



## ROYAL HOLIDAY PALACE 2022-2023 WINTER CONCEPT

### GENERAL INFORMATION

Company	: Stone Group	Season	: 12 Months
Category	: 5 *	Location	: 53.000 m <sup>2</sup>
Pension status	: Ultra All Inclusive	Floor	: 10 floors
Opening year	: April 2011	Capacity	: 604 rooms
Credit cards	: Visa, Mastercard	Pets	: Pets are not allowed

### CONTACT INFORMATION

Address	: Lara Tourism Center, Antalya / Turkey	Fax	: +90 242 352 17 12
Telephone	: +90 242 352 25 25	E-mail	: sales@stonegroup.com.tr info@royalholidaypalace.com reservation@stonegroup.com.tr
Call Center	: 0 850 850 70 70 - +90 537 440 91 51	Website	: www.stonegroup.com.tr

### DISTANCES

Distance to Airport	: 15 km	Transfer possibilities	: Bus, taxi
Distance to Antalya	: 17 km	It's coastal location and qualities	: Private sandy-gravel beach and pier

### GENERAL ROOM QUALITIES

Total : 604 Rooms - MAIN BUILDING

ROOM TYPES AND QUALITIES	SUPERIOR STANDARD ROOM	SUPERIOR STANDARD DISABLED ROOM	DUPLEX FAMILY ROOM	FAMILY ROOM WITH CONNECTION DOOR	JUNIOR SUITE	DELUXE SUITE	TRIPLEX SUITE	KING SUITE
Balcony	?	?	?	?	?	?	?	?
Carpet Floor	?	?	?	?	?	?	?	-
Electronic Room Key	?	?	?	?	?	?	?	?
Kettle (tea/coffee setup)	?	?	?	?	?	?	?	?
Chair or sofa	?	?	-	-	?	?	?	?
Worktable (desk) and chair	?	?	?	?	?	?	?	?
Mini bar	?	?	?	?	?	?	?	?
Satellite TV	?	?	?	?	?	?	?	?
Direct dial phone	?	?	?	?	?	?	?	?
Bathroom amenities	?	?	?	?	?	?	?	?

Hairdryer	?	?	?	?	?	?	?	?
WC	?	?	?	?	?	?	?	?
Bathroom	?	?	?	?	?	?	?	?
Phone in bathroom	?	?	?	?	?	?	?	?
Central air conditioner	?	?	?	?	?	?	?	?
Electronic safe	?	?	?	?	?	?	?	?

#### ROOM & SUITE QUALITIES

ROOM TYPE	TOTAL	MAXIMUM CAPACITY	ROOM SIZE m <sup>2</sup>	QUALITIES
Superior Standard Room	461	3 Adults + 1 child	46 m <sup>2</sup>	1 bedroom (1 double bed and 1 single bed) consists of WC, bathtub, balcony. Sea, side sea or land view. Minimum capacity 1 adult, maximum capacity 3 adults+1 child.
Superior Standard Disabled room	6	2 Adults	46 m <sup>2</sup>	1 bedroom (1 double bed and 1 single bed), bathroom and WC with private equipment. Minimum capacity 1 adult, maximum capacity 2 adults. Land view.
Duplex Family Room	47	4 Adults	75 m <sup>2</sup>	Two-storeyed, 1 bedroom on each floor without separating door between. One room with 2 single beds, bathroom with shower whereas the other consists of 1 french size bed and bathroom with bathtub. Minimum capacity 2 adults +2 children, maximum capacity 4 adults. Sea and land view.
Family Room with connection door	56	4 Adults	60 m <sup>2</sup>	2 separated bedrooms with connection door between. One room with 2 single beds and the other consists of 1 double bed and 1 bathroom. Minimum capacity 2 adults +2 children, maximum capacity 4 adults. Sea and land view.
Junior Suite	7	2 Adults + 1 child	60 m <sup>2</sup>	One bedroom and one living room. Bathroom with bathtube. Maximum capacity 2 adults +1 child. Land view.
Deluxe Suite	24	4 Adults	85 m <sup>2</sup>	2 bedrooms and one living room with connection door between. One room with 2 single beds, bathroom with shower, whereas the other consists of 1 french size bed and bathroom with bathtube. Most of these suites include a jacuzzi. Maximum capacity 4 adults. Land view.
Tripleks Suite	2	4 Adults	114 m <sup>2</sup>	Three-storeyed with 1 room on each floor. Totally 2 bedrooms and one living room. Bedroom on the top floor with a double bed and bathroom with bathtube, bedroom on the middle-floor with 2 single beds and bathroom with shower, living room in the basement. Maximum capacity 4 adults. Land view.
King Suite	1	4 Adults	180 m <sup>2</sup>	Two-storeyed. Bedroom on the top floor with a double bed and bathroom with bathtub, bedroom with 2 single beds and bathroom with shower, living room and kitchen are on the basement. Parquet floor. Maximum capacity 4 adults, with sea view.

