 noon on the day of departure. If you would like to stay in the room after 12:00 noon, please contact Reception one day in advance (late Check-out is subject to availability, against extra charge). For more information please contact Reception #00
<b>Roof Top Regulations</b>	Please do not enter the roof top areas of the buildings. Any damage or accident will be at your own risk. The hotel management will not accept any responsibilities for claims of injury.
<b>Local Legislation</b>	The Health & Safety standards and regulations in Egypt may not be the same as in your country of residence.

In case of emergency please follow the fire exit map behind your room door.

Please, be advised that it is not recommended to bring food, drinks and water from outside the resort for Health & Safety reasons.

Please contact Reception or Guest Relation for any further information.

**WE WISH YOU A PLEASANT STAY!**