



KAISOL Romance Resort

— Sahl Hasheesh —

Address: P.O. Box 84521, Sahl Hasheesh, Old Town, Hurghada, Red Sea, Egypt
Telephone: +20 127 329 9991 /2/3/4
Resort's Email: Info.romance@kaisolhotels.com
Reservation Email: reservation.romance@kaisolhotels.com
General Manager: Shoukry Moried
General Manager's Email: Shoukry.moried@kaisolhotels.com

Welcome to **KaiSol** Romance Resort (Adults Only)

KaiSol Romance Resort offers our guests a luxurious vacation beyond expectations. The resort boasts a peaceful sanctuary for tranquil escapes with sweeping uninterrupted views to the dazzling Red Sea at every corner. All Rooms exhibit modern, state-of-the-art concept, furnished and equipped to the highest standards and service facilities, large balconies and panoramic views of the fabulous Red sea. Located 26km (30 min) to Hurghada Centre and 21km (27 min) to Hurghada International Airport, the resort features a distinctive location.

Hotel Facilities

- Free Wi-Fi throughout the Resort
- 24-hours Front Desk
- Express Check-In/Out
- Multilingual Staff
- Concierge Service
- Guest Experience Centre
- Luggage Room
- Taxi/Limousine Service
- Parking
- Laundry & Valet Service
- ATM Machine (with exchange possibility)
- 24-hours On-call Doctor
- Beauty Salon/Hairdresser
- Gift/Souvenir & Jewellery Shops
- Elevator

Meetings & Events

KAISOL Romance Resort offers several venues for your event. We are prepared to host your meeting, conference, wedding or any other type of event at our open beach side and poolside.

Room & Bed Capacity

Room Type	No. Rooms	Description	Size (m ²)
Superior Room (City/Mountain View)	70	Bedroom with King Size Bed or Twin Beds, Bathroom with Bathtub/Shower, Window/Balcony/Terrace	38
Deluxe Room (Pool View)	74	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Bathtub, Balcony	46
Deluxe Room (Sea View)	62	Bedroom with King Size Bed or Twin Beds, Bathroom with Bathtub, Balcony	39
Deluxe Swim Up Room (Pool View)	14	Bedroom with King Size Bed, Bathroom with Shower, Bathtub, Terrace with Swim- Up Pool	46
Deluxe Jacuzzi Room (Pool View)	10	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower & Bathtub, Private Jacuzzi, Balcony	46
Jacuzzi Suite (Pool View)	15	Bedroom with Super King Size Bed, Living Area, Bathroom with Shower, Bathtub, Private Jacuzzi, Balcony, Coffee Machine	90
Signature Suite (Pool View)	5	Bedroom with Super King Size Bed, Living Area, Bathroom with Shower, Bathtub, Private Jacuzzi, Swim-Up Pool, Terrace, Coffee Machine	90
Royal Suite (Sea View)	2	Bedroom with King Size Bed, Living Area, Bathroom with Shower, Private Indoor & Outdoor Jacuzzi, Terrace with pergola, Coffee Machine	140
Total	252		

Suites & Rooms View

Room View	Garden View	Pool View	Partial Sea View	Sea View	City/ Mountain View
Superior Room	-	-	-	-	70
Deluxe Room	-	74	-	62	-
Deluxe Swim-Up Room	-	14	-	-	-
Deluxe Jacuzzi Room	-	-	10	-	-
Jacuzzi Suite	-	15	-	-	-
Signature Suite	-	5	-	-	-
Royal Suite	-	-	-	2	-

Room Facilities

- SAT HD/LED TV
- Wi-Fi (free of charge)
- Telephone
- Safe Box (Standard Size)
- Luggage Rack
- Air Conditioning
- Mini-Bar
- Coffee & Tea-Making Facilities
- Hairdryer & Magnifying Mirror
- Bathrobe & Slippers
- Bathroom Amenities
- Scales
- In-Room Dining Services (chargeable)
- Iron & Ironing Board (upon request)
- Adapters & Plugs (upon request)
- Bathroom with Shower/Bathtub
- Balcony, Windows or Terrace
- Connected Rooms available
- Non-Smoking Rooms

Restaurants

Name	Seating Capacity	Opening Hours (Summer)	Opening Hours (Winter)	Type of Serving
Pavilion Restaurant	250 Indoors 30 Outdoors	07:00 – 10:30 12:30 – 14:30 18:30 – 22:00	07:00 – 10:30 12:30 – 14:30 18:30 – 22:00	Open Buffet <i>International Cuisine</i>
Sicilia Restaurant	30 Indoors 16 Outdoors	18:30 – 22:00	18:30 – 22:00	À la Carte <i>Italian Cuisine</i>
Matsu Restaurant	30 Indoors 20 Outdoors	18:30 – 22:00	18:30 – 22:00	À la Carte <i>Asian Cuisine</i>
Masala House Restaurant	30 Indoors 20 Outdoors	18:30 – 22:00	18:30 – 22:00	À la Carte <i>Indian Cuisine</i>
Cedar Restaurant	30 Indoors 20 Outdoors	18:30 – 22:00	18:30 – 22:00	À la Carte <i>Lebanese Cuisine</i>
Reefs & Shells Restaurant	20 Indoors 30 Outdoors	18:30 – 22:00	18:30 – 22:00	À la Carte <i>Seafood Cuisine</i>
** Reefs & Shells Restaurant is chargeable **				