**\*\* Central air conditioner (Depend on weather conditions, hourly).**

**\*\* Daily room cleaning and towel change, linen change at least 3 times per week.**

**\*\* Baby cots are available upon request.**

**\*\* All rooms are non-smoking.**

HONEYMOON CONCEPT					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basket, a bottle of champagne and dessert plate to the room	?		Bathrobe	?	
Room Service		?	On the first morning after arrival day we serve breakfast service to the room	?	

BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basket to the room	?		Room service		?

OTHER SERVICES					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Babysitting (with reservation in advance)		?	Rent a Car		?
Hairdresser		?	Photo Services		?
Shopping Area		?	Game Room (Bowling, Billiards and Computer games)		?
Dry Cleaning and Laundry		?	Telephone		?
Print-out, fax, photocopy		?	Cakes and Flowers (without concept)		?
Bathrobe		?	Pillow Menu		?
			Buggy Renting		?

A' LA CARTE RESTAURANTS						
RESTAURANT	KITCHEN	FORM	EXPLANATION	WINTER SEASON		
				November1st-March31th		
				OPENING	CLOSING	ULTRA ALL INC.
Vapiano	İtalian	A'la Carte Restaurant	With delicious Italian tastes and ideal atmosphere Vapiano Restaurant.	18:30	21:30	With fee
Hashi	Fareast	A'la Carte Restaurant	Different kinds of tastes are served in the Hashi Restaurant.	18:30	21:30	With fee
Lal	Turkish	A'la Carte Restaurant	While tasting unique Turkish tastes indulge yourself in a magical Turkish night with Turkish hospitality.	18:30	21:30	With fee
El Torito	Mexican	A'la Carte Restaurant	The tastes of Mexican Cuisine which we chose only for you may be tried at the Mexican Restaurant.	18:30	21:30	With fee

\*A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

\* According to the dress code being applied in our Hotel, quests who wear clothes such as shorts, swimsuit, slippers could not enter the restaurants.

RESTAURANTS						
RESTAURANT	ACTIVITIES	FORM	EXPLANATION	WINTER SEASON		
				November1st-March31th		
				OPENING	CLOSING	ULTRA ALL INC.
Palace Main Restaurant	Breakfast	Open Buffet	Priority service to children, diet buffet, coffee, tea service, brewing tea varieties.	07:00	10:00	?
	Lunch	Open Buffet	Diet buffet, all drinks served on the table, priority service to children.	13:00	14:30	?
	Dinner	Open Buffet	Different themes every evening, diet buffet, all drinks on the table, priority service to children.	18:30	21:00	?
Palace Bistro Restaurant	Late Breakfast	Open Buffet	Simplified breakfast buffet.	10:00	11:00	?
	Midnight Snack Buffet	Open Buffet	Satisfy one's hunger foods.	00:00	07:00	?
Palace Patisserie	Patisserie & Beverage service	Buffet	Bakery products.	16:00	00:00	?
Ice Cream	Aperitif	Food	Ice Cream.	Lunch & Dinner		?
Room service	Food & Beverage service	Menu	Menu of room service.	24 hours		With fee
Turkish Tent	Food service	Food	Traditional Turkish pastry service (depends on weather conditions).	12:00	16:00	?

BARS						
BARS	ACTIVITIES	FORM	EXPLANATION	WINTER SEASON		
				November1st - March31th		
				OPENING	CLOSING	ULTRA ALL INC.
Pera Lobby Bar	Beverage Service		Enjoy the relaxing atmosphere and rotation of the earth with a drink at the Pera Lobby Bar.	24 hours		?
Piano Lobby Bar	Beverage Service		Enjoy the fine atmosphere of our lobby.	17:00	00:00	?
Amphi Bar	Beverage Service		Located by the pool the Amphi bar is at your disposal.	10:00	16:30	?
Vitamin Bar	Beverage Service		Self service. Located in the indoor pool area.	10:00	16:00	?
Oxygen Bar	Beverage Service		Enjoy the music played by our DJ.	23:45	02:00	?
Bowling Bar	Beverage Service		While playing Billiard or Bowling, enjoy a drink.	16:30	00:00	?

## MINIBAR

\* Soft drinks consist of water and beer.

\* It's filled in once a day for free.

## ENTERTAINMENT

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Daily animation activities	?		Live music (some days a week)	?	
Evening shows	?		Competitions	?	

