

Hotel name: **Safir Sharm Waterfalls Resort**

Local star rating: 5 stars
Year of opening: June 2000
In April 2003, an extension with 158 rooms was opened.
Total number of rooms: 401
Twin bed: 172
Queen / King bed: 220
Suites: 9 (6 Junior suites, 2 executive suites and 1 Presidential suite)
Smoking rooms: 52
Disabled rooms: NA
Interconnecting: 132
View: Sea view / Pool view / Garden view
Total number of floors: 2
Total number of buildings: 15
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GENERAL DESCRIPTION & LOCATION

The Sharm Waterfalls Resort is poised right on the edge of the Ras Um-El-Sid Plateau. The Sharm Waterfalls Resort is built in terraces descending down to the beach and commands stunning views from its elevated position overlooking the waters of the Red Sea.

The resort boasts a panoramic funicular that journeys through the centre of the resort connecting the lobby area to a number of rooms and the main swimming pool alongside the beach.

A simple stroll from your room to the water's edge is a delight, with waterfalls and sparkling streams to guide you.

The hotel is 7 km away (10 min drive) from Naama Bay and 22 km. away from the airport (25 min drive).

"Alf Leila Wa Leila" entertainment and shopping area is 5 minutes walk away, also El Mercato shopping mall is 10 minutes walk away from the hotel

CHARACTERISTICS

The hotel is built in stepped (144 steps) terraces from the main reception down to the beach and has a panoramic funicular (cable car) connecting the lobby area to the main swimming pool along beautiful water cascades.

All guest rooms are designed for comfort and privacy and are decorated with style and offer an array of modern amenities with many of the rooms offering a direct sea view.

There is a meeting room available for 100 pax in a theatre style for your meetings and private functions. Additional equipment is available on request

LOCAL TRANSPORT

Limousines are available from the hotel and can be organised through the reception and the Concierge

BEACH

The hotel has private beach overlooks colourful coral reef and offers one of Sharm's best snorkelling locations. There the floating jetty leads through the water to the edge of the coral reef, providing access to the swimming area. Our upper beach area is offers spectacular views of the Red Sea and Tiran Island.

The Beach is open only during the day light.

SWIMMING POOLS

There are 7 freeform swimming pools in total: Pools are open from 8 am till sunset.

* The main swimming pool complex is located on the beachfront and consists of 4 pools: 2 pools with sea water and 2 separate children's pools with fresh water.

* Our lobby level pool "Chillax" is dedicated for guests seeking relaxing atmosphere. Please note, children under 16 years old are not allowed at this area.

* The pool by the health club is heated during the winter period.

* Our garden pool is specially designed for families and kids who are looking for more privacy and is heated during winter time (late November trough early March).

Pool Depths:

For adults 1.40cm / 1.70cm

Children: 40cm / 80cm

Towels and sun lounges around the pools and at the beach are free.

RESTAURANTS / BARS

La Cascade

Main Buffet Restaurant located in the lower lobby level open for breakfast, lunch and international dinner buffets.

Children's buffet is available for breakfast, lunch and dinner

Breakfast 7:00 until 10:00

Lunch 13:00 until 14:45

Dinner 18:30 until 21:00

The capacity of the restaurant is 245 pax.

Verdi's Italian Bistro

Italian restaurant situated in the upper lobby serving fresh Italian pizza and pasta along with a la carte Italian specialties.

Restaurant is open from 18:30 till 21.00.

The capacity of the restaurant is 40 pax.

Paradise Reef Restaurant

Buffet restaurant offering Oriental snacks and BBQ grill for lunch. Located by the main swimming pool at the beachfront.

Open daily for lunch from 12:00 -15:30.

The capacity of Paradise Reef is 50 pax.

Pool Island Bar

Situated at the main swimming pool.

Offering drinks and cocktails from 10:00 until sunset.

Café Shalalat

Lobby bar offering an international selection of drinks and cocktails 11:30 until 23:30

Chillax pool bar

The pool bar is located at the upper lobby level. Offering beverages from 10:00 until the sunset.

Tipsy Turtle Bar

Enjoy a refreshing drink in our Tipsy Turtle Beach Bar ideally located on the beachfront overlooking the blue waters of the Red Sea.

Open from 09:00 until sunset.

Room Service is available for 24 Hours.

Casual but smart dress code is appreciated in restaurants and lobby.

RECEPTION

The reception is available to assist you 24 hours with a multilingual staff.

For Money Exchange there is an ATM located at the right side of the main entrance and its available 24 hours.

Accepted credit cards: Master card, Visa, Diners Club and American Express.

RECREATION FACILITIES

On site Diving Centre

The hotel has a diving centre offering diving courses and packages for beginners and experienced divers alike. An outsourced management company operates Diving Centre.

Animation

Entertainment: For the detailed program including weekly Karaoke, live music and shows at our amphitheatre, please refer to our activity schedule.

Internet

Wireless internet connection at the lobby available free of charge 24 hours

In guest rooms a wired connection is available at a charge.