Snacks

Name	Seating Capacity	Opening Hours (Summer)	Opening Hours (Winter)
Sea Breeze Bar	60 Outdoors	12:00 – 17:00	12:00 – 17:00

Bars

Name	Seating Capacity	Opening Hours (Summer)	Opening Hours (Winter)
Fusion Bar	35 Indoors	24-hours	24-hours
Poolside Bar	35 Outdoors	09:00 – 18:00	09:00 – 18:00
Sea Breeze Bar	60 Outdoors	12:00 – 00:00	12:00 – 00:00
Romance Bar (Teatime & Cookies)	18 Indoors	11:00 – 00:00 15:30 – 17:00	11:00 – 00:00 15:30 – 17:00
Palmside Bar(Beach)	22 Outdoors	09:00 – 18:00	09:00 – 17:00

Pools & Beach

	Depth (cm)		Size (m ²)	Sun Loungers
	Minimum	Maximum		
Main Pool (Heated in Winter)	40	150	700	50
Relax Pool	50	160	120	30
Beach (length)			130m	224 and 28 Beach Cabanas

Spa & Wellness

Spa

Opening Hours: 09:00 – 19:00

Steam Bath, Jacuzzi, Sauna, Massage & Treatment Rooms
(chargeable)

Gym

Opening Hours: 07:00 – 18:00 (free of charge)

Beauty Salon

Opening Hours: 09:00 – 19:00

Large variety of Treatments such as Manicures, Pedicures,
Facial Treatment & Hair Styling
(Chargeable)

Evening Entertainment

- Instrumental Music
- Live Singers
- Evening show

Water Activities

Extra Charge:

- International Diving Centre
- Aqua Centre
- Snorkeling
- Boat Trips: Yachts and Glass Boats

Sport & Wellness Activities

- Table Tennis
- Boccia/French Ball
- Billiard Room
- Board Games
- Sauna & Jacuzzi
(Free by the pools)

Welcome Home to KAI SOL Romance Resort – Sahl Hashseeh (Adults Only)

All-Inclusive formula

All Inclusive	<p>With the All-Inclusive package you can enjoy the following services free of charge. All drinks hot & cold, local alcoholic & non-alcoholic are included.</p> <p>No alcoholic drinks are served between 06:00 and 10:00. Alcoholic drinks are served only for 18+. The official check-in time is 14:00, the check-out time 12:00.</p> <p>Please do not pay cash in our F&B outlets, but upon check-out at the Reception Ext. #0.</p>	
Non-Smoking areas	<p>As per the policy of the hotel, all indoor areas such as Restaurants, Bars, Lobby, Reception, Rooms, Spa, Gym & etc. are Non-smoking areas.</p> <p>Outdoor areas as Sea Breeze Bar, Palmside Beach Bar, Pool, Beach & etc. are smoking areas.</p>	
Wi-Fi	Enjoy the free Wi-Fi throughout the Resort.	
Dress Code	<p>We kindly request you not to wear swimsuits in the Lobby & Reception area as well as in the Restaurants during breakfast, lunch and dinner. Please do not wear shorts, sleeveless shirts and slippers in the restaurants during dinner time.</p>	
"Pavilion" International Restaurant	Early Breakfast	06:00 to 07:00 (Early continental breakfast upon request with prior reservation one day in advance)
	Breakfast	07:00 to 10:30 (no alcoholic drinks are available during breakfast) Fresh Juices free of charge only during breakfast time
	Late Breakfast	10:30 to 11:00
	Lunch	13:00 to 15:00
	Dinner	18:30 to 22:00
	Midnight Snacks	23:00 to 01:00
	Roots Diet & Light Concept	menu available upon request, 24 hours before your reserved meal. For more information, please contact the Guest Experience Team Ext. #3.
"Sicilia" Italian Restaurant	Serving à la carte ITALIAN Cuisine	
	Dinner	18:30 to 22:00
	Reservation can be made via the touch screen located at the lobby area one day in advance	
"Matsu" Asian Restaurant	Serving à la carte ASIAN Cuisine	
	Dinner	18:30 to 22:00
	Reservation can be made via the touch screen located at the lobby area one day in advance	
"Masala House" Indian Restaurant	Serving à la carte INDIAN Cuisine	
	Dinner	18:30 to 22:00
	Reservation can be made via the touch screen located at the lobby area one day in advance	
"Cedar" Lebanese Restaurant	Serving à la carte LEBANES Cuisine	
	Dinner	18:30 to 22:00
	Reservation can be made via the touch screen located at the lobby area one day in advance.	
"Reefs and Shells" Sea Food restaurant	Seafood à la carte (with extra charge)	
	Dinner	18:30 to 22:00
	Reservation can be made via the touch screen located at the lobby area one day in advance.	
Sea Breeze Bar & Snacks	Beverage & Snacks	12:00 to 17:00
Guest Experience	For any maintenance order, room service order or special requests in your room please contact the Guest Experience Team Ext. #3 or #0	
Room Service	For Room Service, please see the menu placed on the dressing table and call Ext. #5 or #7 (Chargeable)	
Evening Entertainment	Live music starts from 19:30 till 22:30 at the International Restaurant	
Spa Center	<p>Spa open from 09:00 to 19:00; Sauna, Jacuzzi, Turkish bath, Massage and much way more await you at our Planet Spa Center (Chargeable, upon reservation). Steam Bath – Free of charge by prior reservation</p> <p>Fitness center open from 07:00 to 18:00. It is not permitted to use the gym room without sport shoes.</p>	
Hairdresser	<p>Open daily from 09:00 to 19:00.</p> <p>Large variety of treatments such as Manicure, Pedicure, Facial treatment & Hair styling.</p> <p>All services are with extra charge.</p>	
Topless	It is not allowed to sunbath & swim topless	