## SPORTS and ACTIVITIES

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Morning Gym	?		Tennis court with floodlighting		?
Dance Courses	?		Dart	?	
Step Aerobic	?		Tennis Court daytime use (reservation is required, hard coating)	?	
Table Tennis	?		Tennis Equipment (rackets and balls)	?	
Boccia	?		Tennis Courses		?
Water Gym (Indoor)	?		Fitness center	?	

## OTHER SERVICES (FREE OF CHARGE-WITH FEE)

SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
All fresh squeezed fruit and vegetable juices		?	Deck chairs and sun umbrellas	?	
Imported champagne		?	Wireless internet normal speed in the Lobby area, public areas and in the rooms (with the guest's own device)	?	
All drinks demanded in bottles		?	Beach and pool towels (second towel change on the same day with fee)	?	
Local and imported custom wines		?	Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,)		?
A la Carté restaurants		?	Deck chairs and sun umbrellas	?	

## SPA & WELLNESS

SERVICES (09:00-19:00)	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Indoor Pool (winter season)	?		Capsule Treatment		?
Sauna	?		Massage		?
Turkish Bath (without treatment)	?		Skin care		?
Steam Bath, Relax room	?		Body Treatment		?
Jacuzzi (winter season)	?		Doctor-Nurse (24 hours available in emergency cases)		?

\*Children under the age of 12 are not allowed to use without parents.

## MINI CLUB (GUEN CLUB)

AGE	MINI CLUB	ACTIVITY	ALL INCL.	November1st - March31th
4 – 12 age (Children under the age of 4 should be accompanied by parents)	Mini disco, children's play area	Face painting Table games Cartoon Film Handwork – Hobby work T-shirt painting (with fee) sand painting (with fee)	?	10:00 - 12:00 14:30 - 17:00

## POOLS

Pool	Outdoor	Indoor	Heated	Soft water	In the garden	Deep	m²
Indoor kids pool		?	?	?		35 cm	16 m²
Indoor pool		?	?	?		140 cm	300 m²

\* Our indoor pool is open between the dates of 01.11. – 31.03.

\* Additional 2 whirlpools are available for guests in indoor pool, each is 15 m².

## ROYAL HOLIDAY PALACE MEETING ROOMS

Name of meeting room	Width	Length	m²	Height	Banquet Style	Classroom Style	Theatre Style	U Style
Grevillea	39	33	1287	4,20	750	400	1000	70
Grevillea 1	19	33	627	4,20	500	200	500	35
Grevillea 2	20	33	660	4,20	500	200	500	35
Lespedeza	14	17	238	3,90	*	70	80	42
Erica	10	15	150	3,90	*	60	75	40
Albizia	8	14	112	3,90	*	46	50	30
Foyer	10	33	330	*	*	*	*	*

## TECHNICAL MATERIALS

- \*\*Barcovision, Barcovision curtain, Barcovision voice system
- \*\*Wired microphone, Wireless microphone, Stand microphone, Head set
- \*\*Flip Chart, Board Pen, File & pen

\*For further information please contact the Sales & Marketing Department.

## CONCEPT POLICY AND PROCEDURES

1. All beverages will be served in glasses, beverage service in bottle will be extra charged.
2. All beverages will be served to the table by the service staff (except breakfast).
3. Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests' wellbeing.
4. Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.) and some imported drinks are not inclusive.
5. There are kettle, tea/coffee facilities in all rooms.
6. There are soft drinks, water and beer in the Mini bar which is daily refreshed.
7. A la Carte restaurants are available only with reservation in advance and with service charge.
8. A la Carte restaurants will serve our guests in case of reaching specified number of reservations, operating dates and times will be determined by the conditions of the season.
9. Room Service is for extra charge.
10. All fresh squeezed fruit and vegetable juices are extra charge.
11. There is no alcoholic beverage service for those under the age of 18.
12. Pets are not allowed.
13. According to the dress code being applied in our hotel, guests who wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.
14. Animation activities (place and times), food and beverage outlets' opening time and days will be determined by the management according to the seasonal operation.
15. Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.
16. Travel agencies need a confirmation from the hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.
17. It is forbidden to use iron, waterpipe etc. in the rooms. In case of any damages to the room it will be charged to the guests.
18. All imported drinks served are permitted by customs directorate.
19. According to the Turkish Law of "Prevention of the damages of tobacco products no.4207"19.07.2009, it is not permitted to smoke in the indoor areas of the hotel establishment (rooms, lobby, restaurants, etc.).
20. Due to the safety of our guests and to use of hotel facilities, wearing an Ultra All Inclusive bracelet is obligatory.
21. Royal Holiday Palace reserves the right to make changes to the concept without giving details to the 2nd and 3rd person/institution.