Tennis court

Tennis available with extra charge 100 EGP/Hour during day time and 160 EGP at night time

Health Club

Massage/Sauna services are available with prior reservation according to the pricelist available.

Shops

Our shops are located at our lobby area inside the hotel, where Bookshop, Bazaar, Perfumery, Jewellery, Spices shop an ATM are available.

GUESTS WITH MOBILITY DIFFICULTIES

Due to the landscape characteristics, multiple stairways can be found through our premises. The access to some facilities might be difficult for mobility impaired guests.

Ramps are available at the lobby area, main beach and main pool area. Also funicular is available to facilitate transportation from our lower area to upper area of the resort.

ACCOMMODATIONS

Check in time: 15:00

Check out time: 12:00 noon

Late check out charges apply, charges according to check out time requested.

Hotel is equipped with electronic key system to increase security. The key card is also used as a power saver and should be inserted in the slot next to your room door. Key cards will not function after 12:00 noon on the departure date.

70% of the total hotel rooms have a spectacular view of the Red Sea

HOTEL ROOMS

All rooms are well appointed and are modern and comfortable and have either a balcony or terrace.

Rooms can accommodate the following:

Max 2 adults and 2 children (children share the third bed which is a folding bed or a sofa bed).

King bed measurement – 2m x 2m

Twin bed measurement – 2m x 1m

All rooms offer the following facilities:

- * Satellite TV
- * Air conditioning with individual controls
- * Tea and coffee making facilities
- * Balcony or terrace
- * Small seating area
- * Safety deposit boxes in room – free of charge.
- * Hair dryers.
- * Iron & ironing board
- * Direct dial phones with international lines
- * Bathrooms are equipped with bathtubs and flexible shower heads
- * Cloth linens in the bathroom
- * Wired Internet with charge
- * Mini Bar - Every room has its own mini bar that is stocked with a selection of beverages and snacks (upon request). The mini bar will be checked daily and restocked. Any items removed from the mini bar will be charged to the room bill.

Standard room

Entrance door width – 86 cm.

Bathroom door width – 75 cm.

Balcony door width – 88 cm.

Majority of guest rooms are non-smoking. Smoking rooms are available with prior request and subject to availability.

Rooms with interconnecting doors are available with prior guest request, based on availability.

SUITES

Our spacious suites are tastefully furnished and are perfect for those wanting a little luxury and extra space. They consist of a living room and a separate bedroom.

The living area has the following additional facilities, sofa, armchairs, coffee table, side table, satellite television, stocked mini bar.

The master bedroom has a king size bed, bed side cabinets, armchair, satellite television and its own private bathroom.

In addition you will find:

Tea and coffee making facilities

International direct dial telephones

Individually controlled A/C

Sea and or pool view rooms are subject to a supplement.

The **Executive suites** offer spectacular views of pool / sea and gardens with balcony or terrace.

PETS

Pets are not allowed at the hotel

NEARY BY ACTIVITIES

Diving

Discover the wonders and delights of the Red Sea by Diving. All dive centres offer courses and dive packages for both beginners and experienced divers.

Safaris into the desert

The spectacular desert landscape is rich with colourful mountains and canyons. Safaris into the desert can be organised with participants choosing between camels, horses, quad bikes and 4x4 vehicles. On most trips you get the change to visit a Bedouin tribe, sip the herbal Bedouin tea and in the evenings enjoy the magical site of millions of glittering stars.

Lazy day boat trip

The coral reefs and islands in the area offer some of the most spectacular snorkelling in the world. Don't miss the opportunity to discover this amazing underwater world as you sit back, relax and soak up the sun.

St Catherine's Monastery

The oldest working monastery in the world, St Catherine's library houses the world's largest collection of religious manuscripts and icons second only to the library at the Vatican.

Mount Moses

Towering over St Catherine's Monastery at some 2285 metres stands Moses Mountain. Ascend to the summit to experience the most breathtaking sunrise.

Starlight Dinner

Enjoy a trip into the desert to experience Bedouin life of today. An oriental dinner is served to you as you relax in the calm and quiet of the desert underneath a blanket of a thousand stars.

Ras Mohamed National Park

At the southern most tip of the Sinai Peninsula, renowned for its crystal clear blue waters, exquisite coral reefs and wealth of marine life, Ras Mohamed is ideal for exploring the underwater treasures of the Red Sea.

Cairo

Cairo, home to the world famous Egyptian Museum and the treasures of the boy king Tutankhamun, the great Pyramids of Giza and so much more. Only a 1 hour flight away and a truly memorable experience.

OTHER SERVICES

Medical Assistance

Our hotel doctor is on call 24 hrs (extra fees are applied), for assistance please contact the Reception.

Fumigation

A specialised company for fumigation sprays the hotel twice a day at sunrise and sunset to ensure that no mosquitoes or flies hindering guests stay.

Electric current

The electric current in Egypt is 220 V and 50 cycles. Razor plugs in bathrooms are 110 V.

Laundry and Dry Cleaning

The service is available 7 days a week (extra fees applied).

Security

Parking is available in the hotel premises (limited space) free of charge
Bringing Food and beverage from outside is not permitted.