Red Flag	To enjoy your day without interruptions by salesmen (the working hours of salesmen: from 10:00 to 12:00 and from 14:00 to 16:00), you are kindly requested to put the red flag on your umbrella or sunbed. The red flags are available at the Towel Center.
Sunbed Reservation	Kindly note that it is not allowed to reserve sunbeds before 08:00. Unattended towels/other personal belongings will be removed by our recreation team.
Mini-Bar	Please be advised that a mini-bar is available in the room (complimentary filled with soft drinks upon your arrival). The mini bar will be refilled every 7 days with soft drinks and daily with water (complimentary). If you wish to order any other items, please contact the Room Service under #5. Extra service charge applies.
Safe Box	There is a digital safe available at your room free of charge. You will find the instruction on the safe box door . Kindly keep your safe box door open before your check-out from the hotel. The Management of KAISOL Romance Resort accept no liability for valuable items left inside and outside the safe box.
Room Cleaning	Room cleaning takes place on daily basis between 09:00 and 17:00 . If you prefer a certain time for cleaning, please contact the Guest Experience Ext.#3. Please keep your safe box locked all times.
Laundry	Please use the laundry requisition and the laundry bag in your room. Payment at the Reception Desk upon check out. Please contact the Guest Experience Ext. #3.
Linen, Pillows, Bathrobes	Linens, Pillows and Bathrobes may not be taken on excursions due to hotel hygiene regulations.
Henna Tattoos	Please be advised not to use “Henna Tattoos” as it is not recommended for safety reasons. The management is not responsible for any personal injury or damage of hotel property (i.e., linen, towels, etc.) due to a henna tattoo. Henna Tattoo is on your own responsibility.
Breakfast & Lunch Box	Please order one day in advance (until 20:00) at the Reception Ext. # 0. Please contact your Tour Leader to make an order at the reception for your excursions.
Limousine Service	Please contact Reception for Limousine Service EXT: # 0
Shuttle Bus	Is available free of charge one time daily to Sheraton at 19:45 returning 22:30 . Subject to availability and reservation. Reservation can be made at the Reception Desk (Sheraton street in front of MacDonalds is the meeting point)
Phone Calls	To call another room please dial directly the room number. To access an international direct line from your room, please dial 9 + 00 + Country Code + City Code and then subscribe number. Please note that call ringing more than 30 seconds, will be charged at the minimum cost of 1 minute (26L.E.) even if the call is not answered.
Payment	By cash or by credit cards (Visa/MasterCard/AmEx/Diner Club) at Reception. (Except Outside Guests, directly in the outlet)
Exchange Service ATM	ATM Machine situated in front of Romance Bar.
Doctor Services	On-call doctor available 24-hours (Extra Chargeable) EXT:# 0
Check-Out time	Please contact the reception one day before your check- out when you wish us to pick up your luggage down. You are kindly requested to bring the room key and Towel card to the reception and pay your account if you have any extras to pay. If you would like to enjoy our late check-out service, please contact the reception one day in advance to confirm the availability(chargeable). Kindly be informed that the room key card will be automatically not valid after 12:00 . For more information, please contact the Reception Ext. # 0.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country. Please follow and pay attention the safety instruction placed in the hotel.
Health & Safety	Please note that for your own safety you should refrain from swimming for 2 hours after a long flight. Please be advised that it is not recommended to bring food, drinks and water from outside the Resort for safety reasons.
Tenants	The Hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops, water sport centers, sport activities etc.).
Outside Visitors	All visitors are allowed to stay only in the Lobby or in the Outlets. Please be informed that any extra orders will be added to your bill .

In case of emergency, please follow the fire exit map behind your room door.

KaiSol Romance Resort Management wishes you a pleasant stay!