GARDENS

The well-manicured flowerbeds, rockeries, lawns and waterfall feature create a wonderfully relaxing ambiance.

Please note that all the information contained herein is correct at the time of completion. All timings, opening and closing hours and prices are subject to change

ENJOY THE FOLLOWING PRIVILEGES AS PART OF YOUR PREMIER PACKAGE

Sharm Waterfalls Resort

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La Cascade restaurant

07:00 until 10:00 Breakfast buffet
13:00 until 14:45 Lunch buffet
18:30 until 21:00 Dinner buffet

Light Snacks at Paradise Reef Restaurant from 10:30 AM to 12:00 PM

Paradise Reef – At the Main Pool

12:30 until 15:00 daily – light lunch
Advanced reservation is required for light lunch (from 11:30 till 15:00 at the lobby)

Light Snacks at Paradise Restaurant from 15:30 until 16:30

Verdi Bistro, Italian specialties

18:30 until 21:00 set menu with choice.
Advanced reservation is required (from 11:30 till 15:00 at the lobby)
All-inclusive vouchers are accepted once per stay.

In case you need to follow special dietary requirements please ask for our chef who will be happy to assist you.

Bars

Local alcoholic (gin, vodka, whisky, rum and beer), local soft drinks, tea and instant coffee (Nescafe), mineral water served by glass.

Wine to be served during meals (one glass per person).

Café Shalalat

From 11:30 till 23:30 hours

Latinos

12:00 AM until 23:30

Chillax Bar

10:00 AM until sunset
For guests from 16 years and above.

Pool Island bar

10:00 AM until sunset.

Tipsy Turtle

09:00 AM until sunset.

In your Room

Please be advised that we will provide the room with bottle of water according to the number of the adult persons are part of the Premier. For Extra Bottles, will be against extra charge of 15 EGP.

ALL mini bar items are **not** included in the Premier formula and is filled upon request.

Swimming Pools and Beach

Our outdoor swimming pools are available from 8:00 AM until 17:00. A private beach is available; our team will be happy to provide you with fresh towels daily at the beach/pools in exchange for your towel card.

Reserving of sun beds is not permitted. Kindly follow all hotel rules and regulations.

Chillax pool and area are only dedicated for guests from 16 years old and above.

Games and activities

Table tennis, volley ball, football, darts, ping, open air stretching, 24 hour fitness center are available Entertainment: **For the detailed program including weekly Karaoke, live music and shows at our amphitheater please refer to our activity schedule.**

Children's activities: Kid's menu for lunch and dinner upon request at all outlets, kids club for kids from 4 to 12 years, located next to our health club, mini disco daily from 20:30 -21:00 at the amphitheater, playground & children's daily program.

Services which are not included

- ✓ Reserve a private airport transfer, 225 EGP per way per car, max. 3 guests
- ✓ Medical service available 24 Hours.
- ✓ Ice cream available at Latinos and Tipsy Turtle with Extra Charge 15.00 EGP (\$2)
- ✓ Billiards: available by 100 le within one hour.
- ✓ Tennis available with extra charge 100 EGP/Hour during day time and 160 EGP at night time
- ✓ Turkish coffee/Esspresso with extra charge 30 EGP

Money exchange

ATM is available inside the lobby. For more information please contact Reception.

Additional Information

- Please wear your all-inclusive bracelets during your entire stay.
- Please note that Chillax pool / area / bar is for relaxation and quietness and is dedicated **ONLY** for guests from 16 years old and above.
- A "Do Not Disturb" sign is available at the towel desk for not being approached by any of the third parties sales persons.
- Majority of Sharm Waterfalls rooms are non-smoking, please refrain from smoking inside the guest room.
- The South Sinai desert is home to many animals and insects such as lizards, ants, mosquitoes and others. For a more relaxing stay we recommend to close your balcony door after sunset and during the night.
- To keep ants out of your room, we suggest not leaving food remains (crumbs). Kindly place your room service tray in the corridor and dial extension 5 (room service) to collect it.
- Area wide power outages are possible and considered as force – majeure; this may disrupt several services at any time. The Sharm Waterfalls resort is not responsible for any claim in this regard.

Safety Information

In order to guarantee safety for our guests, following regulations are applied by Ministry of Tourism (Department of South Sinai Governorate):

- Swimming is permitted within the limited area indicated with ropes and buoys. Swimming and snorkeling is **STRICTLY** forbidden beyond the roped area.
- Walking on the corals is forbidden.
- Diving and fishing from the beach and or jetty is **STRICTLY** forbidden.
- Feeding fish alerts their feeding patterns and therefore is strictly forbidden otherwise a fine of \$ 15,000 will be applied.
- Guests are kindly requested to follow the instructions of the beach recreation personnel at all times.
- Guests who refrain from following these instructions will be prohibited from accessing the beach for the duration of their stay.
- The management reserves its rights to make changes to the Information provided in this sheet without prior notice.

Breakfast boxes available upon request one day before maximum by 20:00.

We wish you a relaxing stay. Should you feel that any of our services don't meet your expectations, kindly mention your suggestions to one of our guest relation agents.